

# OPERATING MANUAL

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# Alyza IQ NH4

1- AND 2-CHANNEL MEASURING SYSTEMS FOR ONLINE DETERMINATION  
OF AMMONIUM IN AQUEOUS SAMPLES

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## Contents

<b>1</b>	<b>Overview</b>	<b>7</b>
1.1	How to use this component operating manual	7
1.2	Metrological basics <i>NH4-N, NH3-N, NH4</i>	8
1.3	Product description	8
1.3.1	Overview	8
1.3.2	Measuring unit	14
1.3.3	ChemBags	15
1.3.4	Status LEDs	16
1.3.5	Instrument variants	17
1.3.6	Sample filtration	19
1.4	Name plates	21
<b>2</b>	<b>Transport and storage</b>	<b>22</b>
2.1	Checking the delivery	22
2.2	Lifting and transporting the instrument	22
2.2.1	Reducing weight for transport	23
2.3	Storage guidelines	27
<b>3</b>	<b>Safety instructions</b>	<b>28</b>
3.1	Safety information	28
3.1.1	Safety information in the operating manual	28
3.1.2	Safety signs on the product	28
3.1.3	Further documents providing safety information	28
3.2	Safe operation	29
3.2.1	Authorized use	29
3.2.2	Requirements for safe operation	29
3.2.3	Unauthorized use	29
3.3	Data security	29
3.4	User qualification	29
3.5	Personal protective equipment (PPE)	30
<b>4</b>	<b>Commissioning</b>	<b>31</b>
4.1	IQ SENSOR NET system requirements	31
4.2	Scope of delivery	31

4.2.1	Scope of delivery of the Alyza IQ	31
4.2.2	Accessories required in addition	32
<b>4.3</b>	<b>Basic principles of installation</b>	<b>33</b>
4.3.1	Requirements of the measurement location	33
4.3.2	Safety requirements of the electrical installation	33
4.3.3	General installation instructions	34
4.3.4	Installing the housing	35
4.3.5	Installation on the SM stand mount	36
4.3.6	Installation on a rail	41
4.3.7	Installation on a wall	46
4.3.8	Removing the transport protection of the measuring unit	48
4.3.9	Connecting the cables to the control unit ACM	49
4.3.10	Mounting the cover plate for the control unit ACM	50
4.3.11	Installing the bug screen and condensate drain adapter	51
4.3.12	Mounting the terminal holder (TM)	53
4.3.13	Connecting the power cable and heat tracing lines	56
4.3.14	Mounting the collection funnel	65
4.3.15	Mounting the WF Set (collection funnel for sample overflow)	67
4.3.16	Installing the FM/PC filter module and M 1.5 basin holder for filtration	70
4.3.17	Connecting the tubes and liquid lines	71
4.3.18	Setting up a connection with the IQ SENSOR NET system	75
4.3.19	Taking the filtration pumps into operation	76
<b>4.4</b>	<b>Initial commissioning</b>	<b>78</b>
4.4.1	Checklist for commissioning	78
4.4.2	Stick the label (national language) onto the locking device of the MultiPort valve	79
4.4.3	Stick the "Status LED" label in the local language on the inside of the Alyza IQ	79
4.4.4	Carrying out the install wizard	80
<b>5</b>	<b>Measurement / Operation</b>	<b>83</b>
<b>5.1</b>	<b>General operating principles</b>	<b>83</b>
<b>5.2</b>	<b>Measurement operation</b>	<b>84</b>
5.2.1	Determination of measured values	84
5.2.2	Starting the measuring operation	84
5.2.3	Measuring	85
<b>5.3</b>	<b>Settings for the Alyza IQ</b>	<b>86</b>
5.3.1	Priority	89
5.3.2	<i>Damping</i>	89
<b>5.4</b>	<b>Calibration</b>	<b>90</b>
5.4.1	Overview	90
5.4.2	Calibration	91
5.4.3	Calibration history	94
5.4.4	Reactivating the last valid calibration	94

<b>5.5</b>	<b>Information on the Alyza IQ</b>	<b>95</b>
5.5.1	Information on the current operating condition (Tab <i>Status</i> )	97
5.5.2	Information on the expected lifetimes of replacement parts (tab <i>Remaining</i> )	98
5.5.3	Information on maintenance activities and calibration procedures (tab <i>History</i> )	99
5.5.4	More information on the Alyza IQ (tab <i>Info</i> )	102
<b>5.6</b>	<b>Transferring information to a USB memory device via the Alyza IQ</b>	<b>103</b>
5.6.1	Transferring to a USB memory device a selection of important operating data	103
5.6.2	Transferring detailed operating data to a USB memory device for evaluation by the service department	104
<b>5.7</b>	<b>Software update for the Alyza IQ</b>	<b>105</b>
<b>6</b>	<b>Maintenance and cleaning</b>	<b>107</b>
<b>6.1</b>	<b>Hazard warnings</b>	<b>107</b>
<b>6.2</b>	<b>Opening the locking device of the MultiPort valve ("Before opening: Drain the system")</b>	<b>108</b>
<b>6.3</b>	<b>Replacement parts, accessories</b>	<b>112</b>
<b>6.4</b>	<b>Overview of the maintenance and cleaning activities</b>	<b>114</b>
<b>6.5</b>	<b>Installing / exchanging the ChemBags, MPV, tubes</b>	<b>117</b>
6.5.1	Starting the maintenance routine of the Alyza IQ	118
6.5.2	Preparing the maintenance activities	119
6.5.3	Open the measuring unit	119
6.5.4	Installing the MultiPort valve (MPV) and tubes	121
6.5.5	Removing the ChemBags for maintenance activities	124
6.5.6	Checking the collection tray under the ChemBags for liquids	125
6.5.7	Installing the ChemBags	127
6.5.8	Terminating the maintenance routine	130
<b>6.6</b>	<b>Changing the measuring range</b>	<b>130</b>
<b>6.7</b>	<b>Cleaning the sample filtration and sample feed</b>	<b>131</b>
6.7.1	Mechanical cleaning of the filter plate	131
6.7.2	Chemical cleaning of the filter plate	133
6.7.3	Storing a used and cleaned filter plate	135
6.7.4	Replacing the filter plate of the sample filtration	135
6.7.5	Cleaning the sample feed, overflow vessel and outlet	136
<b>6.8</b>	<b>Maintenance activities at the housing</b>	<b>142</b>
6.8.1	Cleaning the housing of the Alyza IQ	142
6.8.2	Changing the filter mats	143
6.8.3	Checking the temperature control	144

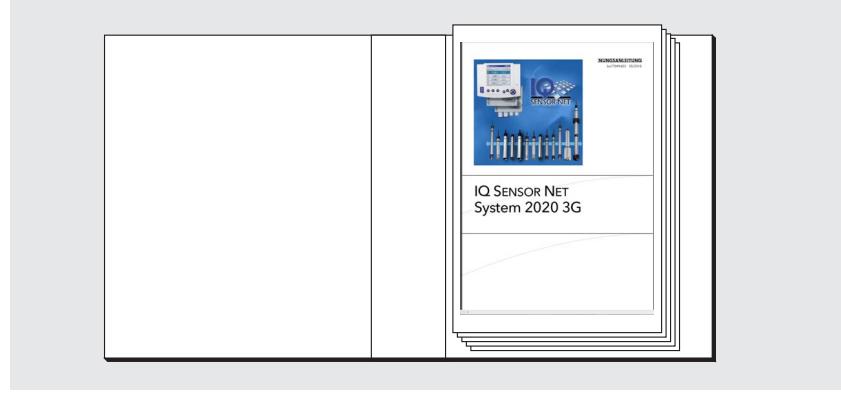
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<b>6.9</b>	<b>Maintenance activities at the power supply box</b>	<b>146</b>
<b>6.10</b>	<b>Emptying the system manually</b>	<b>150</b>
<b>6.11</b>	<b>SystemCheck</b>	<b>154</b>
<b>7</b>	<b>Maintenance and cleaning (complex activities)</b>	<b>156</b>
<b>7.1</b>	<b>Decommissioning</b>	<b>156</b>
7.1.1	Preparing the decommissioning	156
7.1.2	Decommissioning the measuring unit	158
7.1.3	Decommissioning for transport or storage	161
<b>7.2</b>	<b>Complex maintenance- and cleaning activities in the measuring unit</b>	<b>161</b>
7.2.1	Dismounting the measuring unit	162
7.2.2	Carrying out complex maintenance activities	163
7.2.3	Checking and cleaning the waste tube and waste collector	163
7.2.4	Installing the measuring unit	166
<b>7.3</b>	<b>Transport, storage</b>	<b>167</b>
7.3.1	General notes	167
7.3.2	Preparing the Alyza IQ for transport or storage	167
<b>7.4</b>	<b>Recommissioning the Alyza IQ</b>	<b>170</b>
<b>8</b>	<b>What to do if</b>	<b>171</b>
<b>9</b>	<b>Technical data</b>	<b>177</b>
<b>9.1</b>	<b>Measuring characteristics NH4-N, NH4</b>	<b>177</b>
<b>9.2</b>	<b>Application conditions</b>	<b>178</b>
<b>9.3</b>	<b>General data</b>	<b>179</b>
<b>9.4</b>	<b>Electrical data</b>	<b>182</b>
<b>9.5</b>	<b>Consumption data</b>	<b>183</b>
<b>10</b>	<b>Lists</b>	<b>184</b>
<b>10.1</b>	<b>Explanation of the messages</b>	<b>184</b>
10.1.1	Error messages	184
10.1.2	Informative messages	188
<b>10.2</b>	<b>Status info</b>	<b>192</b>
<b>11</b>	<b>Disposal</b>	<b>193</b>

# 1 Overview

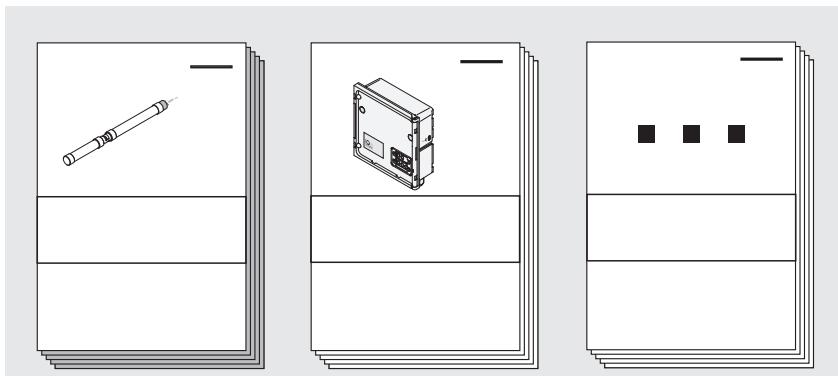
## 1.1 How to use this component operating manual

### Structure of the IQ SENSOR NET operating manual



### IQ SENSOR NET System operating manual (ring binder)

+



### Operating manuals for components and options (e.g. field bus)

*fig. 1-1 Structure of the IQ SENSOR NET operating manual*

The IQ SENSOR NET operating manual has a modular structure like the IQ SENSOR NET system itself. It consists of a system operating manual and the operating manuals of all the components used.

Please file this component operating manual into the ring binder of the system operating manual.

## 1.2 Metrological basics NH4-N, NH3-N, NH4

**Ammonium** In aqueous solutions, ammonia ( $\text{NH}_3$ ) and ammonium ( $\text{NH}_4^+$ ) are at equilibrium ( $\text{NH}_3 + \text{H}_2\text{O} \rightarrow \text{NH}_4^+ + \text{OH}^-$ ).  
In acidic solutions (pH value < 7) there are more ammonium ions, in alkaline solutions (pH value > 7) there is more ammonia.

**Measuring method** The analyzer Alyza IQ NH4 measures the concentration of ammonium ions in an aqueous solution.  
By adding reagents to the sample, first the ammonium ions present are converted into ammonia, which then reacts further in the presence of hypochlorite ions to form monochloramine. In further steps, the monochloramine formed reacts with a phenol derivative with the aid of a catalyst to form the desired dye, which is measured photometrically at a suitable wavelength.  
The method detects both ammonium ions and ammonia. Both are linked via the pH value of the sample.

**Citation forms** The ammonium concentration is quoted in milligrams per liter (mg/l). The value can either refer to the total ammonium or only to the nitrogen atom contained therein. The values can be converted as follows:

- 1 mg N = 1.2879 mg NH4 = 1.2159 mg NH3
- 1 mg NH4 = 0.7765 mg NH4-N
- 1 mg NH3 = 0.8224 mg NH3-N

Concentration values referring to the nitrogen atom are indicated by the addition NH4-N (citation form).

## 1.3 Product description

### 1.3.1 Overview

**Application** Analyzers of the Alyza IQ series are designed for online measurements in aqueous samples.

Variant	Measurement
Alyza IQ NH4	<p>Ammonium measurements e.g.</p> <p>for regulation of the aeration control in biological activated sludge tanks in waste water treatment plants</p> <p>Measurements in the final effluents of waste water treatment plants</p> <p>Measurements for water body and river monitoring</p>

Measurement takes place photometrically, at adjustable intervals, including automatic sampling (sample filtration and sample feed).

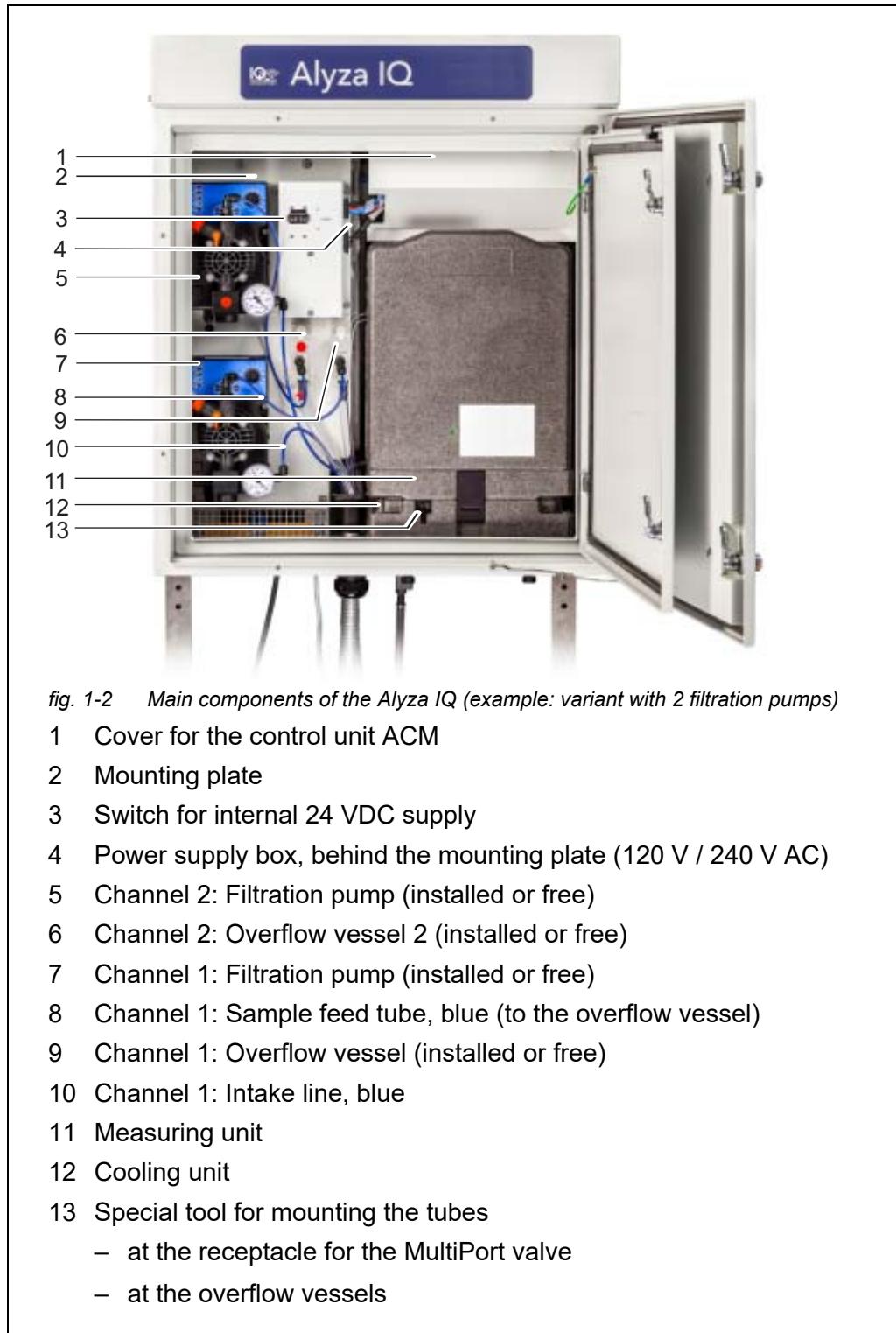
**Measuring system** Analyzers of the Alyza IQ series are operated as "sensors" in the

## IQ SENSOR NET.

The following components are required for operation of the Alyza IQ:

Component / function	Explanation
Sensor	The Alyza IQ analyzer is an IQ SENSOR NET sensor with special functions.
Controller, terminal connection module	<p>For controlling, and to display the measured values, the Alyza IQ requires a functioning IQ SENSOR NET system.</p> <p>Examples of simple IQ SENSOR NET systems (minimum configuration):</p> <ul style="list-style-type: none"> <li>● IQ SENSOR NET system (2 components): <ul style="list-style-type: none"> <li>– 1 terminal/controller (e.g. MIQ/TC 2020 3G) for operation and display of measured values</li> <li>– 1 module (e.g. MIQ/JB) to establish the connection between the terminal/controller and sensor</li> </ul> </li> <li>● IQ SENSOR NET system (1 component): <ul style="list-style-type: none"> <li>– DIQ/S 28X</li> </ul> </li> </ul>
Mounting	<p>The Alyza IQ must be safely mounted for operation. The following mounting variants are available:</p> <ul style="list-style-type: none"> <li>● Wall mounting assembly (WM)</li> <li>● Railing support mounting (RM)</li> <li>● Mounting stand (SM)</li> </ul>
<p>Sample filtration, sampling</p> <ul style="list-style-type: none"> <li>● Sample feed</li> <li>● Sample filtration</li> <li>● Lines for the transport of liquids, with heat tracing</li> </ul>	<p>Alyza IQ variant with filtration pumps (1 or 2) to feed the sample to the Alyza IQ or</p> <p>The sample is externally taken and made available inside the Alyza IQ.</p> <p>Filtration module (FM/PC) with frame and filter plate</p> <p>Lines with heat tracing for 1 x or 2 x intake line (SH - ...), 1 x return line (RH - ...) and, if necessary, 1 x return line (RH - ...) for the separate discharge of the chemical waste from the measuring unit</p>

**Instrument design** fig. 1-2,  10 shows the mains components of the Alyza IQ.



The measuring unit ready for operation (11) includes the following components

- Front cover with light duct for the status LED of the measuring unit
- Control unit (ACS)
- Locking device of the MultiPort valve (MPV)
- MultiPort valve (MPV)
- Photometer unit
- Chemicals (ChemBags)

**Temperature control** For correct measurements, the operating temperature of the Alyza IQ is controlled inside the housing in the following areas.

Range	Temperature control
Housing inside	frost free
Measuring unit	20 °C (68 °F)
Photometer unit	45 °C (113 °F)

Thus, the Alyza IQ with the door closed is suitable for all-season operation in the open. The temperature control is automatically active when the Alyza IQ is connected to the power supply and the switch at the switch box is in the ON position.



Where there is a chance of frost, the intake lines and return lines must be provided with heat tracing in order to maintain the sample feed.

## Power supply and communication

fig. 1-3, [fig. 12](#) shows the power supply and communication interfaces of the Alyza IQ.

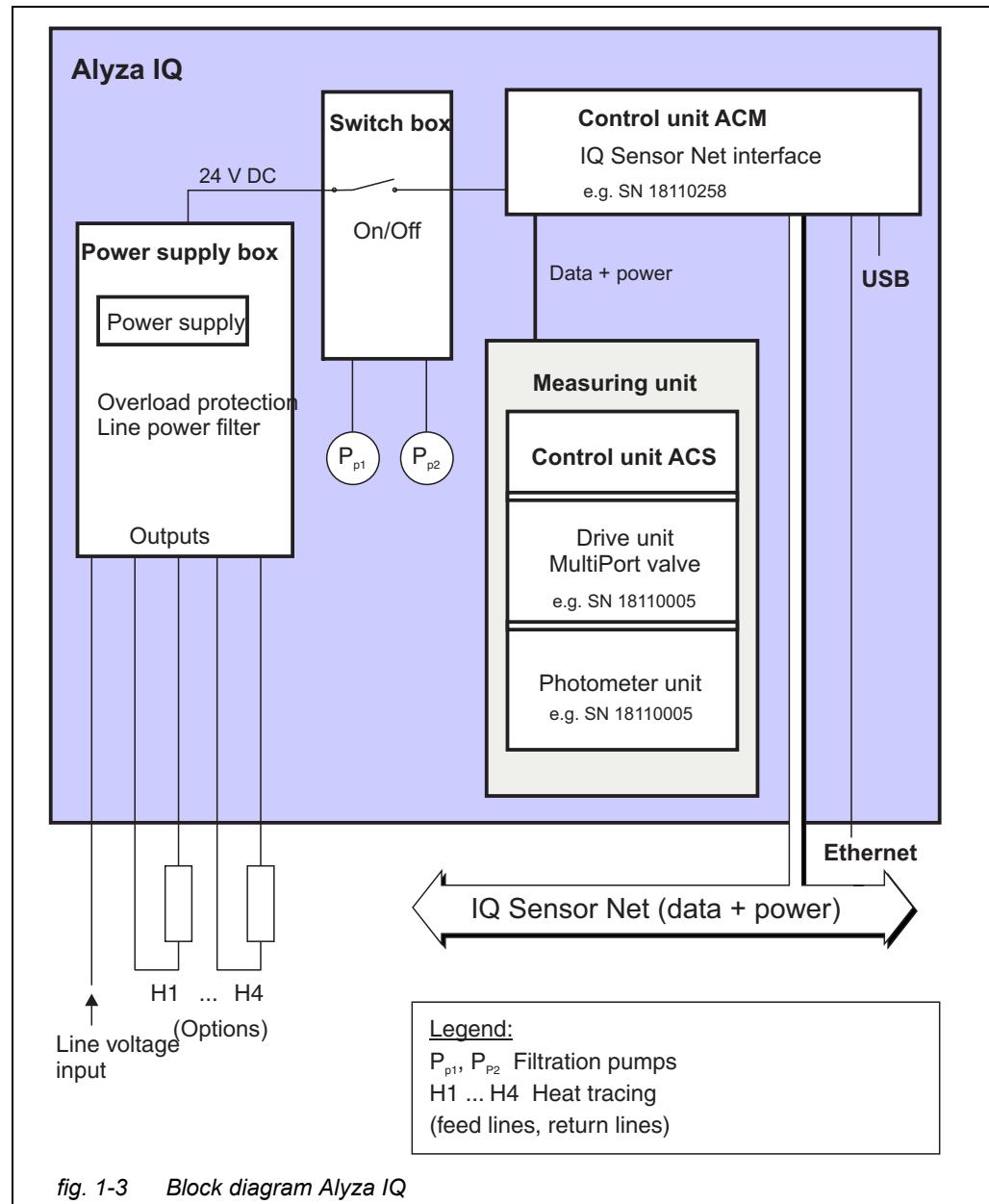


fig. 1-3 Block diagram Alyza IQ

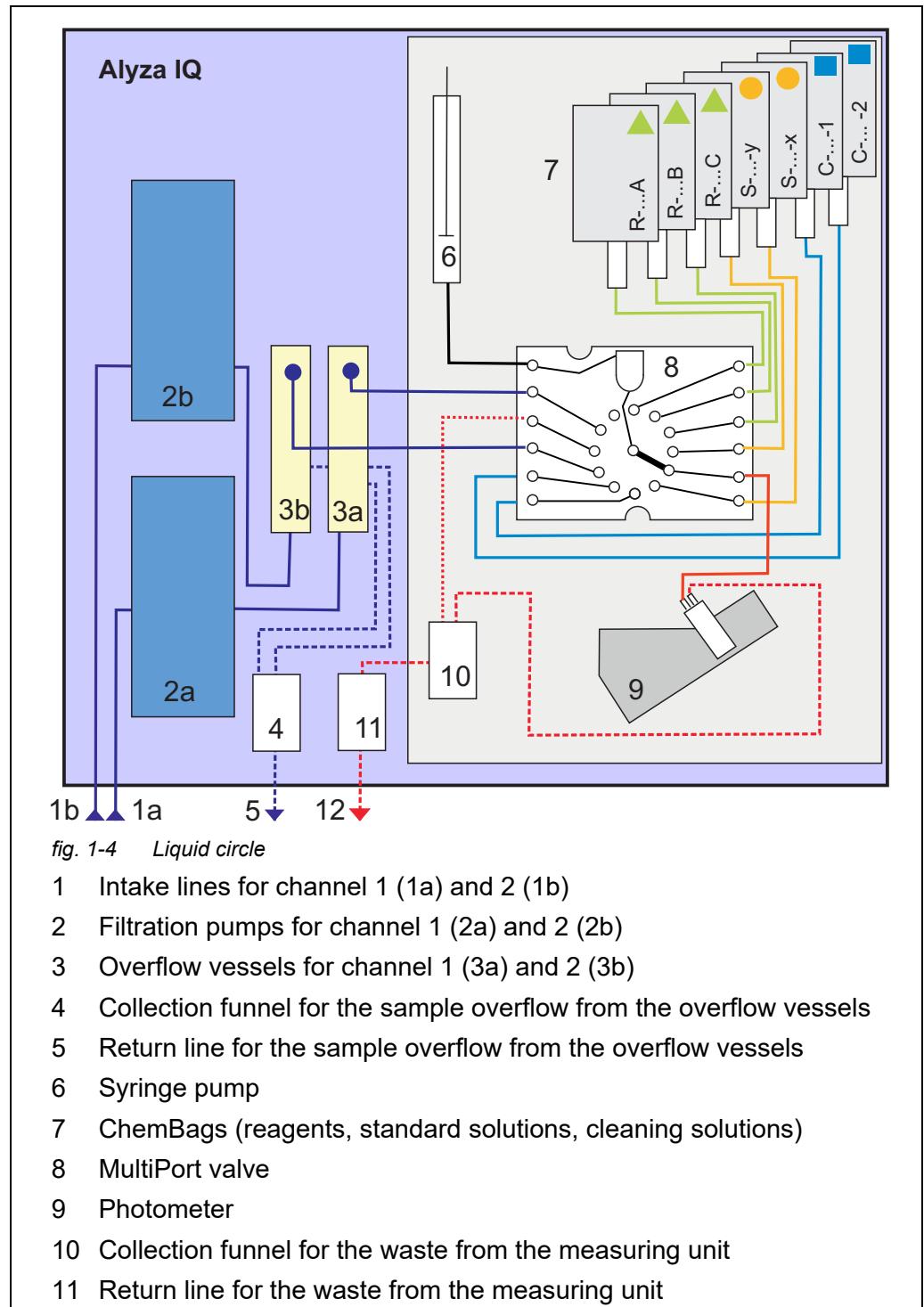
## Operation

The Alyza IQ is connected to the IQ SENSOR NET via the IQ SENSOR NET cable (SNCIQ) that is connected to the control unit ACM and conducted to the outside. The Alyza IQ is operated with a terminal on the IQ SENSOR NET. If maintenance activities are being carried out on the open Alyza IQ, a terminal for operation must be installed or docked in the vicinity of the Alyza IQ.



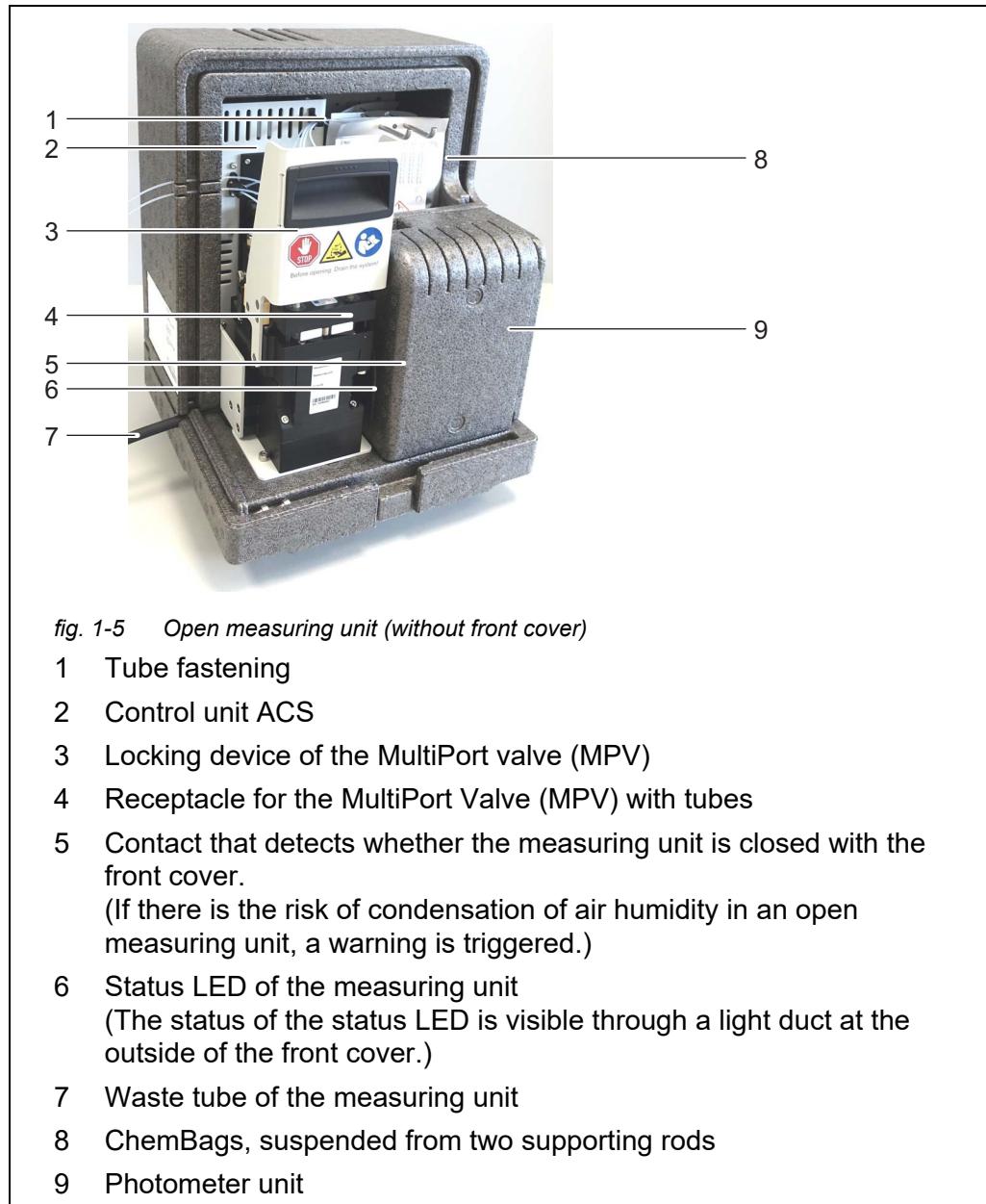
Information on IQ SENSOR NET terminals is given in the relevant IQ SENSOR NET system operating manual.

**Liquid circle** fig. 1-4, [fig. 13](#) shows the liquid circle of the Alyza IQ.



### 1.3.2 Measuring unit

fig. 1-5, [fig. 14](#) shows the open measuring unit (without front cover).



#### How it functions

The measuring unit is controlled and supplied with DC voltage by the control unit ACM. Communication with the IQ SENSOR NET takes place via the IQ SENSOR NET cable, as with all other sensors. In the overflow vessel, sample that is fresh, filtrated, and nearly free of air bubbles is quasi continuously provided for the measurements. The filtration unit (FM/PC - available as an accessory) in conjunction with the filtration pump (instrument variant) provides an optimally prepared sample. A syringe pump in the measuring unit makes all the liquids move (sample, reagents, standard solutions, cleaning solutions). The MultiPort Valve (4) runs each of the moving liquids to the place where they

are required. The dosing of the reagents to the sample takes place in the mixing chamber in the MultiPort valve.

The sample mixed with reagents is then moved to the cell in the photometer unit (9) to be measured.

fig. 1-6,  15 shows the open photometer unit (without front cover).

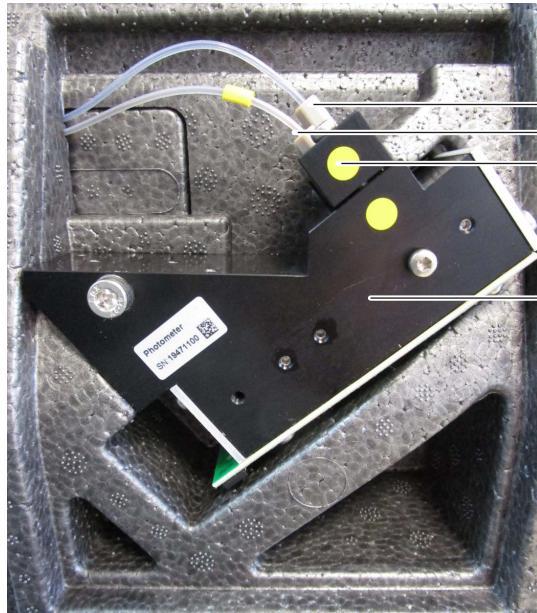


fig. 1-6 Photometer unit (without front cover)

- 1 Photometer
- 2 Cell holder with connectors for tubes
- 3 Photometer feed tube (MPV mixing chamber - cell)
- 4 Photometer drain tube (cell - waste tube)

The photometer unit has an LED as the light source and a photo diode as the detector. After the measurement, the liquid is removed from the photometer unit through the waste tube (4).

### 1.3.3 ChemBags

The Alyza IQ has an extra counter for each liquid container. The counter counts the consumption of the following procedures as soon as the function is started:

- Measuring
- Calibration
- Cleaning

Other procedures that consume liquids are not counted (e.g. *Fill the system*).



The current counter reading for the ChemBags can be viewed in the Alyza menu (tab *Remaining*).

In the overview, the remaining time is displayed in days (*Days*). You can display more details for each ChemBag with **<OK>**.

If the remaining time of a ChemBag is less than 30 days, a log book message is automatically generated.



*Attention: Enter expiry date correctly!*

Special bags (ChemBags) are used as liquid containers in the Alyza IQ. To guarantee the shelf life of the liquids (reagents, standard solutions, cleaning solutions) the ChemBags are coated with aluminium and encase the chemicals airtight.

The ChemBags are suspended from two supporting rods with the valves pointing downward.

Installing (even for the first time) and replacing the ChemBags are maintenance activities, carried out at and documented menu-guided by the Alyza IQ. Replace the ChemBags before the liquids are used up.



Keep the original caps of the ChemBags. They can be screwed on for disposal.

#### 1.3.4 Status LEDs

The status LEDs indicate the statuses of the components:

##### Status-LED at the filtration pump

LED	Meaning
Off	No power supply
Green	The filtration pump is ready to operate and waiting for the next action.
Red	The filtration pump is making a pump movement.
Yellow	For the filtration pump, the function <i>stand by</i> is activated (see section 5.3 SETTINGS FOR THE ALYZA IQ).

**Status LED of the measuring unit**

LED	Meaning
Off	No power supply
Red 	Error The Alyza IQ is stopped, details see log book
Red, flashes quickly  (in addition, a beep is to be heard) 	Close the front cover of the measuring unit immediately. Risk of damage due to the formation of condensation water on electronic components within the measuring unit.  If the measuring unit is opened for longer than 3 minutes, the Alyza IQ is automatically stopped to avoid damage due to condensation.
Green 	The measuring unit is in one of the following states: <ul style="list-style-type: none"><li>– Ready for operation, waiting for the next action</li><li>– Getting ready for operation (booting up)</li></ul>
Green, flashes slowly 	The measuring unit carries out an action e.g. measuring, calibrating, cleaning
Blue 	The Alyza IQ was stopped manually (by the user). The measuring unit is not (yet) ready to be opened.
Blue, flashing 	The control unit ACS starts.
White 	The Alyza IQ was stopped manually (by the user). The measuring unit is ready to be opened.
White, flashing 	The Alyza IQ was stopped manually (by the user). The locking device of the MultiPort valve is ready to be opened.

### 1.3.5 Instrument variants

The Alyza IQ analyzer is available in different versions. The variant can be found in the type designation on the name plate (for the position of the name plate, see section 1.4 NAME PLATES).

### Structure of the name plate

Alyza IQ NH4-XYZ

fig. 1-7 Structure of the type designation

- 1 **X**: Measurement procedure
- 2 **Y**: Measuring range
- 3 **Z**: Number of channels

### Type designation (details)

Identifier	Values	Variant
<b>X</b> (Variant: measuring procedure)	1	Photometric measurement (Berthelot method)
<b>Y</b> (Variant: measuring range)	1	Measuring range The measuring range (low or high concentration) can be changed by exchanging the ChemBags and tubes according to the user guide.
<b>Z</b> (Variant sample channels)		<p>Sample channels (number) (Z = 0, 1, 2, depending on the variant of the Alyza IQ)</p> <p>Each sample channel enables to provide sample from one source.</p> <p>For each sample channel, extra components are required (e.g. filtration pump, overflow vessel).</p> <p>The number of sample channels can be adapted.</p>
	0	The test sample has to be provided for the measurement by external sampling. Please heed the requirements of the sample.
	1	The test sample is automatically fed from a source and provided for the measurement.
	2	The test sample is automatically fed from two sources and provided for the measurement.

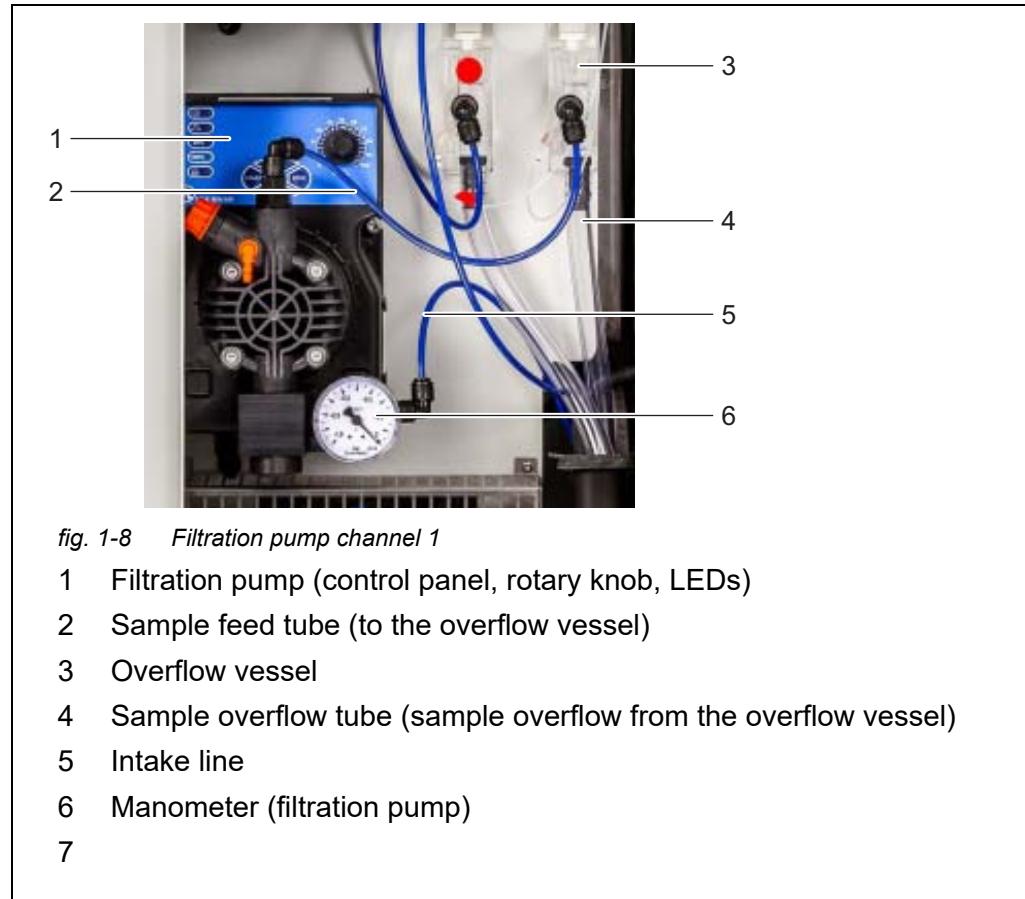


It is possible to retrofit a variant to a different variant (identifier Z) by installing or dismantling components (contact the service department).

**Filtration pumps  
(instrument variants:  
1 channel or  
2 channels)**

The filtration pump is optimally adjusted to the sample filtration available as an accessory.

fig. 1-8, [fig. 19](#) shows a filtration pump in the Alyza IQ.



The filtration pump quasi continuously draws sample through the intake line (5) and pumps it into the overflow vessel (3) through the sample feed tube (2). The flow rate can be set with the control knob on the control panel (1). On the intake side, a manometer (6) is installed for low pressure measurement.

To provide sample liquid with the required quality, it is necessary to use a suitable sample filtration (available as an accessory).

### 1.3.6 Sample filtration



The sample filtration must prepare the sample so that the sample quality meets the requirements of the measuring unit (see section 9.2 Application conditions, [fig. 178](#)).

To separate the particles in the sample, the preassembled filter module FM/PC is available as an accessory. It is connected to the Alyza IQ via an intake line. The filtration pump in the Alyza IQ draws in the filtered sample.

The preassembled filter module (FM/PC) consists of a separable PVC frame (FM Case/PC) and a filter plate (Filter/PC). With the aid of the M 1.5 basin

attachment for filtration, the FM filter module FM/PC can be immersed in the measuring medium and can be adjusted in height. To clean the filter plate, the filter unit can be pulled out along a guide rail with a chain.

The intake line is in a robust sleeve tube. Intake lines are available in different lengths and with auxiliary heating to protect against frost (depending on the line voltage).

fig. 1-9, 20 shows an application example in a sedimentation tank.

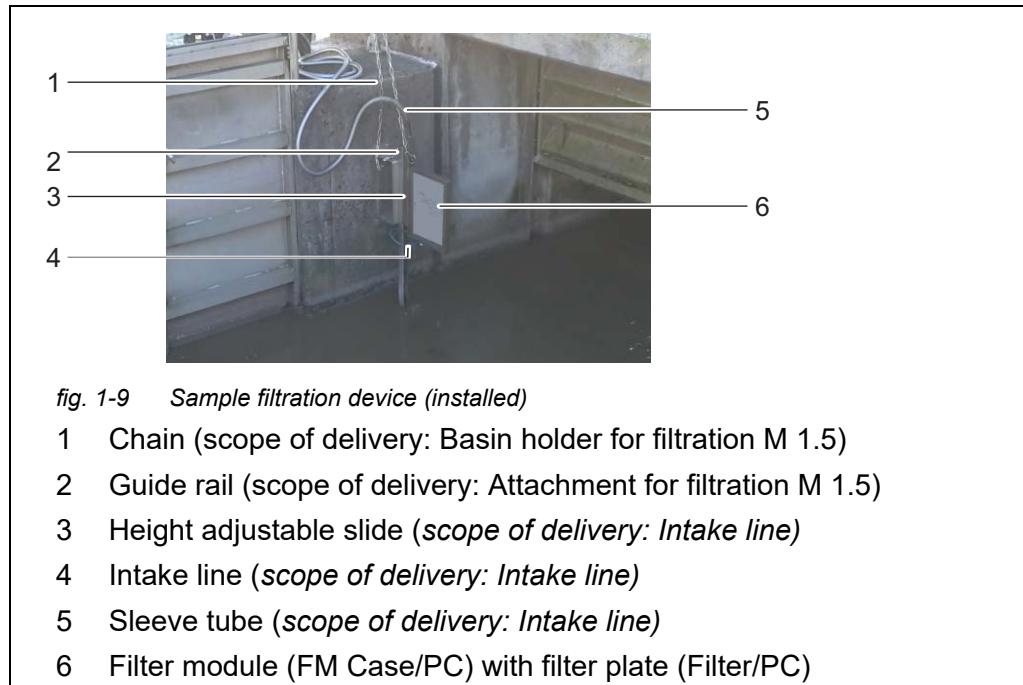


fig. 1-9 Sample filtration device (installed)

- 1 Chain (scope of delivery: Basin holder for filtration M 1.5)
- 2 Guide rail (scope of delivery: Attachment for filtration M 1.5)
- 3 Height adjustable slide (scope of delivery: Intake line)
- 4 Intake line (scope of delivery: Intake line)
- 5 Sleeve tube (scope of delivery: Intake line)
- 6 Filter module (FM Case/PC) with filter plate (Filter/PC)

The return lines transport the liquids collected in the collection funnel (sample from the overflow vessels and the liquid chemical waste from the measuring unit) out of the housing. Return lines with heat tracing are available for frost protection.



Order information on accessory items:  
see section 6.3 Replacement parts, accessories, 112

## 1.4 Name plates

The following components have name plates:

Component	Place of the name plate
Alyza IQ basic instrument	center, on the left-hand inside housing wall
Measuring unit	outside, on the left rear side of the measuring unit and on the front of the MPV drive unit
Photometer	on the photometer
MultiPort valve (MPV)	on the side of the MPV
Mounting plate	on the right-hand side of the switch box
Sleeve tubes of the intake lines and return lines	at the end of the lines (toward the Alyza IQ )



Keep the series numbers on the name plates ready for any service requests.

The serial numbers of the following components can also be queried via the Alyza menu, tab *Info*:

- Ser. no. MIQ/Alyza (housing/ACM)
- Ser. no. Alyza IQ (measuring unit/ACS)
- Ser. no. of photometer
- Ser. no. MultiPort Valve (MPV)

## 2 Transport and storage

### 2.1 Checking the delivery

#### Check the packaging

- 1 Check the shipment immediately upon receipt for damaged or missing parts.
- 2 Note any damaged or missing parts on the delivery and receipt document.
- 3 Report any damage to the transport company.  
If the product was picked up from a supplier, submit your claim directly to the supplier.

#### Check the instrument

- 1 Remove any packaging materials from the product.  
We recommend: Keep the packaging material.  
The original packaging protects the instrument from transport damage.  
Dispose of all packaging material in accordance with local regulations.
- 2 Inspect the product to determine whether any parts have been damaged or are missing.
- 3 If there are any problems, please contact a sales partner.

### 2.2 Lifting and transporting the instrument



#### WARNING

The instrument is heavy.

When lifting or transporting the instrument manually, there is an increased risk of injury due to crushing, muscle and skeletal strain, and falls.

Never lift the instrument on your own.

Use suitable lifting equipment for lifting and transporting, such as:

- Load beams
- Lifting platforms or
- Forklift trucks

#### Instructions for manually lifting and transporting the instrument

If no technical aids are available to move the instrument:

- Reduce the heavy weight of the instrument (approx. 50 kg, see section 9.3 GENERAL DATA) before lifting or transporting it (see section 2.2.1 REDUCING WEIGHT FOR TRANSPORT).
- Only lift or transport the instrument with several physically capable persons.
- Wear safety shoes and safety gloves (see section 3.5 Personal protective equipment (PPE), 30).

- Observe the national and regional regulations on lifting and transporting loads.
- Grasp the housing at the upper C rail and at the housing bottom on the side of the door).  
This requires at least two physically fit individuals.
- Ensure you have a secure footing and distribute the weight evenly.
- Avoid sudden movements and be aware of your surroundings.

### 2.2.1 Reducing weight for transport

This section describes steps that are helpful for manual transport before the first installation.

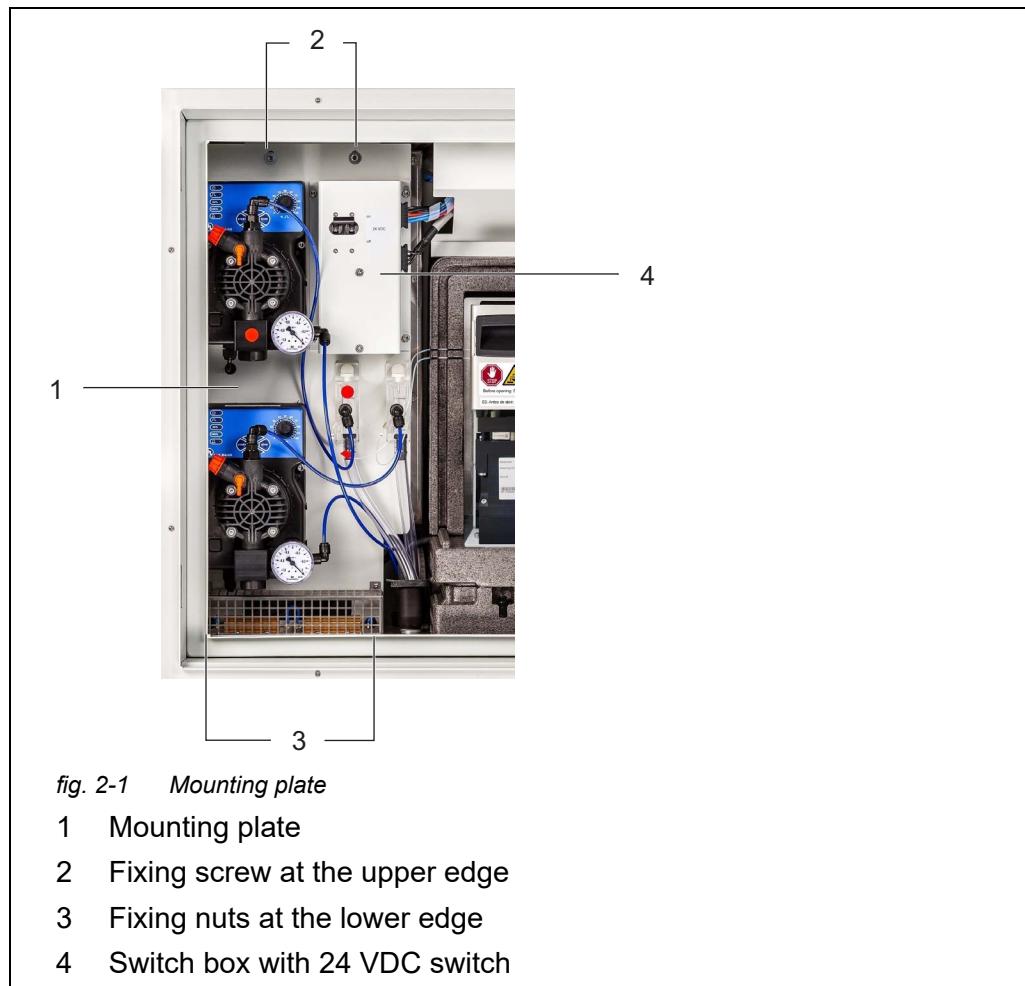


For transport after commissioning:

- see section 7.1 Decommissioning, [156](#)
- see section 7.3 Transport, storage, [167](#)

#### Removing the mounting plate

- 1 Open the outer housing door far enough so the arrestable brake-stay (on the lower right side of the housing) catches.
- 2 Open the inner housing door far enough so that it touches the outer door. Tilt the angular sheet (at the inside of the outer door) over the upper edge of the inside door.
- 3 Remove the cable connections and the connections of the tubes and liquid lines from the mounting plate:
  - Unplug the 2 cables from the switch box.
  - Unscrew the sample tubes from the overflow vessels.
  - Unplug the blue intake lines of the filtration units.
  - Pull the sample overflow tubes out of the collection funnel.
  -



- 4 Remove the mounting plate:
  - Unscrew the 2 fixing nuts (3) at the bottom of the mounting plate.
  - Unscrew the 2 fixing screws (2) at the upper edge of the mounting plate.  
Secure the mounting plate against falling out.
- 5 Remove the mounting plate:
  - Lift the mounting plate upwards over the threaded pins.
  - Tilt the upper edge of the mounting plate somewhat backwards and remove the mounting plate downwards from the housing.
  - Place the mounting plate with the rear side down on a protected surface (e.g. with cardboard).



If further weight reduction is necessary, remove the measuring unit:

- see section Removing the transport protection from the measuring unit, [25](#)
- see section Dismounting the measuring unit, [26](#).

- 6 Once the weight of the instrument has been sufficiently reduced, transport the instrument to the installation site, taking appropriate protective measures.

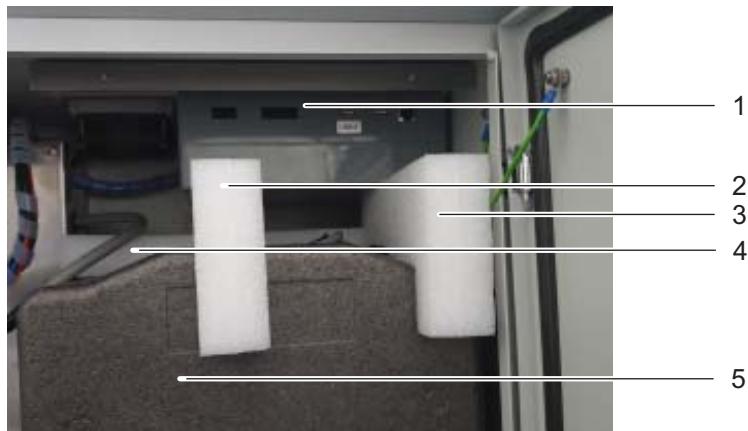


Before reinstalling the mounting plate, install the trace heating and a longer power cable in the power box if necessary (see section 4 Commissioning, [31](#)).

#### Removing the transport protection from the measuring unit

The transport protection in the housing of the Alyza IQ fixes the measuring unit in its position with the aid of 3 spacers made of foam.

- 1 Open the outer housing door far enough so the arrestable brake-stay catches.
- 2 Open the inner housing door far enough so that it touches the outer door. Tilt the angular sheet (at the inside of the outer door) over the upper edge of the inside door.  
3 foam transport protectors are in the area between the control unit (1) and the measuring unit (5).



*fig. 2-2 Transportation safety devices*

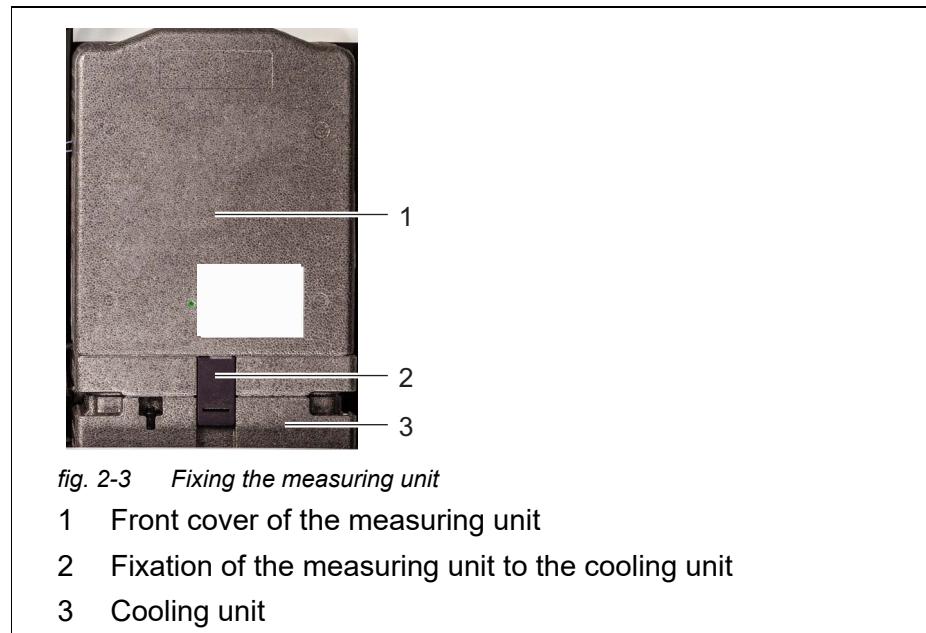
- 1 Control unit with connectors
- 2 Transport protector 1 in the front
- 3 Transport protector 2 in the front
- 4 Transport protector 3 in the background
- 5 Measuring unit

- 3 Pull the two transport protectors (2, 3) out to the front.

- 4 Carefully move the transport protector (4) of the measuring unit (5) upward and then pull it out to the front.  
The third transport protector is behind the transport protectors already removed.
- 5 Keep all transport protectors.
- 6 To transport the instrument with the measuring unit, always use the transport protectors.

**Dismounting the measuring unit**

- 1 Remove the transport protection from the measuring unit (see section Removing the transport protection from the measuring unit, [25](#)).
- 2 Unplug the 4 cables of the measuring unit from the control unit ACM and let them hang to the front over the measuring unit.



- 3 Using one hand, grip the handle at the upper edge of the front cover (1) of the measuring unit.
- 4 Pull the front cover of the measuring unit somewhat to the front against the resistance.
- 5 Carefully take the front cover out to the front.  
Put the front cover down in a clean place.
- 6 Check whether there is liquid in the collection tray under the ChemBags (see section 6.5.6 Checking the collection tray under the ChemBags for liquids, [125](#)).

- 7 Pull the fixation (2) of the measuring unit to the cooling unit out from below.
- 8 Take the measuring unit up off the cooling unit and tilt it backwards. Then remove the measuring unit from the housing of the Alyza IQ, to the front.
- 9 Put the measuring unit down in a flat and clean place.
- 10 Protect the cables, tubes, and measuring unit against loss of liquids and against the penetration of dust and dirt (e.g. with rubber plugs or absorbent paper).
- 11 Remove the cables hanging to the front of the measuring unit from the grooves at the back cover and lay them down.
  
- 12 Transport the instrument to the installation site using protective measures.



Before reinstalling the mounting plate, install the trace heating and a longer power cable if necessary (see section 4 Commissioning, [31](#)).

## 2.3 Storage guidelines

**Storage location** The product must be stored in a covered and dry place that is free from heat, dirt, and vibrations..

**NOTE**

*Protect the product from moisture, heat sources, and mechanical damage.*

**NOTE**

*Do not place heavy loads on product packaging.*

Storage temperature	Element	Value
	Storage temperature	- 20 ... + 40 °C (- 4 ... + 104 °F) - 20 ... + 50 °C (- 4 ... + 122 °F) (when completely empty)

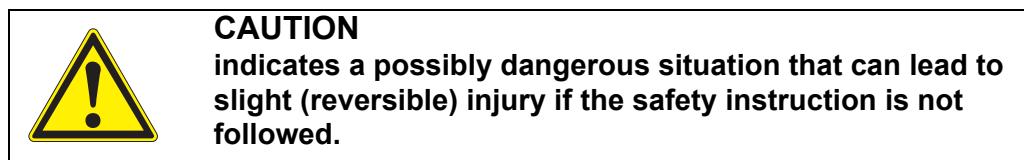
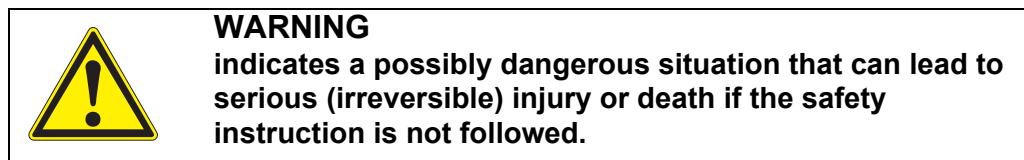
## 3 Safety instructions

### 3.1 Safety information

#### 3.1.1 Safety information in the operating manual

This operating manual provides important information on the safe operation of the product. Read this operating manual thoroughly and make yourself familiar with the product before putting it into operation or working with it. The operating manual must be kept in the vicinity of the product so you can always find the information you need.

Important safety instructions are highlighted in this operating manual. They are indicated by the warning symbol (triangle) in the left column. The signal word (e.g. "CAUTION") indicates the level of danger:



#### NOTE

indicates a situation where goods might be damaged if the actions mentioned are not taken.

#### 3.1.2 Safety signs on the product

Note all labels, information signs and safety symbols on the product. A warning symbol (triangle) without text refers to safety information in this operating manual.

#### 3.1.3 Further documents providing safety information

The following documents provide additional information, which you should observe for your safety when working with the measuring system:

- Operating manuals of other components of the IQ SENSOR NET system (power packs, controller, accessories)
- Labels on the chemical containers (ChemBags)
- Safety datasheets of calibration and maintenance equipment (e.g. cleaning solutions). Safety datasheets provide security relevant information on hazardous materials and mixtures. Carefully read the safety datasheets and follow all instructions. We recommend that you store all datasheets in one folder.

## 3.2 Safe operation

### 3.2.1 Authorized use

The authorized use of the Alyza IQ is its use as a sensor in the IQ SENSOR NET. Only the operation and running of the Alyza IQ according to the instructions and technical specifications given in this operating manual is authorized (see chapter 9 Technical data, § 177). Any other use is considered unauthorized.

With unauthorized use, the protection type supported by the instrument can be adversely affected.

### 3.2.2 Requirements for safe operation

Note the following points for safe operation:

- The product may only be operated according to the authorized use specified above.
- The product may only be operated under the environmental conditions mentioned in this operating manual.
- The product may only be supplied with power by the energy sources mentioned in this operating manual.
- The product may only be opened if this is explicitly described in this operating manual (example: connecting electrical lines to the terminal strip).

### 3.2.3 Unauthorized use

The product must not be put into operation if:

- it is visibly damaged (e.g. after being transported)
- it was stored under adverse conditions for a lengthy period of time (storing conditions, see chapter 9 Technical data, § 177).

## 3.3 Data security

Observe the following points to protect digital information against unauthorized access, damage or theft:

- Never connect the product to a public network.
- Make sure that only authorized persons have physical access to the product.

## 3.4 User qualification

<b>Target group</b>	The IQ SENSOR NET system was developed for online analysis. Some maintenance activities, such as exchanging the ChemBags or tubes, require the safe handling of chemicals. Thus, we assume that the maintenance personnel is familiar with the necessary precautions to take when dealing with chemicals as a result of their professional training and experience.
---------------------	---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------

**Special user qualifications** The following installation activities may only be performed by a qualified electrician:

- Connecting power cables to the line power supply and the line power box.
- Connecting the heat tracing lines to the connectors of the line power box

### 3.5 Personal protective equipment (PPE)

The PPE includes clothing and other equipment that is used to protect you against risks at your place of work. You must always wear your PPE while doing dangerous jobs to avoid injuries or damage to your health.

The following table shows the PPE that is required while dealing with dangerous chemicals such as when exchanging the ChemBags. More detailed information is given on the labels of the ChemBags and in the relevant safety data sheets.

Personal protective equipment	Typical examples
Protective clothing with long sleeves	
Protective goggles	
Chemical resistant gloves	
Safety shoes	

fig. 3-1 Personal protective equipment



It is the duty of the operator to provide all users with the required PPE. The PPE must fulfill the national standards and laws.

## 4 Commissioning

### 4.1 IQ SENSOR NET system requirements

For operation of the Alyza IQ, the current software for Alyza IQ and the controller in the IQ SENSOR NET is recommended.

The IQ SENSOR NET Update Pack with the current instrument software for all active IQ SENSOR NET components as well as the instructions for execution are available on the Internet at [www.xylemanalytics.com](http://www.xylemanalytics.com).

### 4.2 Scope of delivery

#### 4.2.1 Scope of delivery of the Alyza IQ

The following parts are included in the scope of delivery of the Alyza IQ:

- Housing (Alyza IQ NH4-XYZ) with
  - mounted and wired installations
  - mounted power cable (approx. 2 m)
  - mounted IQ SENSOR NET cable (approx. 2 m)
- Key for outer housing door
- Switch cabinet key for interior door
- Cover plate for the control unit ACM
- Bug screen (mounting set)
- Collection funnel (mounting set)
- MultiPort valve (MPV-2)
- Labels in the national language
  - for the locking device of the MultiPort valve
  - for the status LED of the measuring unit
- 1 tube  
to connect the ChemBag for cleaning solution 2 to the MPV  
(cleaning of deposits in the cell, the tubes, in the waste collector). The installation of cleaning solution 2 is recommended for:
  - Measuring range 1 (MR1)
  - Measuring range 2 (MR2),  
for measuring media with a total hardness > 1.3 mmol/l (7.3 °dH)
- Operating manual

Check whether the scope of delivery is complete before starting the installation (see section 2.1 CHECKING THE DELIVERY).

#### 4.2.2 Accessories required in addition

Depending on the application, the following additional accessories are required or recommended for operation. We explicitly recommend that you use original accessories:

<b>Mounting accessories</b>	The mounting accessories are used to securely install the instrument at the mounting location. The following variants are available: <ul style="list-style-type: none"><li>● Rail mount RM</li><li>● Wall mount WM</li><li>● Stand mount SM</li></ul>
<b>Mount for a terminal</b>	● Mount TM for fastening and operation of an MIQ module, e.g. MIQ/JB and terminal/controller MIQ/TC 2020 3G or DIQ/S 28X
<b>ChemBags</b>	Depending on the type, variant and configuration of your Alyza IQ, you need one or several ChemBags for each of the following options: <ul style="list-style-type: none"><li>● Reagent solution (R-...) suitable for measured parameter and measuring range</li><li>● Standard solution (S-...) suitable for the measured parameter, measuring range, and calibration procedure</li><li>● Reagent solution (C-...) suitable for measured parameter and measuring range</li></ul>
<b>MultiPort valve</b>	● MultiPort valve (MPV)
<b>Sample preparation (filtration)</b>	● Filter module FM/PC (frame FM Case/PC incl. preassembled filter plate Filter/PC)   The sample filtration must prepare the sample so that the sample quality meets the requirements of the measuring unit (see section 9.2 Application conditions, 178).
<b>Sample inlet, sample drain</b>	<ul style="list-style-type: none"><li>● Basin holder for filtration M 1.5 for frame FM Case/PC, also available with extension M-EXT 1.5</li><li>● Intake line SH ... (different lengths up to 20 m, with and without heat tracing [240 VAC or 120 VAC])</li><li>● Return line RH ... (different lengths up to 20 m, with and without heat tracing [240 VAC or 120 VAC])</li></ul>  Order information referring to accessories is given in section 6.3 Replacement parts, accessories, 112.

## 4.3 Basic principles of installation

### 4.3.1 Requirements of the measurement location

The measurement location must meet the environmental conditions specified in section 9.3 General data,  179.

<b>Controlled ambient conditions</b>	Work on the open instrument (e.g. during mounting, installation, maintenance) may only be carried out under controlled environmental conditions:
Temperature range	+ 5 ... + 40 °C (+ 41 ... +104 °F)
Relative air humidity	≤ 80 %

If the Alyza IQ is already in operation, the temperature of the measuring unit must be adapted to the ambient temperature prior to opening the measuring unit. The temperature adaptation is done with the function *Prepare to open measuring unit*. As soon as the measuring unit is ready to be opened, this is displayed in the *Status* tab. The status LED of the measuring unit lights up white.

#### NOTE

*The interior of the measuring unit is temperature-controlled to 20 °C (68 °F). With ambient temperatures over 25 °C (77 °F) and high air humidity, condensation water may develop on the cool surfaces and cause damage when the measuring unit is opened.*

*To avoid damage of the measuring unit due to the formation of condensation water, always wait for the temperature adjustment (function Prepare to open measuring unit) to be completed before opening the measuring unit.*

### 4.3.2 Safety requirements of the electrical installation

The safety of the system into which the instrument is integrated is the responsibility of the builder of the system.

Electrical equipment (e.g. motors, contactors, cables, lines, relays, switches, instruments) must meet the following requirements:

- Compliance with national regulations (e.g. NEC, VDE and IEC)
- Suitability for the electrical conditions at the place of installation
  - Maximum operational voltage
  - Maximum operational current
- Suitability for the ambient conditions at the place of installation
  - Temperature resistance (minimum and maximum temperature)
  - Stability against UV light in the case of outdoor usage
  - Protection against water and dust (Nema or IP type of protection).
- Suitable fuse protection of the electrical circuit
  - Overcurrent protection devices

(according to the technical data of the instrument input or output)

- Overvoltage class II surge limiters
- Suitable disconnecting device (e.g. switch or circuit breaker) for the line power supply of permanently mounted equipment with separate line power connection,
  - labeled as disconnecting device for this instrument
  - compliant with the following regulations
    - IEC 60947-1
    - IEC 60947-3
  - in the vicinity of the instrument (recommendation)
- Fault current protection switch (ground fault circuit interrupter) especially with operation of heat tracings
- Flame resistant (cable and lines), compliant with the following regulations
  - UL 2556 VW-1 (for USA, Canada)
  - IEC 60332-1-2 (outside of USA, Canada)



Details on the conditions at the installation site:  
See chapter 9 Technical data, § 177.

#### 4.3.3 General installation instructions



This section describes the installation of the Alyza IQ with various, especially designed accessories. We assume that the operator uses these accessories. In this section, the individual scopes of delivery are not distinguished so the comprehensibility of the operating manual is not affected.

Pay attention to the following points during installation:

- Follow the instructions on how to transport the instrument (see section 2.2 Lifting and transporting the instrument, § 22)
- Wear safety shoes for transport, installation and mounting work (see section 3.5 Personal protective equipment (PPE), § 30).
- Installation in the open should be done while the weather is frost-free (environmental conditions, see section 4.3.1 Requirements of the measurement location, § 33).
- Mount the Alyza IQ in a straight position (check, for example, with a water level) to ensure that the liquids can drain off optimally.
- Mount the Alyza IQ so that the space under the housing bottom is always free for ventilation of the housing.

- Mount the Alyza IQ at a suitable height so that the liquids in the return lines (into the basin) can freely drain off at a steady slope.
- The Alyza IQ may only be fastened on a wall or fixture with the aid of the two C-rails (housing upright).
- For mounting work, only use the mounting accessories included in the scope of delivery (screws, washers, springs, nuts). This ensures the safe fastening at the mounting location.

**Main steps** Installation of the Alyza IQ includes the following main steps:

- 1 Installing the housing (see section 4.3.4 Installing the housing, [35](#)).
- 2 Removing the transport protection of the measuring unit (see section 4.3.8 Removing the transport protection of the measuring unit, [48](#)).
- 3 Connecting the cables to the control unit ACM (see section 4.3.9 Connecting the cables to the control unit ACM, [49](#)).
- 4 Mounting the cover plate for the control unit ACM (see section 4.3.10 Mounting the cover plate for the control unit ACM, [50](#)).
- 5 Installing the bug screen and condensate drain adapter (see section 4.3.11 Installing the bug screen and condensate drain adapter, [51](#)).
- 6 With the relevant accessories:  
Mounting the terminal holder (TM) (see section 4.3.12 Mounting the terminal holder (TM), [53](#)).
- 7 Mounting the collection funnel (see section 4.3.14 Mounting the collection funnel, [65](#)).
- 8 With the relevant accessories:  
Installing the FM/PC filter module and M 1.5 basin holder for filtration (see section 4.3.16 Installing the FM/PC filter module and M 1.5 basin holder for filtration, [70](#)).
- 9 With the relevant accessories:  
Connecting the power cable and heat tracing lines (see section 4.3.13 Connecting the power cable and heat tracing lines, [56](#)).
- 10 Setting up a connection with the IQ SENSOR NET system (see section 4.3.18 Setting up a connection with the IQ SENSOR NET system, [75](#)).
- 11 Installing / exchanging the ChemBags, MPV, tubes (see section 6.5 Installing / exchanging the ChemBags, MPV, tubes, [117](#)).

#### 4.3.4 Installing the housing

The housing of the Alyza IQ can be installed in the following ways:

- On the SM stand mount (see section 4.3.5 Installation on the SM stand

mount, [36](#)).

- On a rail (see section 4.3.6 Installation on a rail, [41](#)).
- On a wall (see section 4.3.7 Installation on a wall, [46](#)).

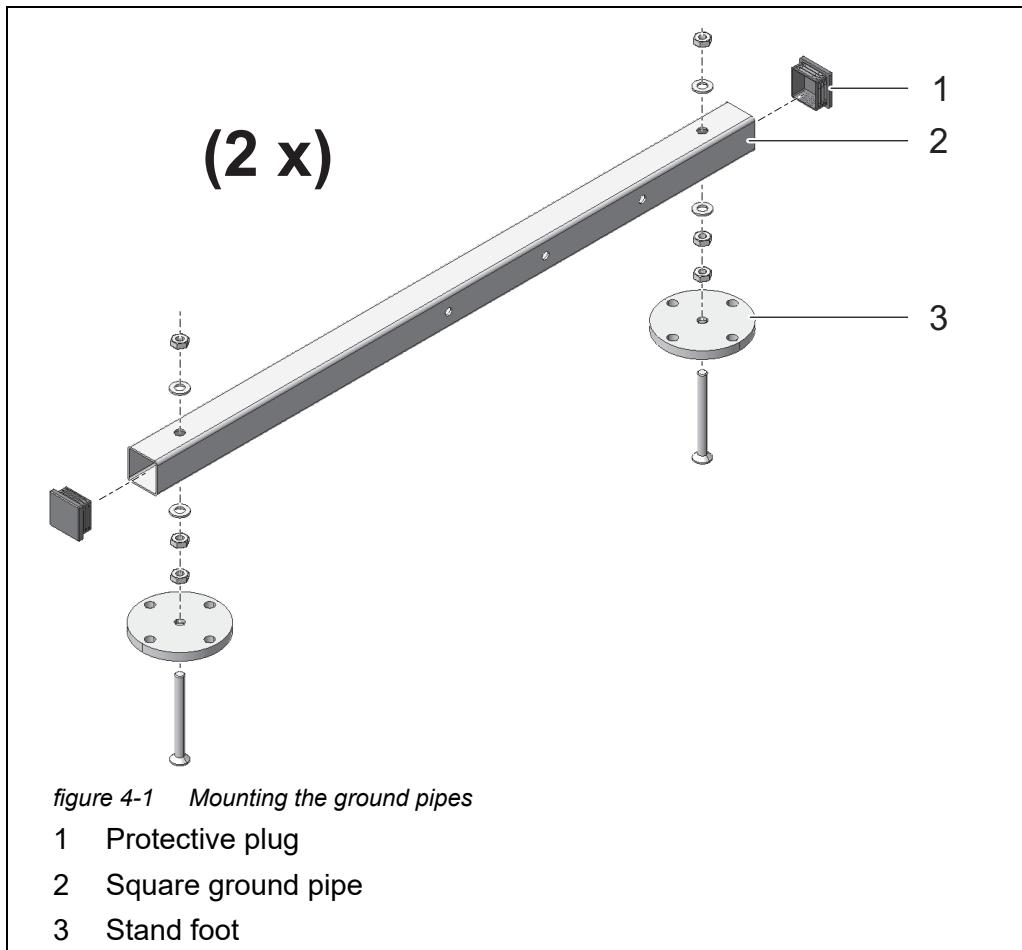


In the housing there is a foam insert serving as a transport protection. Remove the foam insert once the installation of the housing has been completed.

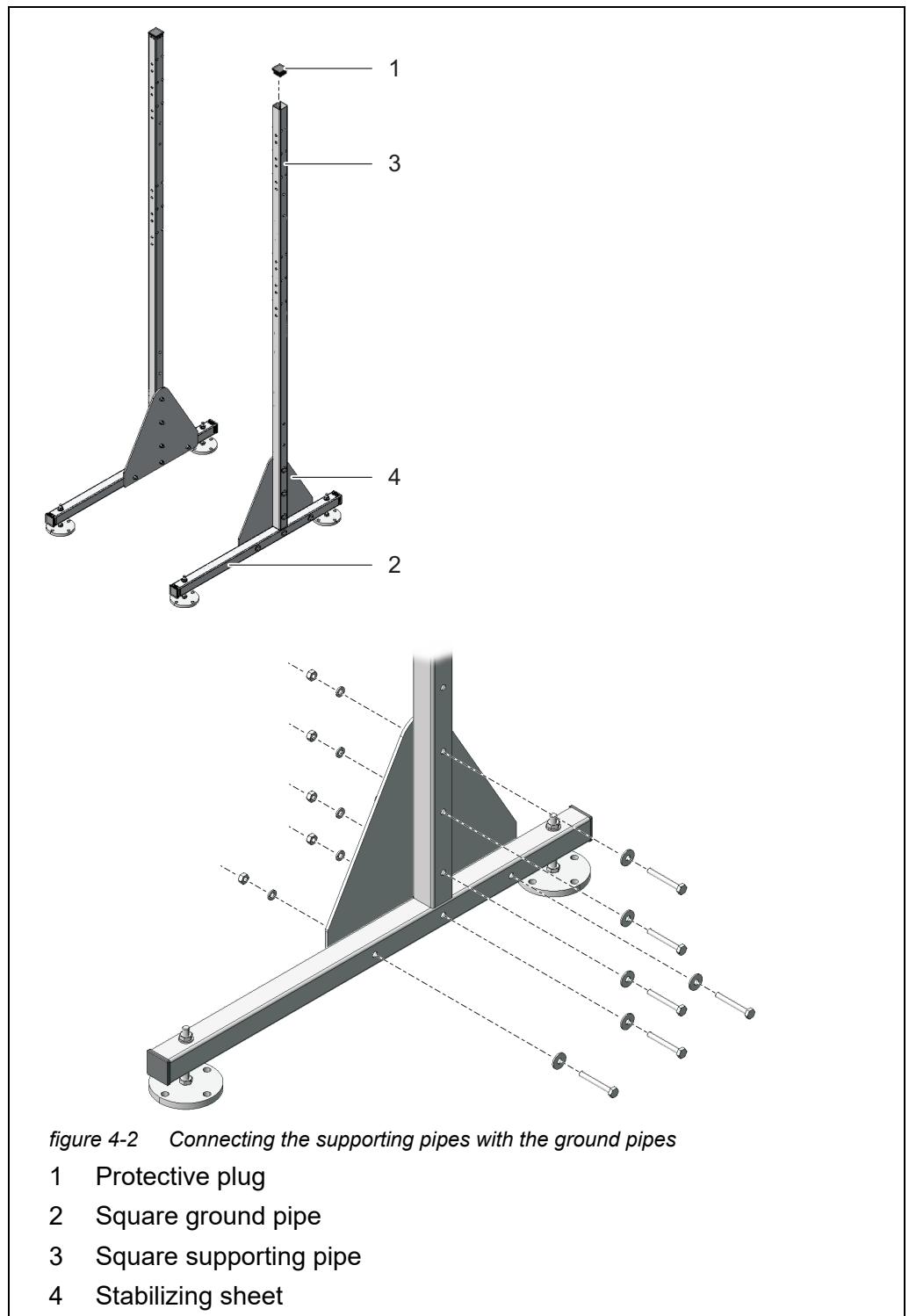
#### 4.3.5 Installation on the SM stand mount

Proceed as follows to install the housing on the stand mount:

##### Assembling the stand mount

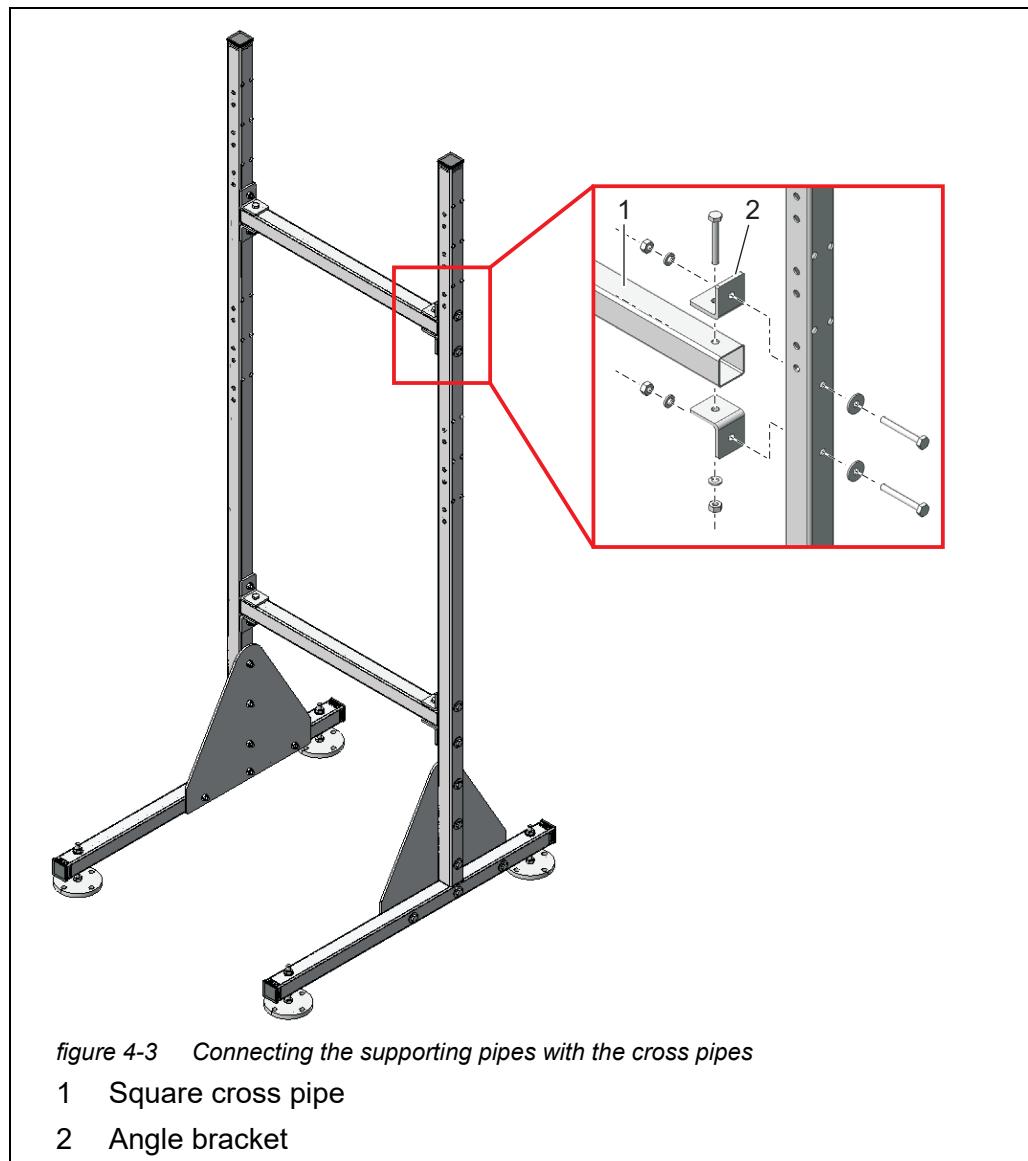


- 1 Press the plastic protective plugs (1) into both ends of the square ground pipes (2).
- 2 Mount the four height adjustable stand feet (3) on the square ground pipes (2) using the enclosed M10 hexagon countersunk head screws. Make sure to use the correct number of plain washers and nuts in the correct order according to fig. 4-1, [36](#).



- 3 Press the plastic protective plugs (1) into the upper ends of both square supporting pipes (3).

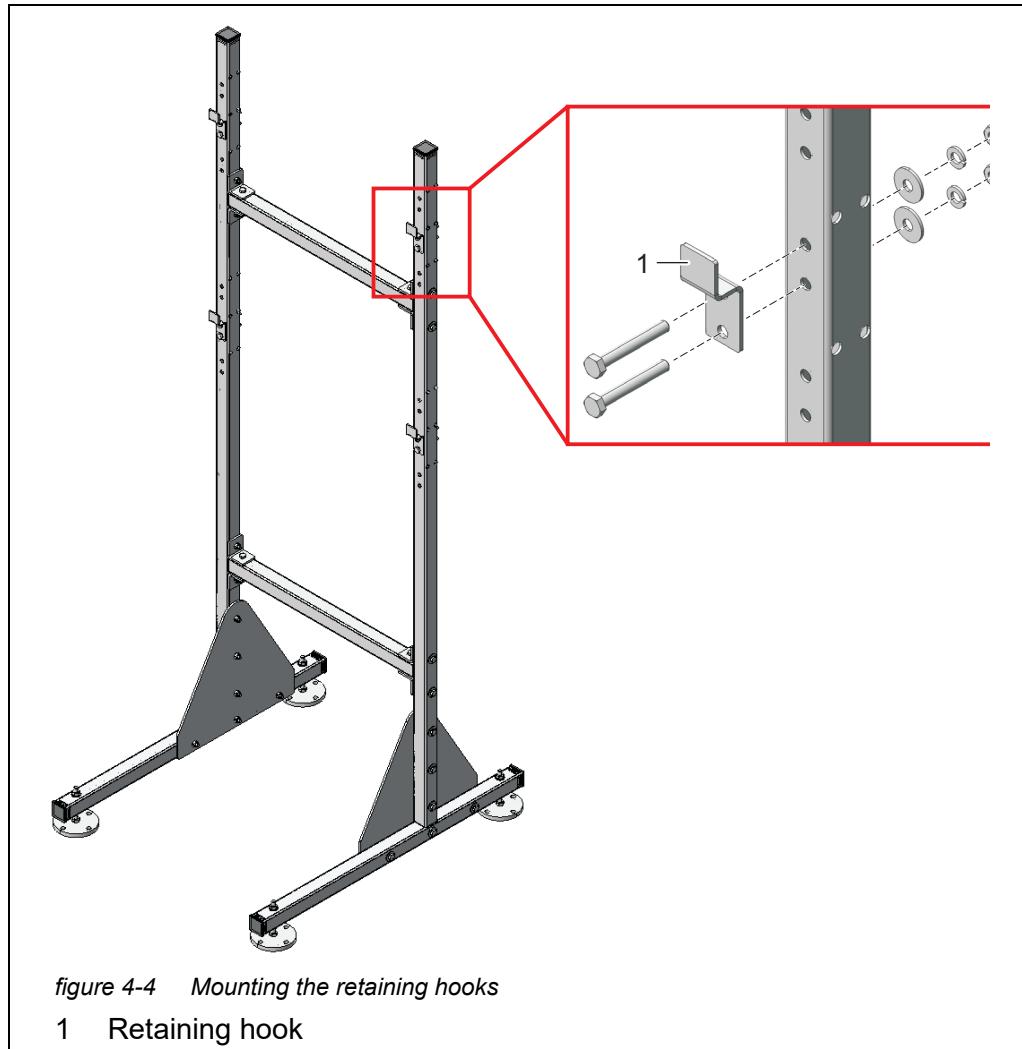
- 4 Using the triangular stabilizing sheets (4), connect both square supporting pipes (3) with the preassembled ground pipes (2). For each side, use six hexagon head screws with large plain washers, spring washers and locknuts as shown in fig. 4-2, 37. Make sure the two sides mirror each other after being mounted.



- 5 Connect both supporting pipes with each other using the two square cross pipes (1). For each joint, use two angle brackets (2), three hexagon head screws, two large plain washers, three spring washers and three locknuts.



Make sure that both triangular stabilizing sheets (5) are on the inside.



- 6 Mount the four retaining hooks (1) on the supporting pipes. For each hook, use two hexagon head screws, large plain washers, spring washers and locknuts.



On each side there are three pairs of holes for the upper and lower retaining hooks. Thus the Alyza IQ can be mounted optimally at working level. Use the same relative positions for each of the upper and lower hooks.

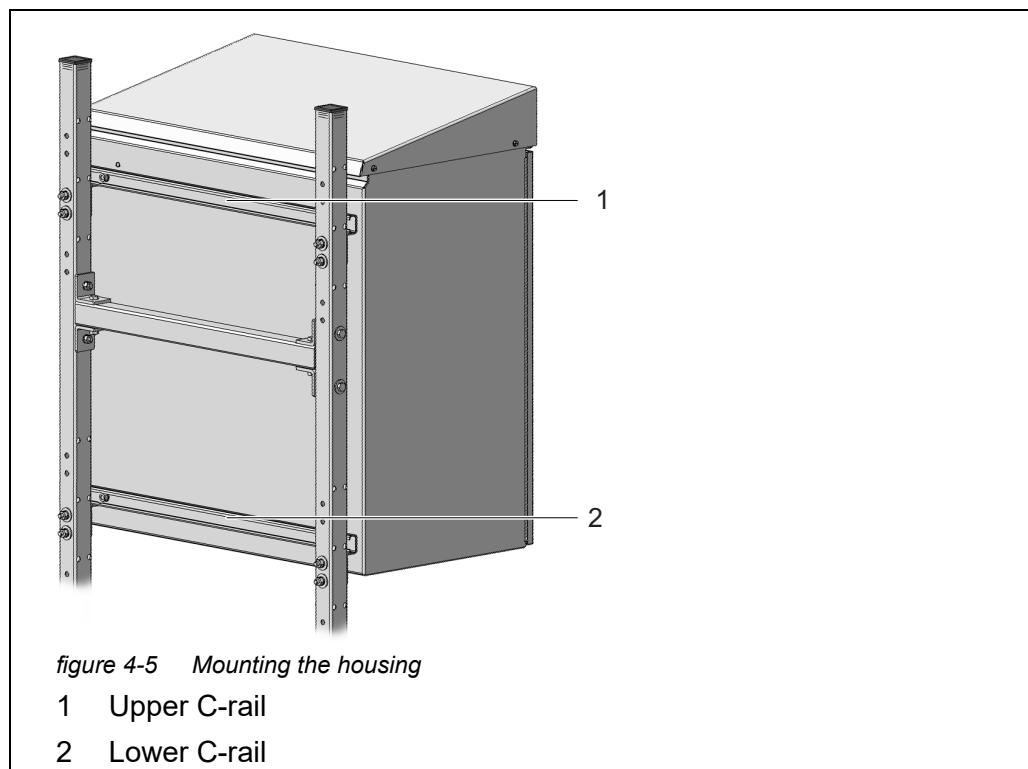
#### Positioning the stand mount

- 7 Place the stand mount at the intended operating location.

- 8     Adjust the four vertically adjustable stand feet in such a way that the mounting stand is in a straight position (check, for example, with a water level) to ensure that the liquids can drain off optimally.

**NOTE**

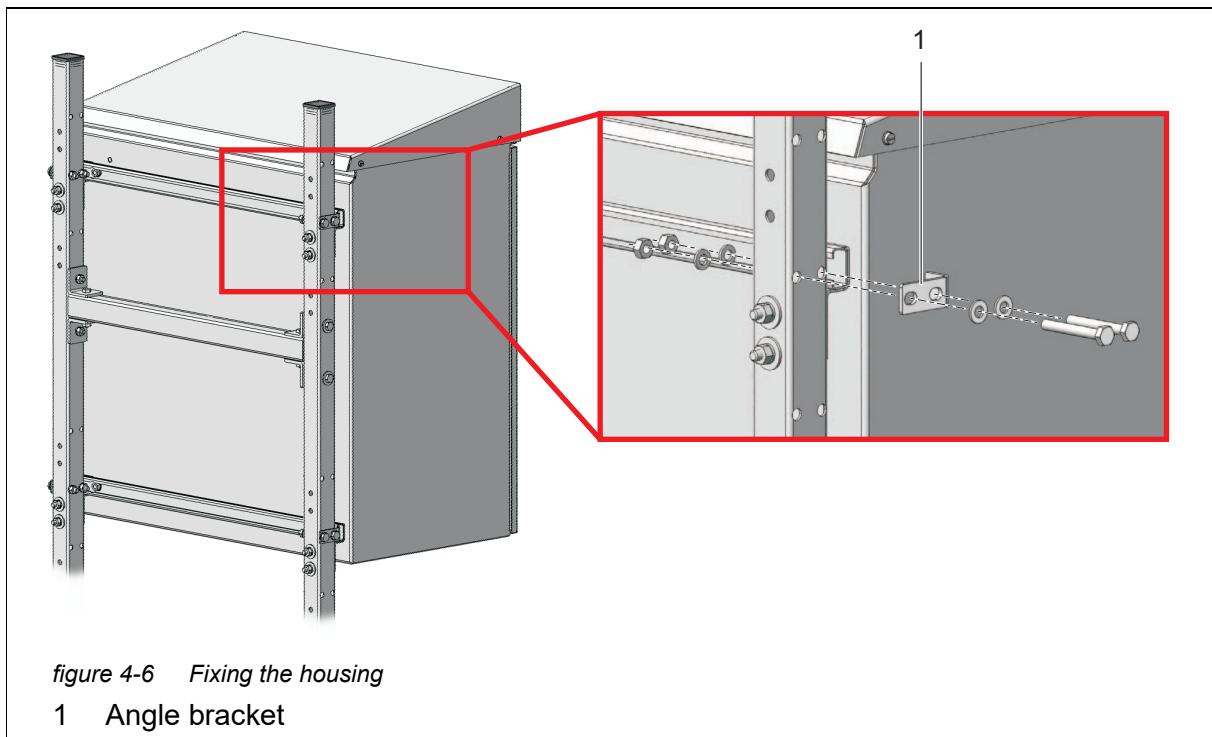
*Always screw the four stand feet to the ground. If the instrument is mounted in the open, please make sure that the installation withstands even severe storm.*

**Mounting the housing**

*figure 4-5   Mounting the housing*

- 1     Upper C-rail
- 2     Lower C-rail

- 9     Mount the housing by hooking the C-rails (1 and 2) fixed on its rear side into the four retaining hooks of the stand mount.



- 10 Fix the housing on both sides with four brackets (1) so it cannot shift sideways. For each bracket, use two hexagon head screws, small plain washers, spring washers and locknuts.

#### 4.3.6 Installation on a rail

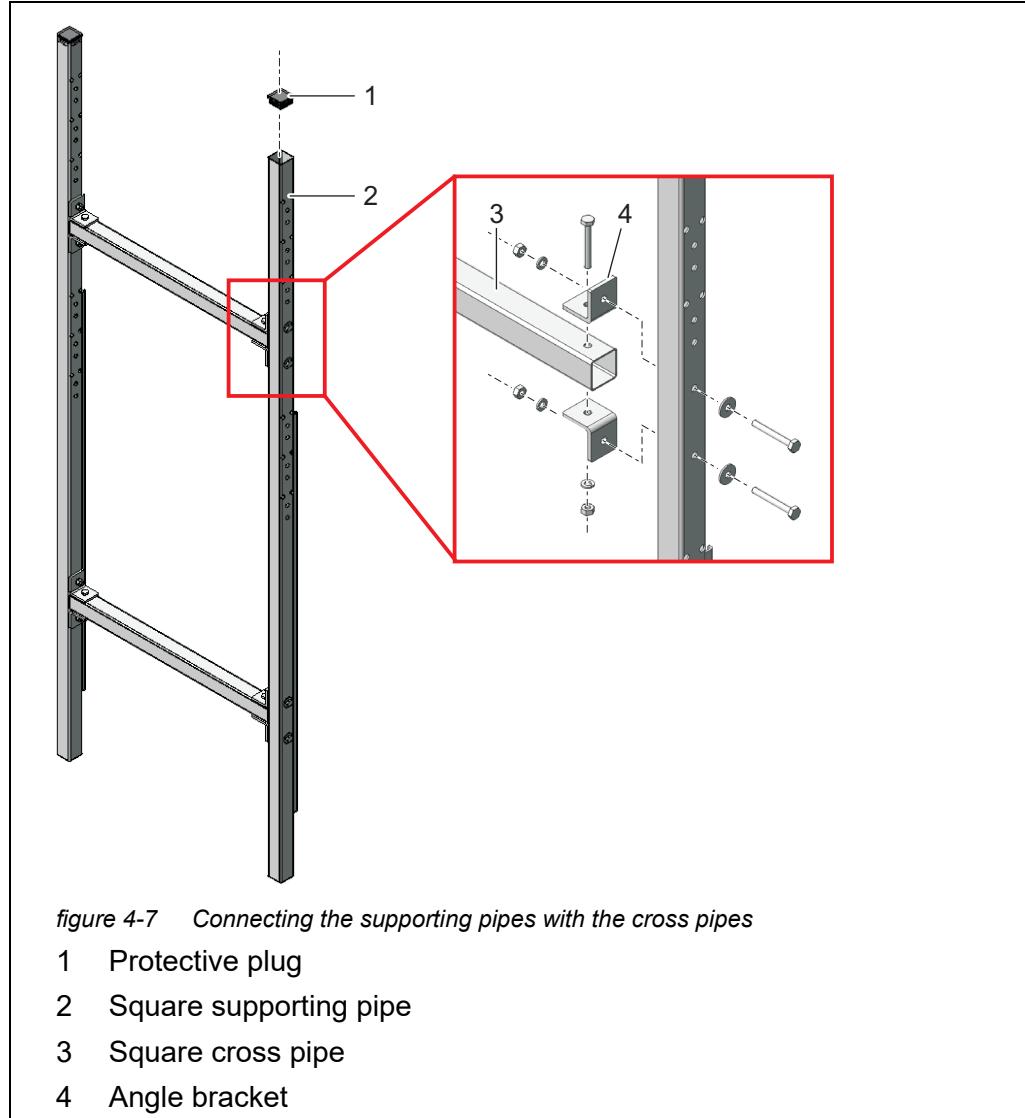
For installation on a rail, the RM rail mount bracket is required.

**NOTE**

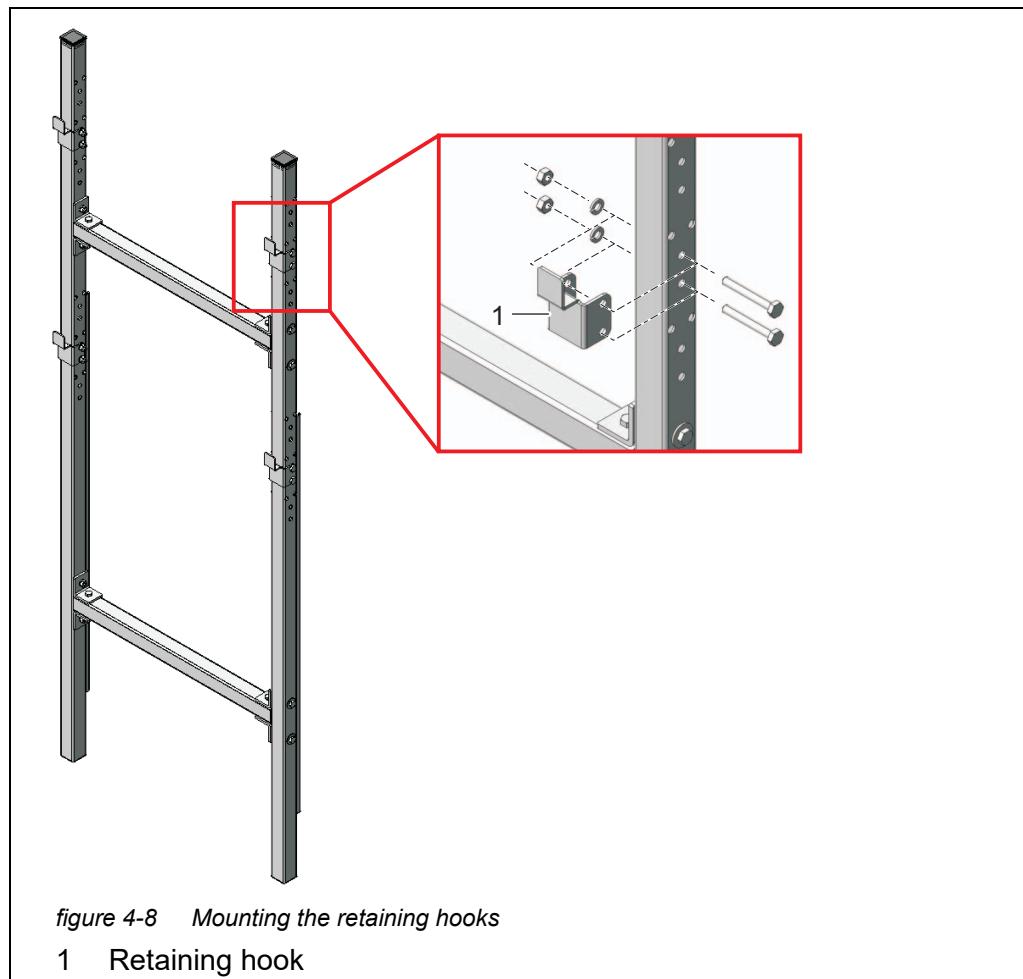
*Make sure that the rail is sufficiently stable. If the instrument is mounted in the open, please make sure that the installation withstands even severe storm.*

**Assembling the bracket**

Proceed as follows to install the housing on the rail:



- 1 Press the plastic protective plugs (1) into the upper ends of both square supporting pipes (2).
- 2 Connect both supporting pipes with each other using the two square cross pipes (3). For each joint, use two angle brackets (4), three short hexagon head screws, two large plain washers, three spring washers and three locknuts as shown in fig. 4-7,  42.



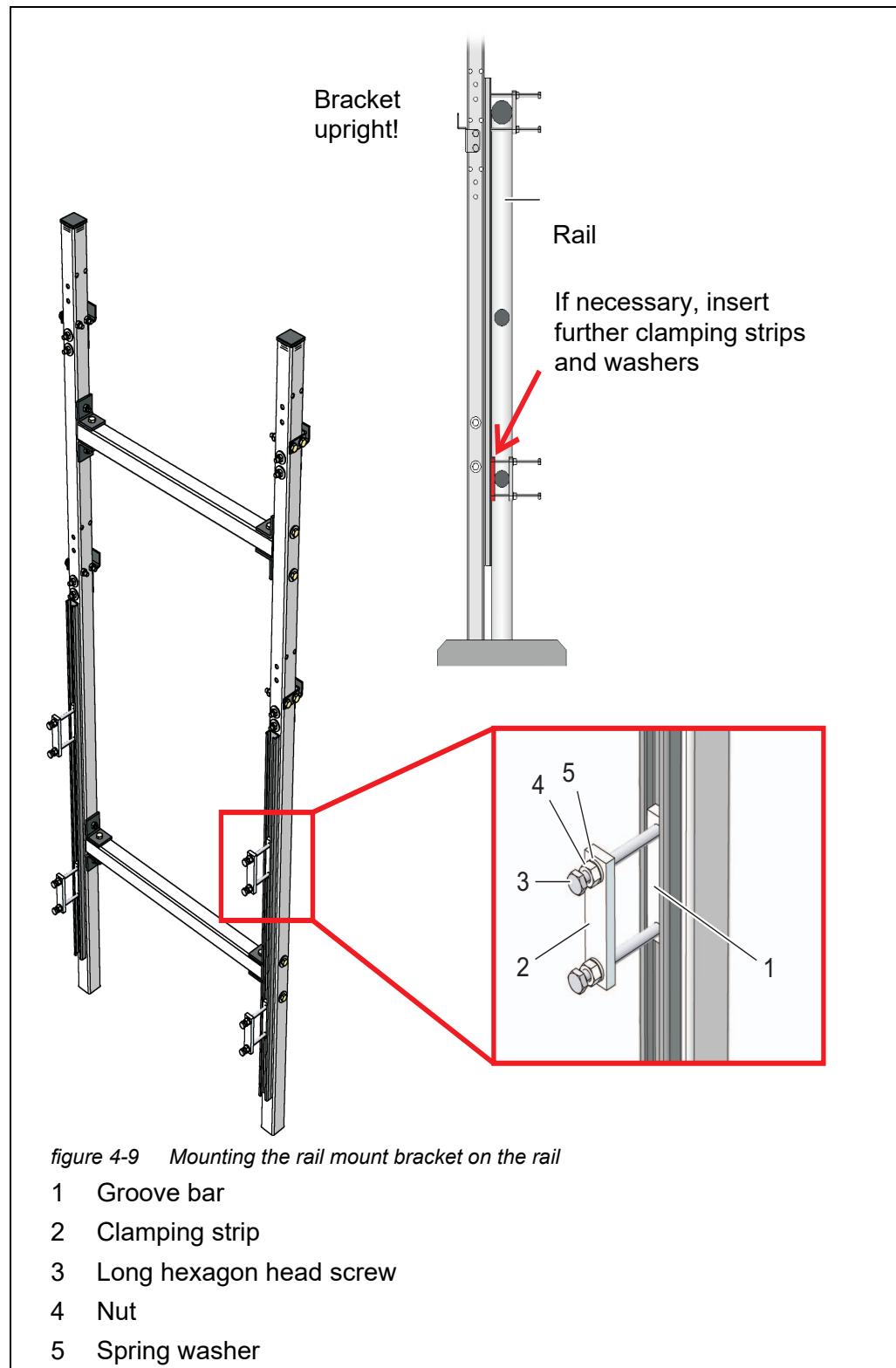
- 3 Mount the four retaining hooks (1) on the supporting pipes. For each hook, use two short hexagon head screws, spring washers and locknuts.



There are three pairs of holes each for the upper and lower retaining hooks. Thus the Alyza IQ can be mounted optimally at working level. Use the same relative positions for each of the upper and lower hooks.

#### Fixing the rail mount bracket

- 4 Place the rail mount bracket in front of the rail in the required position.



- 5 Attach the rail mount bracket to two suitable horizontal rail pipes with the aid of the four clamping devices. Each clamping device consists of a groove bar (1), a terminal strip (2), two long hexagon head screws (3), two nuts (4) and two spring washers (5). Adjust the clamping devices to the rail pipes. To compensate for any possible differences of the upper and lower rail pipe diameters, 2 further terminal strips and 8 washers (thickness 2 mm) are provided with the construction set. If necessary, insert these items between the rail and supporting pipes as shown in fig. 4-9,  44 so that the rail mount bracket is in a vertical position. Note that both supporting pipes must stand on the ground!



The weight of the Alyza IQ is supported by the rail mount bracket standing on the ground. The rail prevents the Alyza IQ from falling over.

#### Mounting the housing

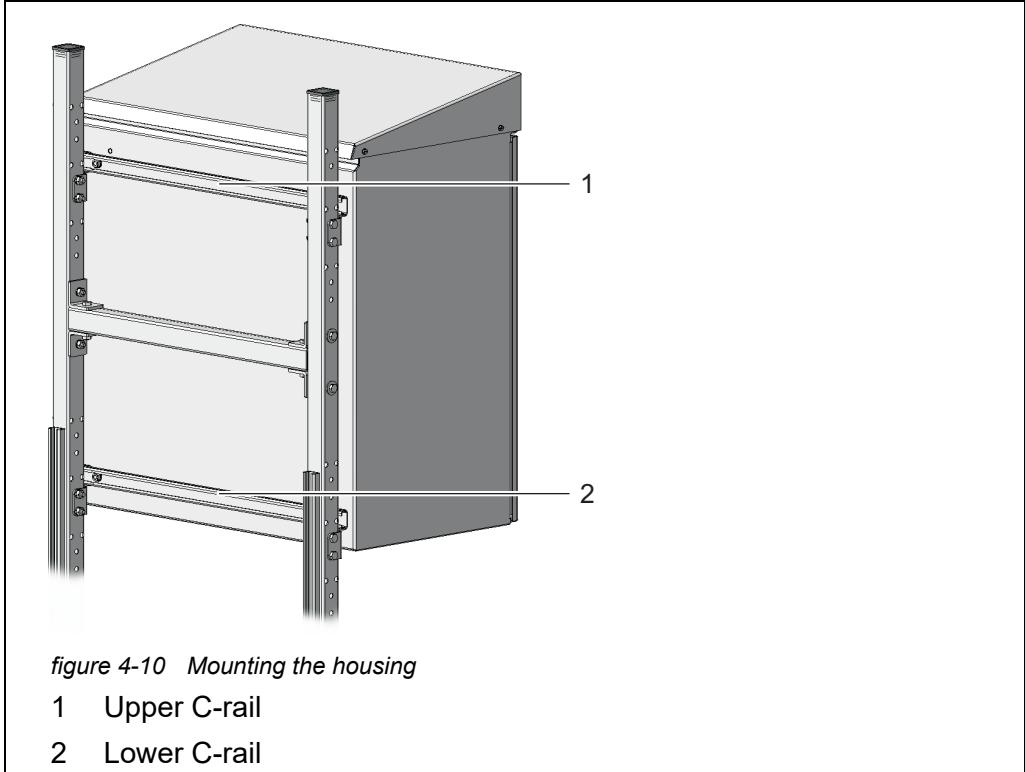
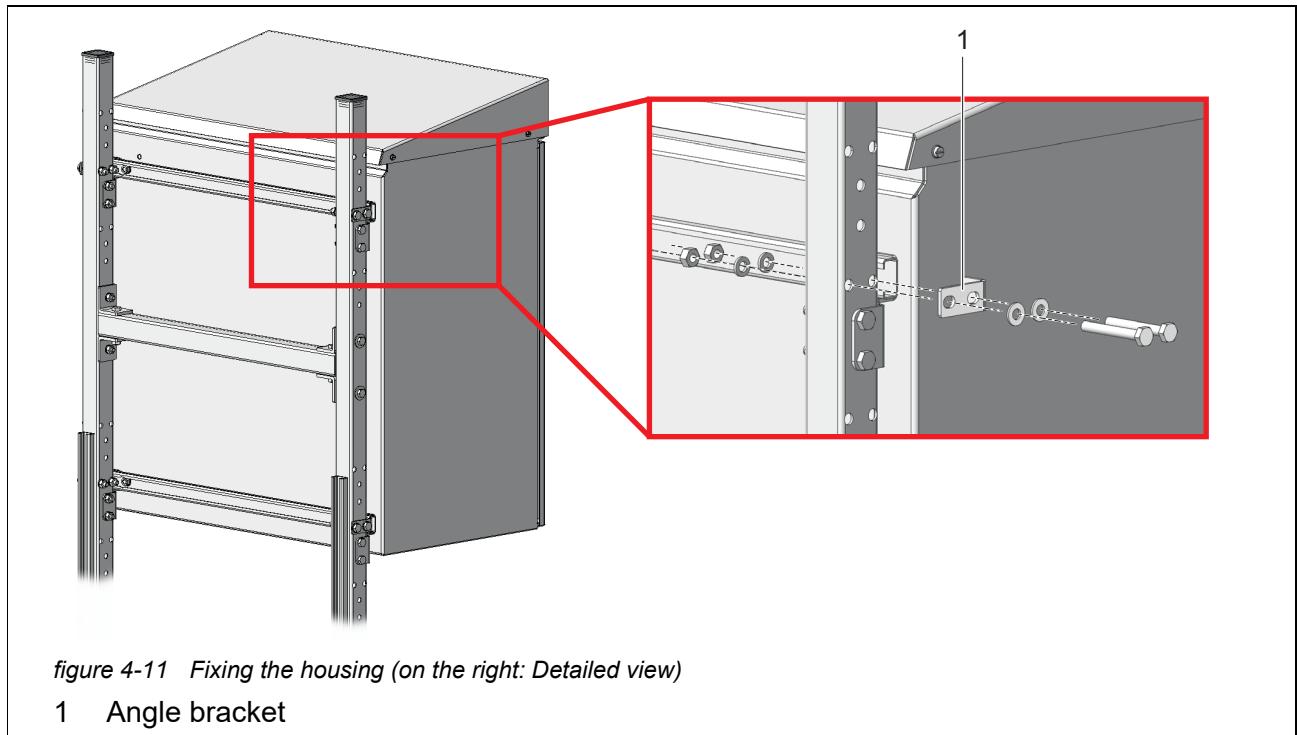


figure 4-10 Mounting the housing

- 1 Upper C-rail
- 2 Lower C-rail

- 6 Mount the housing by hooking the C-rails (1 and 2) fixed on its rear side into the retaining hooks of the rail mount bracket.
- 7 Make sure that the housing is suspended in a straight position (check, for example, with a water level) to ensure that the liquids can drain off optimally in the Alyza IQ.



- 8 Fix the housing on both sides with four brackets (1) so it cannot shift sideways. For each bracket, use two short hexagon head screws, small plain washers, spring washers and locknuts.

#### 4.3.7 Installation on a wall

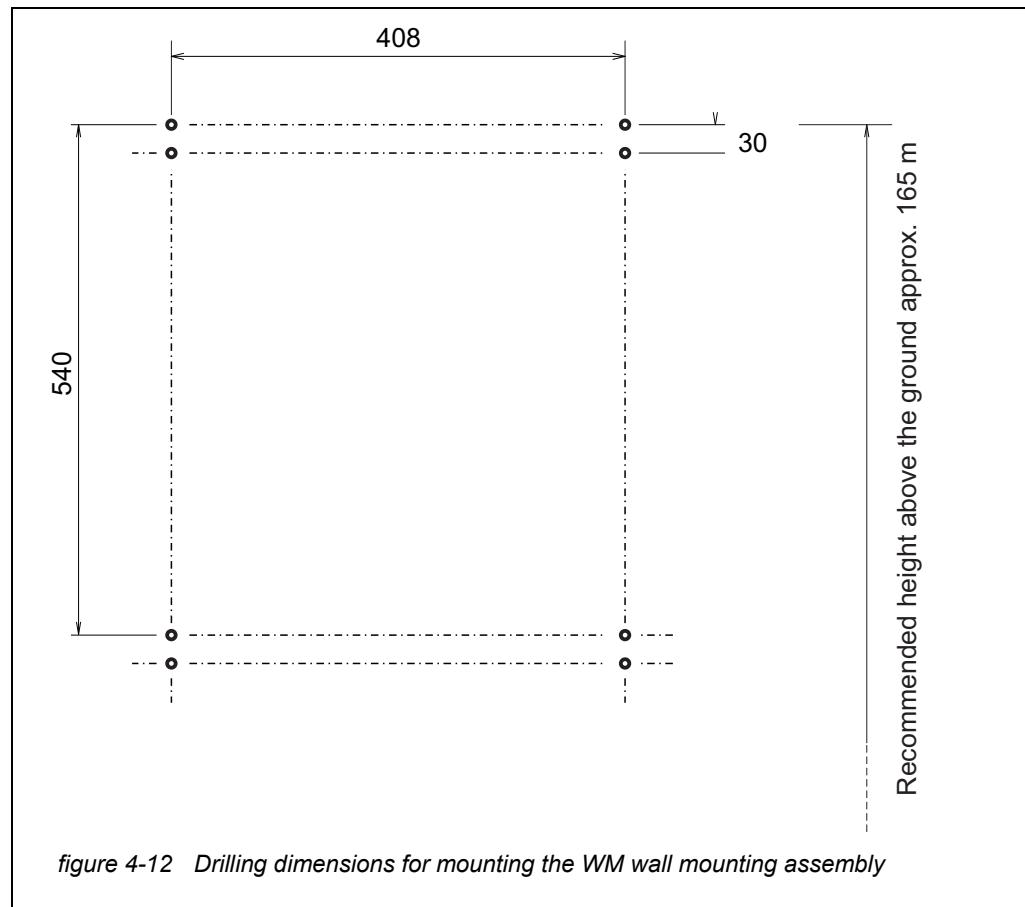
With the C-rails on its rear side, the Alyza IQ is hooked into the retaining hooks of the WM wall mounting set.

**NOTE**

*Make sure that the wall is strong enough for the weight of the Alyza IQ and that the mounting material (screws, plugs, etc.) is suitable for the wall type. If necessary, use other screws and plugs than the ones provided.*

Proceed as follows to install the housing on a wall:

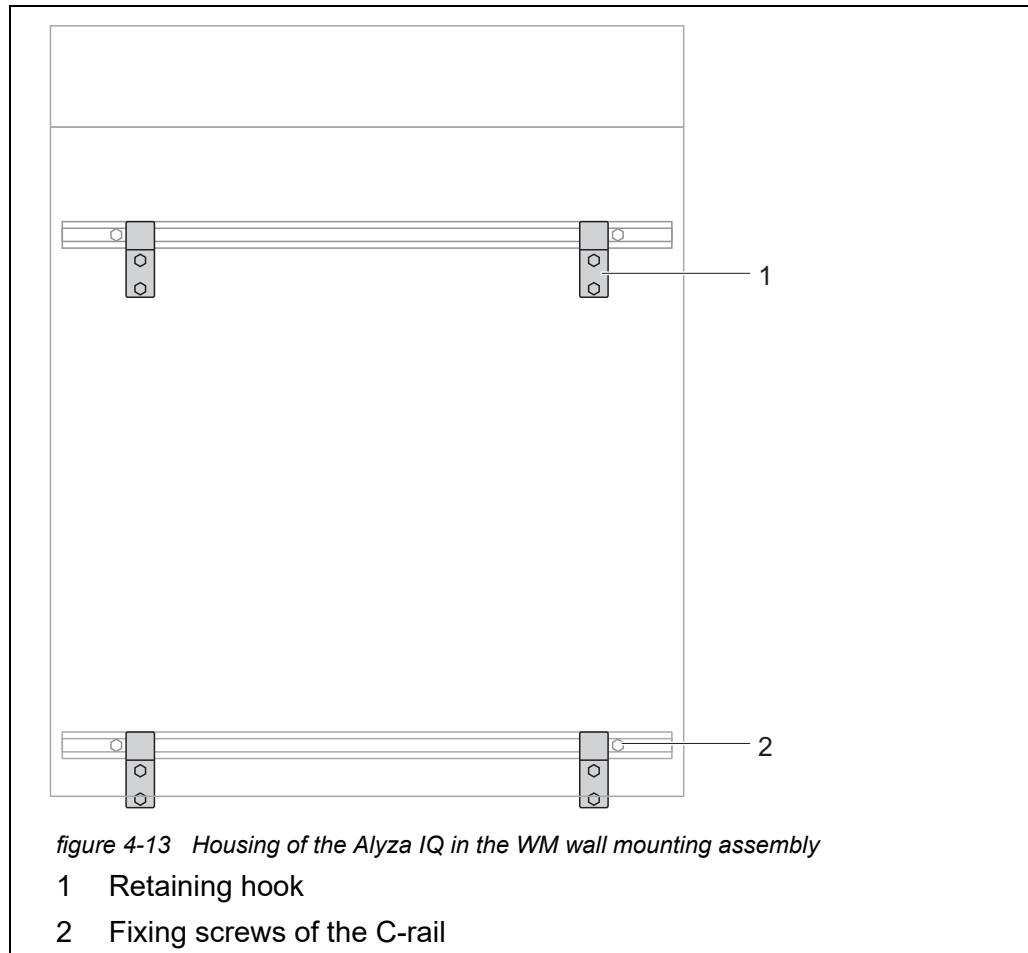
- 1 Drill eight holes as shown in the following figure:



- 2 Screw tight the four retaining hooks of the wall mounting set.
- 3 Mount the housing by hooking the C-rails fixed on its rear side into the four retaining hooks.
- 4 Make sure that the housing is suspended in a straight position (check, for example, with a water level) to ensure that the liquids can drain off optimally in the Alyza IQ.

**NOTE**

*To prevent the instrument from shifting laterally, the fixing screws of the C-rails have to be outside the retaining hooks on both sides (see fig. 4-13, 48.)*



#### 4.3.8 Removing the transport protection of the measuring unit

The transport protection in the housing of the Alyza IQ fixes the measuring unit in its position with the aid of 3 spacers made of foam.

- 1 Open the outer housing door far enough so the arrestable brake-stay catches.
- 2 Open the inner housing door far enough so that it touches the outer door. Tilt the angular sheet (at the inside of the outer door) over the upper edge of the inside door.  
3 foam transport protectors are in the area between the control unit (1) and the measuring unit (5).

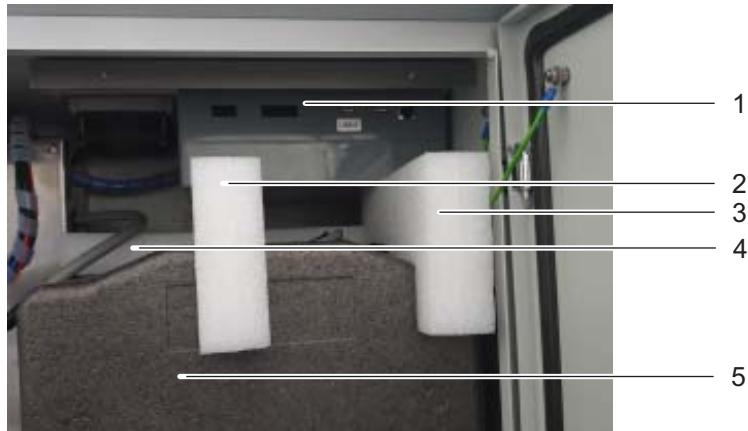


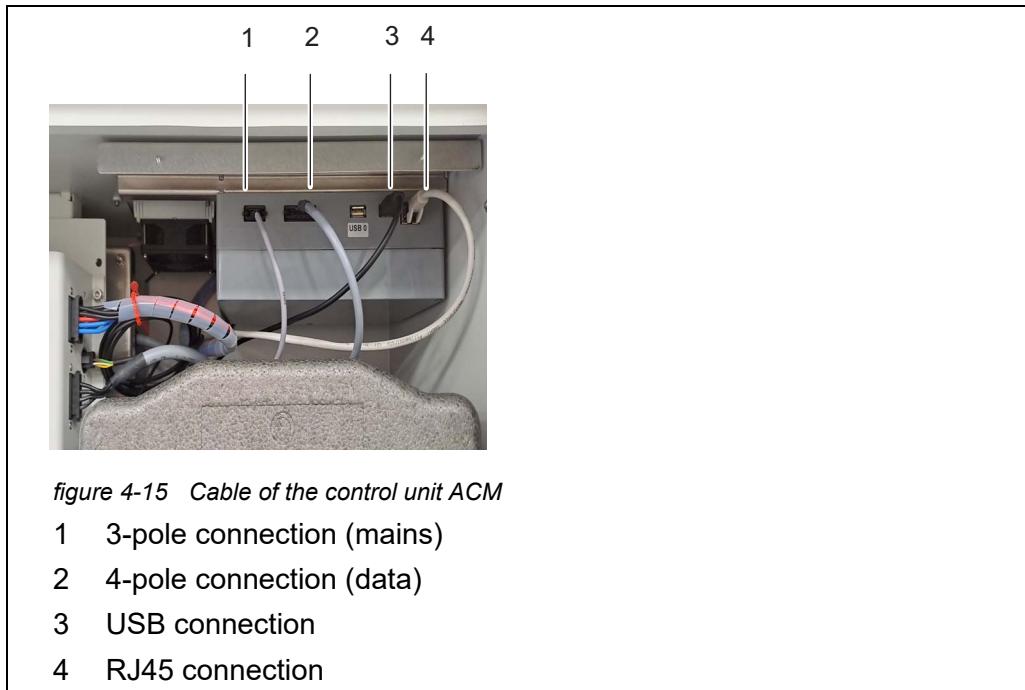
figure 4-14 *Transportation safety devices*

- 1 Control unit with connectors
- 2 Transport protector 1 in the front
- 3 Transport protector 2 in the front
- 4 Transport protector 3 in the background
- 5 Measuring unit

- 3 Pull the two transport protectors (2, 3) out to the front.
- 4 Carefully move the transport protector (4) of the measuring unit (5) upward and then pull it out to the front.  
The third transport protector is behind the transport protectors already removed.
- 5 Keep all transport protectors.
- 6 To transport the instrument, always use the transport protectors.

#### 4.3.9 Connecting the cables to the control unit ACM

- 1 Remove the transport protection of the measuring unit (see section 4.3.8 Removing the transport protection of the measuring unit, [图 48](#)).  
4 cable ends to be connected to the control unit are on the measuring unit.
- 2 Connect the 4 cables to the sockets of the control unit ACM.  
Connect the USB cable to the unlabeled USB connector (the connector labeled "USB0" remains free).  
All other plugs will only fit into one socket in the correct direction.



#### 4.3.10 Mounting the cover plate for the control unit ACM

The cover plate for the control unit ACM covers the control unit ACM and the cables connected to it.

- 1 Remove the transport protection of the measuring unit (see section 4.3.8 Removing the transport protection of the measuring unit, [48](#)).  
4 cable ends are on the measuring unit.
- 2 Connect the 4 cables lying on the measuring unit to the control unit (see section 4.3.9 Connecting the cables to the control unit ACM, [49](#)).
- 3 Unscrew the 2 knurled-head screws from the top hat rail on the housing top,
- 4 Screw the cover plate to the top hat rail with the 2 knurled-head screws.



figure 4-16 Cover plate for the control unit ACM

- 1 Knurled-head screws to mount the cover plate
- 2 Cover plate for the control unit ACM
- 3 Cables for power supply
- 4 Measuring unit

#### 4.3.11 Installing the bug screen and condensate drain adapter

##### Bug screen

The bug screen protects the interior of the Alyza IQ against insects coming in through the air intake opening in the bottom of the housing.

##### Condensate drain

When the Alyza IQ is operated with local temperatures from approx. 25 °C (77 °F) and high moisture, water may condensate within the cooling unit. The condensate drain adapter runs the condensate that has formed to the outside.

Parts of the condensate collect at the housing bottom and at the cooling unit. This condensation water formed during operation does not adversely affect the operation of the Alyza IQ.

The condensate drain tube of the Alyza IQ is in the recess of the condensate drain adapter. Any condensate forming will first fill the recess in the adapter before overflowing. When enough condensate is present, it closes the condensate drain tube so that no air humidity can penetrate the housing.

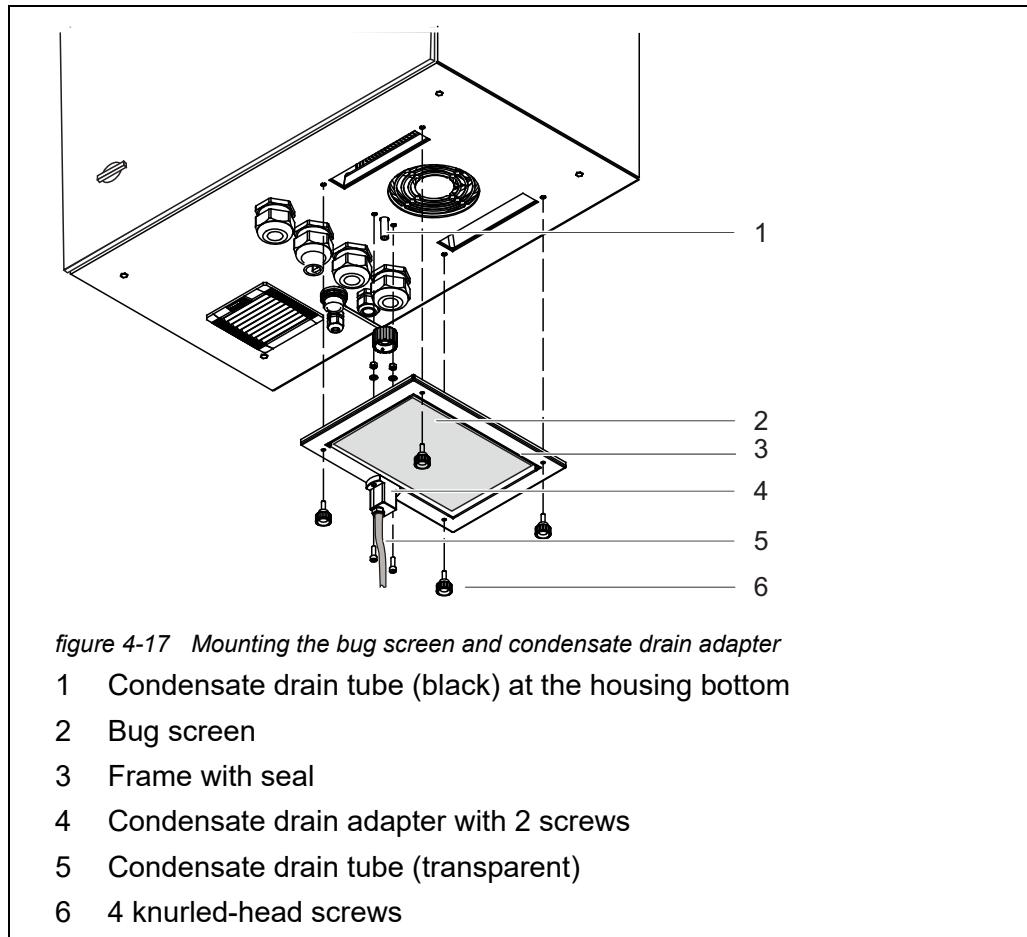


figure 4-17 Mounting the bug screen and condensate drain adapter

- 1 Condensate drain tube (black) at the housing bottom
- 2 Bug screen
- 3 Frame with seal
- 4 Condensate drain adapter with 2 screws
- 5 Condensate drain tube (transparent)
- 6 4 knurled-head screws

#### Installation

- 1 Screw the condensate drain adapter (4) with 2 screws to the frame (3) so that the tube nozzle of the adapter is on the outside of the frame.
- 2 Plug the transparent condensate drain tube (5) onto the tube nozzle of the condensate drain adapter (4) as far as it will go.
- 3 Insert the bug screen (2) in the frame so that it is kept in position by the seal of the frame (3).
- 4 Position the frame (3) with the bug screen (2) and the mounted condensate drain adapter (4) at the underside of the housing. When doing so, the black condensate drain tube (1) at the underside of the housing should exactly fit into the recess of the condensate drain adapter (4).
- 5 Screw the frame (4) to the housing bottom using the 4 knurled-head screws.



figure 4-18 Mounted bug screen and condensate drain adapter

- 1 Frame
- 2 Bug screen
- 3 Condensate drain adapter
- 4 One of the 4 knurled-head screws

#### 4.3.12 Mounting the terminal holder (TM)

Operating the Alyza IQ, especially while maintenance activities are being executed at the open measuring unit, requires a terminal mounted in the vicinity (e.g. MIQ/TC 2020 3G or DIQ/S 28X). The terminal should be mounted at the left-hand side of the Alyza IQ so that the terminal is always visible while maintenance activities are being executed at the open measuring unit. The accessory Terminal holder (TM) enables to install a terminal, irrespective of the mounting of the Alyza IQ (mounting stand SM, rail mounting accessory RM, wall mounting accessory WM), in the vicinity of the Alyza IQ.

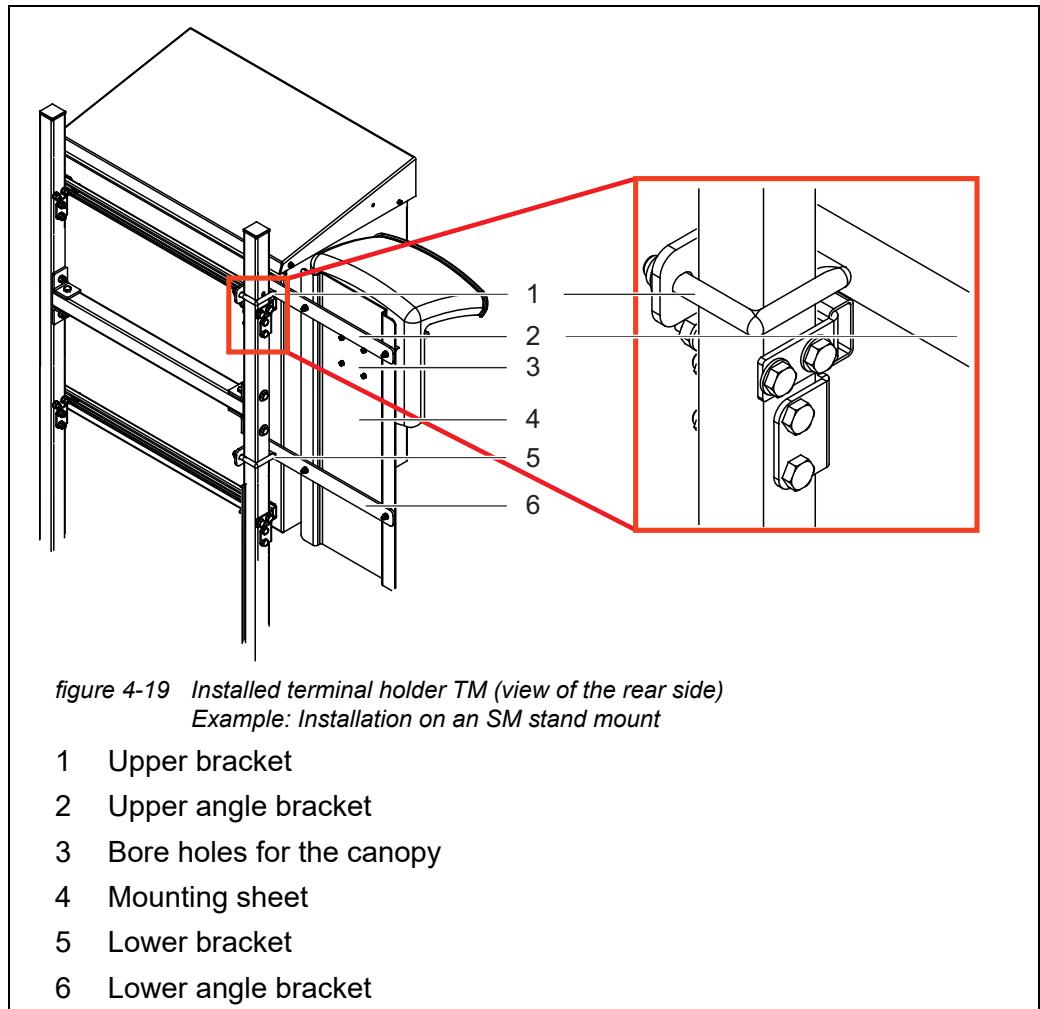


figure 4-19 Installed terminal holder TM (view of the rear side)  
Example: Installation on an SM stand mount

- 1 Upper bracket
- 2 Upper angle bracket
- 3 Bore holes for the canopy
- 4 Mounting sheet
- 5 Lower bracket
- 6 Lower angle bracket

#### Preparing the mounting stand or rail mounting accessory for the terminal holder

The terminal holder is installed at the left-hand side of the Alyza IQ. Thus the terminal is always visible, even with maintenance activities being executed at the open housing of the Alyza IQ.

- 1 Position the mounting stand with the Alyza IQ mounted. The rear of the mounting stand has to be freely accessible.
- 2 Insert the long side of an angle bracket (2) between the housing and mounting stand, above the upper C-rail and past the mounting stand until the short side of the angle bracket touches the mounting stand. Keep the angle bracket in this position.
- 3 Position a bracket (1) on the mounting stand and insert the ends of the bracket in the bore holes of the angle bracket. Fix the angle bracket (2) to the bracket loosely with 2 nuts.
- 4 Insert the long side of the second angle bracket (6) between the housing and mounting stand, under the lower C-rail and past the mounting stand until the short side of the angle bracket touches the mounting stand. Keep the angle bracket in this position.

- 5 Position the second bracket (5) on the mounting stand and insert the ends of the bracket in the bore holes of the angle bracket.  
Fix the angle bracket (6) to the bracket loosely with 2 nuts.

**Installation on a mounting stand or rail mounting accessory**

- 1 Screw the mounting sheet (4) to both brackets (2, 6) with 4 hexagon socket screws and nuts.
- 2 On the rear side of the mounting sheet (4), plug four screws into the drillings (3) far enough so that they can be seen on the other side.
- 3 Hold the mounting sheet (4) in the desired height and tighten the 4 nuts at the brackets (1, 3) until the terminal holder is safely mounted.

**Installation on a wall**

- 1 On the rear side of the mounting sheet (4), plug four screws into the drillings (3) far enough so that they can be seen on the other side.
- 2 Screw the mounting sheet (4) to the wall.

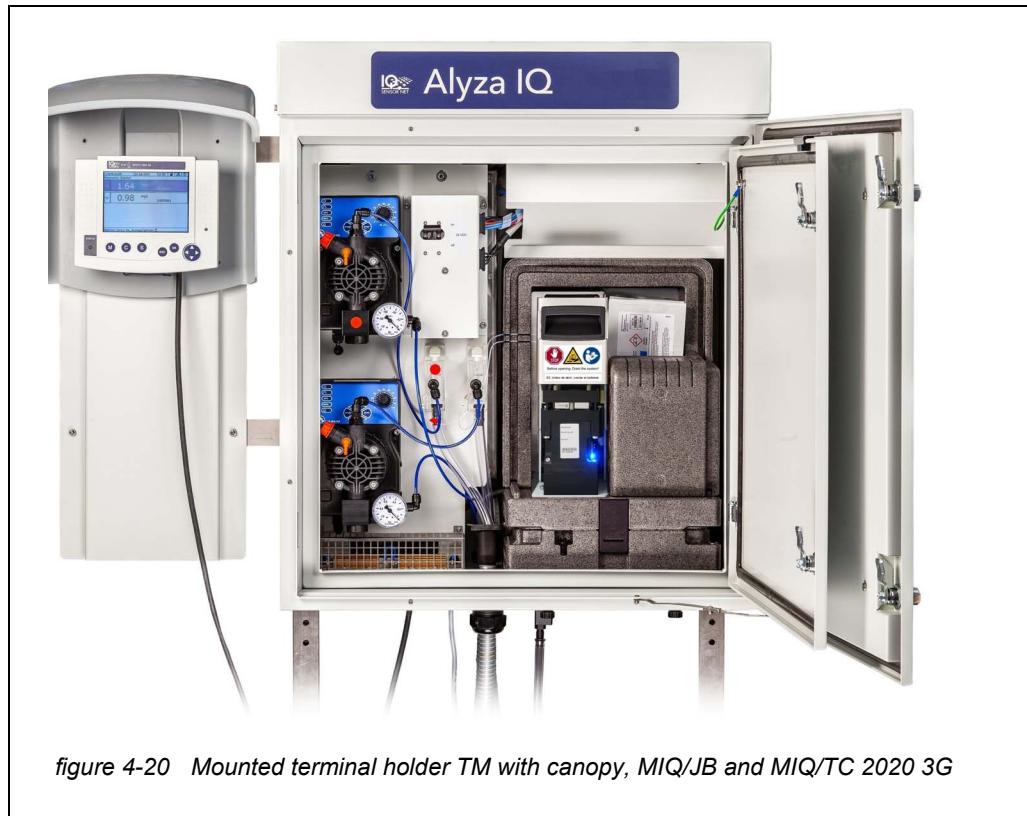
**Installing the canopy and terminal**

- 1 Tighten the 4 screws to fix the canopy to the mounting sheet (4).



At the bottom of the mounting sheet, keep some space free for the cabling of the power supply.

- 2 Mount an IQ module (e.g. MIQ/JB, DIQ/S 28X, ...) to the canopy (see IQ SENSOR NET system operating manual).
- 3 Dock a terminal onto the MIQ/JB as necessary.
- 4 Connect the IQ SENSOR NET cable of the Alyza IQ to the IQ module (see IQ SENSOR NET system operating manual).
- 5 If necessary, connect the IQ module with a second IQ SENSOR NET cable to integrate the Alyza IQ into an existing IQ SENSOR NET (see IQ SENSOR NET system operating manual).



#### 4.3.13 Connecting the power cable and heat tracing lines



For all work done with the housing open:

- If the Alyza IQ was already in operation:  
Before opening the measuring unit, start the maintenance routine at the terminal.
- Note the environmental conditions (see section 4.3.1 Requirements of the measurement location, 33).
- Open the outer housing door far enough so the arrestable brake-stay (on the lower right side of the housing) catches.
- Open the inner housing door far enough so that it touches the outer door. Tilt the angular sheet (at the inside of the outer door) over the upper edge of the inside door.

The intake lines and return lines are inserted into the housing through dust-proof lead-in ducts. The cable glands with seals are at the bottom of the housing.

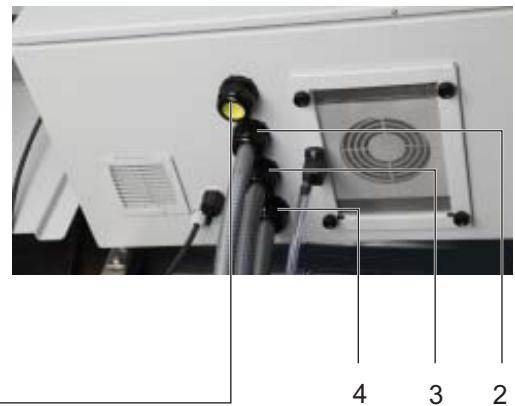


figure 4-21 *Cable glands for intake lines and return lines  
(view from inside and from below)*

- 1 Cable gland (front) for return line 2 (in the example, sealed with yellow plug)
- 2 Cable gland (2nd from the front) for return line 1  
(in the example: waste from the measuring unit and sample overflow from the overflow vessels)
- 3 Cable gland (3rd from the front) for intake line 1 (channel 1)
- 4 Cable gland (rear) for intake line 2 (channel 2)

**Opening the power box  
(to connect the heat tracing)**



**WARNING**

If the power supply is connected incorrectly, there may be danger to life from electric shock.

Pay attention to the following points during installation:

- The power supply box may only be connected to the power supply by a qualified electrician.
- The power supply box may only be connected to the power supply when it is not carrying any voltage.
- The power supply must fulfill the specifications given on the nameplate and in chapter 9 Technical data, [§ 177](#).
- The power supply of the heat tracing must fulfill the specifications given on the heat tracing (240 VAC or 120 VAC).
- To operate a heat tracing line, a fault current protection switch (ground fault circuit interrupter) has to be installed.
- The power cable must meet the requirements according to the technical data (see section 9.4, [§ 182](#)).

In the delivery condition, the power cable (2 m length) is connected to the terminals in the power supply box of the Alyza IQ and is run outside through the housing bottom of the Alyza IQ.

The power cable is delivered without plug. It is designed to be directly connected to the power supply. Note the safety requirements (see section 4.3.2 Safety requirements of the electrical installation, [§ 33](#)).



If necessary, you can install a longer power cable in the power supply box (see section 4.3.13 Connecting the power cable and heat tracing lines, [§ 56](#)). When doing so, note the requirements of the power cable (see section 9.4 Electrical data, [§ 182](#)).

Install an additional external power interrupter to be able to switch the power supply box potential free from outside.

If a heat tracing is connected, a fault current protection switch (ground fault circuit interrupter) and a fuse must be installed additionally.

To connect to the power supply box a heat tracing or power cable, the mounting plate has to be removed.

- 1 Open the outer housing door far enough so the arrestable brake-stay (on the lower right side of the housing) catches.
- 2 Open the inner housing door far enough so that it touches the outer door. Tilt the angular sheet (at the inside of the outer door) over the upper edge of the inside door.

**Switching off the power supply**

- 3 Switch off all filtration pumps (STOP).
- 4 Switch off the 24 V power supply.
- 5 Switch the power line potential free.

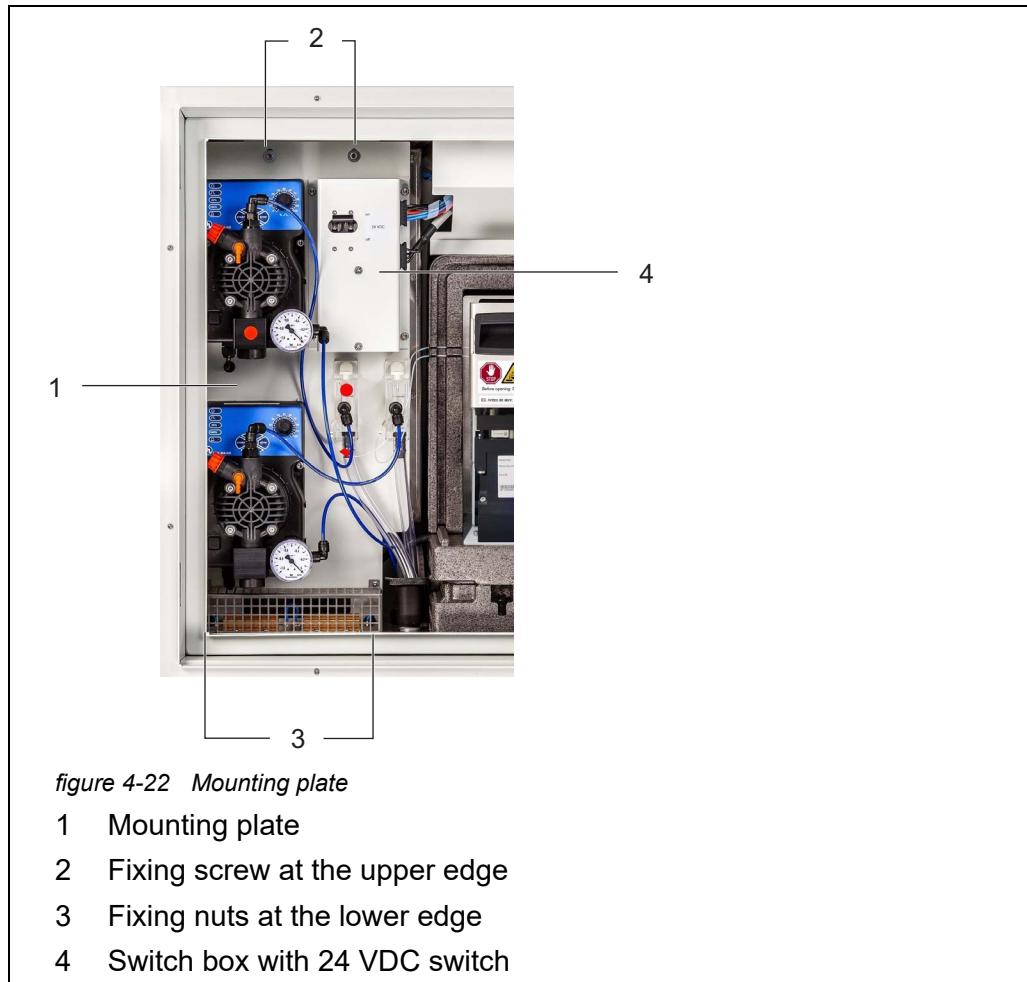
**Removing the mounting plate**

- 6 Unscrew the 2 fixing screws of the cover (on the top right side in the housing) and remove the cover of the ACM.

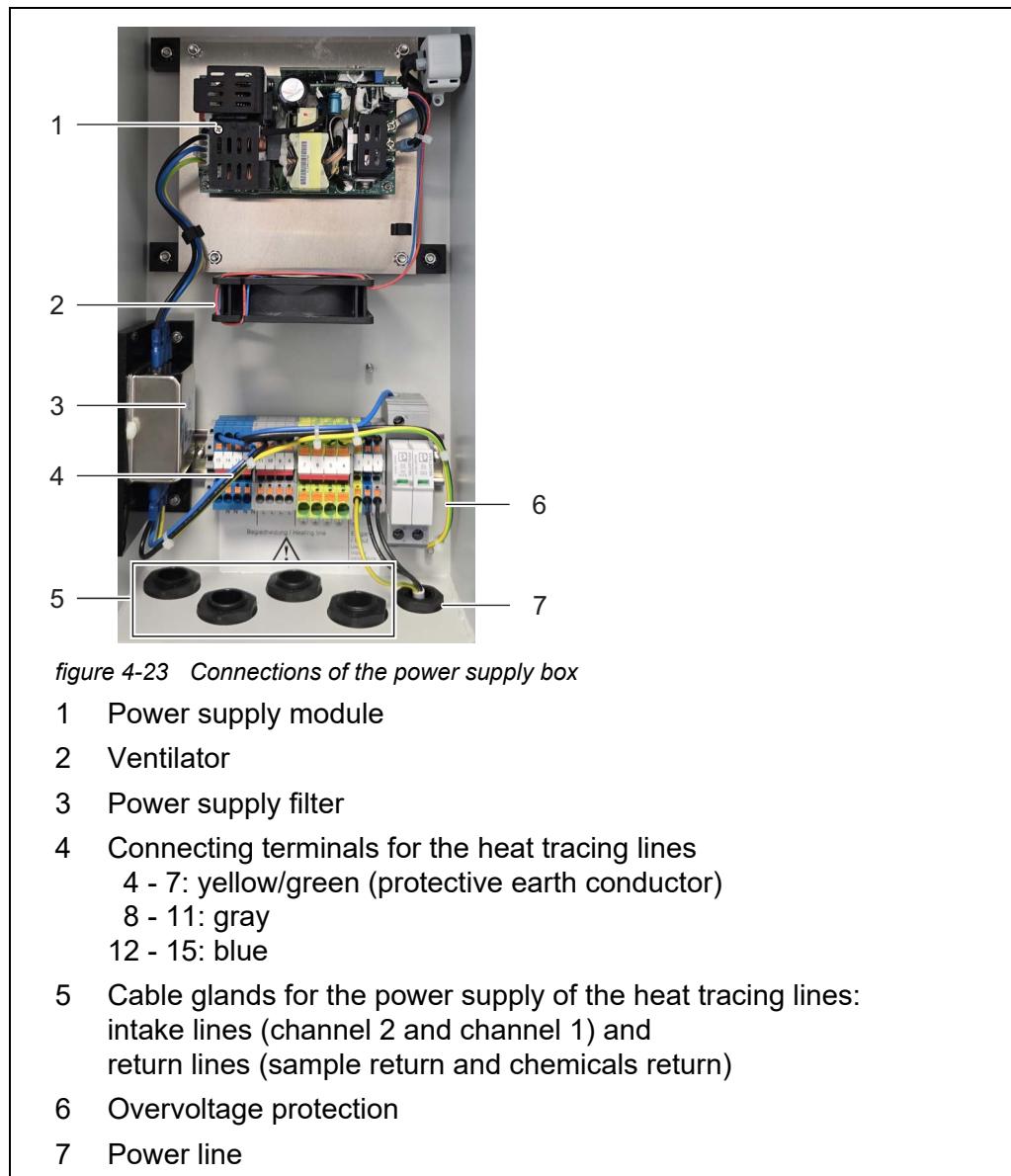


If the filtration pumps have already been in operation, sample liquid may escape when the tubes and liquid lines are unscrewed. Provide a collecting container in such a case.

- 7 Remove the cable connections and the connections of the tubes and liquid lines from the mounting plate:
  - Unplug the 2 cables from the switch box.
  - Unscrew the sample tubes from the overflow vessels.
  - Unplug the blue intake lines of the filtration units.
  - Pull the sample overflow tubes out of the collection funnel.
- 8 Remove the mounting plate:
  - Unscrew the 2 fixing nuts (3) at the bottom of the mounting plate.
  - Unscrew the 2 fixing screws (2) at the upper edge of the mounting plate.  
Secure the mounting plate against falling out.



- 9 Remove the mounting plate:
  - Lift the mounting plate upward over the threaded pins.
  - Tilt the upper edge of the mounting plate somewhat backwards and remove the mounting plate from the housing downwards.
  - Place the mounting plate with the rear side down on a protected surface (e.g. with cardboard).
- 10 **Opening the power box** Unscrew all nuts with safety disks (10 pieces) from the power supply box and remove the lid of the power supply box.



- 11 Unscrew the nuts of the cable glands for the cables of the heat tracing at the underside of the power supply box.
- 12 On the underside of the power supply box, remove the protective plugs from those cable glands you need to connect the cables.  
Unused cable glands have to be closed with the supplied black plugs.

#### Connecting the intake lines and return lines

- 13 Only for variants with 2 sample channels:  
Run the intake line for channel 2 through the big rear cable gland (from the rear housing panel) at the housing bottom.
  - The sleeve tube should protrude into the interior approx. 1 cm to protect the intake line from being damaged (see figure 4-25).
  - Fix the sleeve tube with the cable gland.

- 14 Run the intake line for channel 1 through the second big cable gland (from the rear housing panel) at the housing bottom.
  - The sleeve tube should protrude into the interior approx. 1 cm to protect the intake line from being damaged (see figure 4-25).
  - Fix the sleeve tube with the cable gland.
- 15 Run the return line for waste from the measuring unit through the next big cable gland at the housing bottom.
  - The sleeve tube should end flush with the tube inside the housing so that a collection funnel can be installed.
  - Fix the sleeve tube with the cable gland.



The liquid in the return line must be able to flow freely (steady slope). Do not immerse the end of the return line in water.

- 16 To guide the sample return into the basin and dispose of the chemicals waste separately:  
Install the collection funnel (WF Set) (see section 4.3.15 Mounting the WF Set (collection funnel for sample overflow),  67).
- 17 To guide the sample return into the basin and dispose of the chemicals waste separately:  
Run the return line for sample through the front big cable gland at the housing bottom.
  - The sleeve tube should end flush with the tube inside the housing so that a collection funnel can be installed.
  - Fix the sleeve tube with the cable gland.
  - Position a suitable collecting container for the chemical waste under the Alyza IQ and secure it.  
Empty the collecting container regularly.
  - Put the return line for the chemical waste into the collecting container and secure it.
  - The chemical waste in the return line must be able to flow freely (steady slope). The end of the return line must not be immersed in water or the liquid chemicals collected.

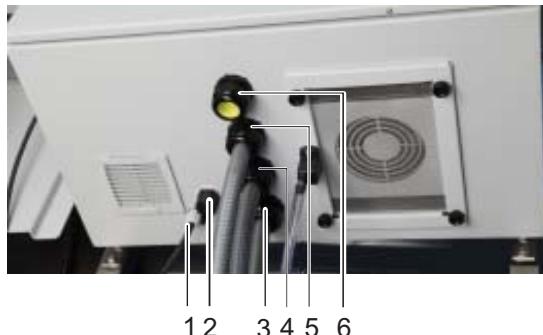


figure 4-24 Connections at the housing bottom (from below)  
Example: 2 sample channels, 1 drain

- 1 IQ SENSOR NET cable
- 2 Power line
- 3 Variants with 2 sample channels:  
Gland for sleeve tube of intake line (channel 2)
- 4 Gland for sleeve tube of intake line (channel 1)
- 5 Gland for sleeve tube of return line 1
- 6 Gland for sleeve tube of return line 2  
(in the example it is unused and sealed with a yellow protective plug)



Unused cable glands of the basic instrument have to be closed with the yellow protective plugs supplied.

### Connecting the cable with the power supply box

#### NOTE

*No other consumers, with the exception of those described in this operating manual, may be connected to the power supply box.  
Line branches in the supply lines are not permitted.*

- 18 Slide the nut of the cable gland (of the power supply box) over the cable of the heat tracing.
- 19 First run the wire with the greatest diameter (protective earth conductor, yellow/green) through the sealing of the cable gland.
- 20 Then run the two thinner wires (black) of the heat tracing through the sealing of the cable gland.
- 21 Push the entire cable with the cable sheath through the sealing until the cable is visible in the power supply box.
- 22 Insert the cables of the heat tracing lines for the intake lines and return lines through the cable glands on the underside.
- 23 Seal unused cable glands with the black plugs supplied.  
Thus the power supply box is closed and protected against dust and moisture.

- 24 Screw tight the nut of the cable gland (with a torque of 7.5 Nm).
- 25 Insert all heat tracing cables into the power supply box.
- 26 Insert the heat tracing wires into the respective terminals so that each terminal catches.  
Green/yellow cable: any green/yellow terminal  
1st black cable: any blue terminal  
2nd black cable: any gray terminal



The heating bands of the heat tracing must start within the housing of the Alyza IQ to keep the lines frost free. At the outlet of the return line, the heat tracing line must protrude 20 to 50 mm from the sleeve tube. If necessary, shift the heat tracing line in the sleeve tube accordingly.

- 27 If necessary, replace the power cable with another power cable (e.g. a longer one).
- 28 Check whether all connections are made correctly.
- 29 Screw tight the nut of the cable gland of the power cable (with a torque of 2.5 Nm).



Make sure that no cable touches the power supply filter.

#### **Closing the power supply box**

- 30 Remount the lid of the power supply box and screw tight all nuts with safety disks as far as they will go (0.4 Nm).

#### **Reinserting the mounting plate**

- 31 Insert the mounting plate:
  - Plug the mounting plate on the threaded pins inside the housing.
  - Tighten the 2 fixing screws (2) at the upper edge of the mounting plate.
  - Tighten the 2 fixing nuts (3) at the bottom of the mounting plate.

32 Re-establish the cable connections and the connection of the tubes and liquid lines.

- Connect the 2 cables to the switch box.
- Mount the collection funnel:
  - the collection funnel for the chemical waste and, if necessary,
  - the second collection funnel for the sample overflow from the overflow vessels.
- Plug the intake lines onto the connectors of the filtration pumps.
- Screw the sample tubes to the connectors of the overflow vessels.
- Re-insert the sample overflow tubes into the collection funnel for the sample overflow or into the joint collection funnel for chemical waste and sample overflow.
- Connect the liquid lines (see section 4.3.17 Connecting the tubes and liquid lines, [71](#)).
- Insert the sample return tubes of the overflow vessels in the collection funnels:

33 Reinsert the cover and fix it with the 2 fixing nuts.

#### 4.3.14 Mounting the collection funnel

The liquid waste from the measuring unit and sample overflow from the overflow vessels have to be transported out of the housing of the Alyza IQ.

The collection funnel collects the liquids from up to 3 sources (waste tube from the measuring unit, sample overflow tube from overflow vessel 1 and sample overflow tube from overflow vessel 2) and transports them out of the housing via a common return line.

To keep moisture and damp air from penetrating the housing of the Alyza IQ, the collection funnel is closed with a rubber cover. Unused openings of the rubber cover are closed with plugs.

The collection funnel is installed in the housing of the Alyza IQ at the second cable gland from the front.



It is possible to dispose of the sample overflow and chemical waste from the measuring unit separately by using a second collection funnel (accessory WF Set). The second collection funnel is installed at the front cable gland. There the sample return is transported out of the housing separately (see section 4.3.15 Mounting the WF Set (collection funnel for sample overflow), [67](#)).

**Scope of delivery  
of the collection  
funnel of the  
Alyza IQ**

- Collection funnel
- Rubber cover for collection funnel
- 3 plugs for the openings of the rubber cover
- 2 sample overflow tubes (from the overflow vessel to the collection funnel)
- Cable ties to fasten the collection funnel to the fixing bracket.

**Preparatory  
activities**

When operating heat tracing lines for the return lines:

Install the heat tracing first (see chapter section 4.3.13 Connecting the power cable and heat tracing lines, [56](#)).



Install the collection funnel together with the heat tracing lines. If the mounting plate is removed, there is more room to install the collection funnel.

**Mounting**

*figure 4-25 Collection funnel for the common discharging of all liquids (lateral view)*

- 1 Heating line of the heat tracing  
(attached to the fixing bracket with a cable tie)
- 2 Waste tube of the measuring unit
- 3 Sample overflow tube from the overflow vessel
- 4 Rubber cover of the collection funnel  
(close any unused openings with plugs)
- 5 Cable ties
- 6 Fixing angle bracket
- 7 Collection funnel
- 8 Cable gland (2nd from the front)
- 9 Cable gland (in the front)

- 1 Insert the return line into the housing from the outside through the cable gland (8). Inside, the end of the waste tube should be flush with the cable gland (8).  
Details on how to install the return lines and heat tracing lines: see section 4.3.13 Connecting the power cable and heat tracing lines, [56](#)
- 2 Fix the heat tracing (1) of the return line to the fixing angle bracket behind the cable gland with the cable tie (scope of delivery: collection funnel).
- 3 Insert the collection funnel (7) in the opening of the cable gland (8) in the housing:
  - the beveled side of the collection funnel (7) points to the heat tracing (1)
  - the drain of the collection funnel flows into the return line
- 4 Press the collection funnel down till it sits tight.
- 5 Pull the rubber cover (4) of the collection funnel over the edges of the collection funnel.  
The opening of the collection funnel has to be closed tightly.
- 6 Put the waste tube (2) of the measuring unit into the collection funnel through the small opening of the rubber cover (4).  
The liquid in the waste tube must be able to flow freely (steady slope, no kinking, no damage).
- 7 If all liquids are disposed of through a common return line:  
Put the sample overflow tubes (3) of the overflow vessels into the collection funnel through the big openings of the rubber cover (4).

**NOTE**

*Make sure that the liquids in the collection funnel can drain off freely. A blocked collection funnel can cause the liquids to overflow into the housing of the Alyza IQ. Liquids can cause damage to the housing and electrical components.*

- 8 Close any unused openings of the rubber cover (4) with the plugs provided so that the housing interior is protected against humidity.

If the liquids are disposed of via a second collection funnel available as an accessory (WF Set) (see section 4.3.15 Mounting the WF Set (collection funnel for sample overflow), [67](#)).

#### **4.3.15 Mounting the WF Set (collection funnel for sample overflow)**

To transport from the housing the liquid chemical waste from the measuring unit separately from the sample overflow, install a second collection funnel (accessory, WF Set). Via the second collection funnel, only the sample overflow

from the overflow vessels is transported out of the housing.

To collect and dispose separately of the chemical waste from the measuring unit, a suitable (chemical resistant, winterproof) collecting container is required additionally.

**Scope of delivery of the WF Set**

- Collection funnel
- Rubber cover for collection funnel
- 3 plugs for the 3 openings of the rubber cover
- Sample overflow tube, transparent
- Fixing angle bracket for the heating line at the foremost cable gland with cheese-head screws (M3x8)
- Cable ties to fasten the collection funnel to the fixing bracket

**Mounting**

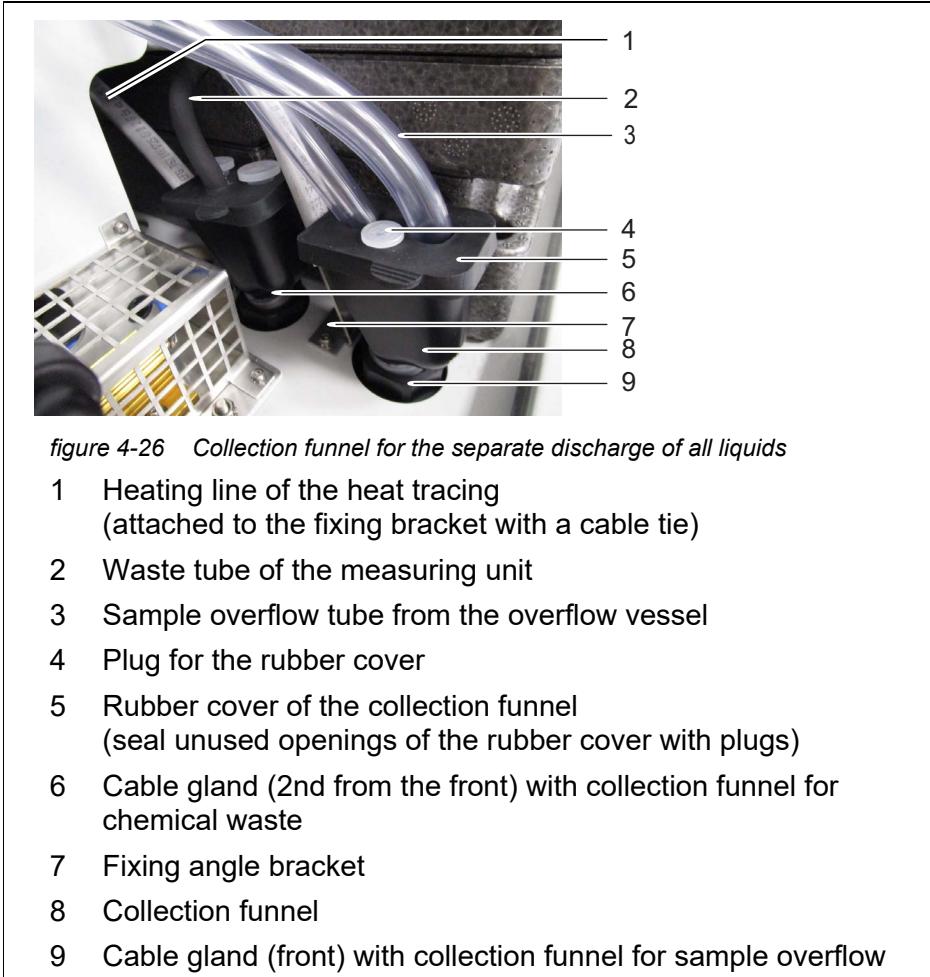
- 1 Fix the fixing angle bracket at the front cable gland.
- 2 Insert the sleeve tube of the return line for the sample overflow into the housing from the outside through the cable gland (9). Inside, the end of the return line should be flush with the cable gland (9).  
Details on how to install the sleeve tubes and heat tracing lines:  
see section 4.3.13 Connecting the power cable and heat tracing lines,  
§ 56
- 3 Insert the collection funnel (7) in the opening of the cable gland (9) in the housing:
  - the beveled side of the collection funnel (7) points to the heat tracing (1)
  - the drain of the collection funnel flows into the return line for the sample return.
- 4 Pull off the short sample overflow tubes from the overflow vessels.
- 5 Cut off pieces of the transparent sample overflow tube included in the scope of delivery long enough that the new sample overflow tubes go from the overflow vessels to the foremost collection funnel.
- 6 Plug the fitted sample overflow tubes to the overflow vessels.

**NOTE**

*Make sure that the liquids in the collection funnel can drain off freely. A blocked collection funnel can cause the liquids to overflow into the housing of the Alyza IQ. Liquids can cause damage to the housing and electrical components.*

- 7 Pull the rubber cover (4) of the collection funnel over the edges of the collection funnel.  
The opening of the collection funnel should be closed tightly.
- 8 Put the sample overflow tubes of the overflow vessels into the collection funnel through the big openings of the rubber cover.

- 9 Close any unused openings of the rubber cover with the plugs provided so that the housing is protected from humidity.



- 10 Position a suitable collecting container (chemical resistant, winterproof) under the Alyza IQ to collect the chemical waste from the measuring unit.
- 11 Fasten the collecting container.
- 12 Insert the return line of the cable gland (6) into the collecting container.
- 13 Fasten the return line.
- 14 Empty the collecting container regularly.

#### 4.3.16 Installing the FM/PC filter module and M 1.5 basin holder for filtration

##### Installation instructions

Heed the following notes when installing the filter module:

- Mount the filter module so that the plate is in a position vertical to the flow direction.



In special cases (e.g. in a channel) it is better to mount the FM/PC filter module in a horizontal position in the flow direction.

An adapter for horizontal mounting is available as an accessory.

- The filter module (FM/PC) and the slide must be completely submersed (max. 40 cm).  
Take changing water levels into account when mounting the filter membrane module.
- The lower edge of the filter module must be mounted with at least 10 cm distance to the bottom.

##### NOTE

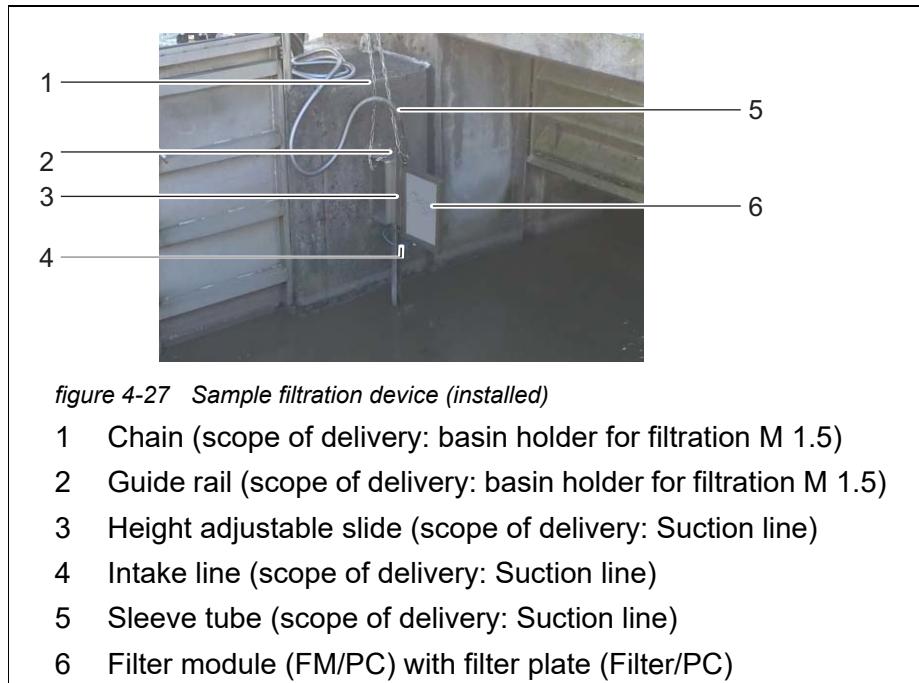
*Dirt particles and contamination in the sample tube can block the valves of the measuring unit.*

*During the cleaning activities, make sure that no dirt particles get into the open tube ends or the connector of the filter module.*

*Protect the open tubes and connectors during the cleaning activities, e.g. with blind plugs.*

##### Installation

- 1 Mount the rail of the basin holder for filtration in the basin.  
If necessary, extend the rail with the M-EXT 1.5 extension accessory.



- 2 Mount the filter module on the slide of the basin holder for filtration.
- 3 Connect the intake line to the filter module.
- 4 Insert the slide of the filter module in the rail and lower it into the basin with the aid of the chain. Fix the end of the chain outside the basin.
- 5 Run the intake line to the Alyza IQ. Fix the sleeve tube with cable ties at some suitable places as necessary. How to connect the intake line to the Alyza IQ, see section 4.3.17 Connecting the tubes and liquid lines,  71.

#### 4.3.17 Connecting the tubes and liquid lines

After connecting the intake lines to the housing, connect the following tubes and liquid lines:

- the blue intake lines to the filtration pumps
- the sample feed tubes of the pumps to the overflow vessels
- the transparent sample overflow tubes of the overflow vessels to the collection funnel for the sample overflow
- the transparent sample tubes of the measuring unit to the overflow vessels
- the black waste tube of the measuring unit to the collection funnel for chemical waste or to the collection funnel for the sample overflow.



For all work done with the housing open:

- If the Alyza IQ was already in operation:  
Before opening the doors, start the maintenance routine at the terminal.
- Note the environmental conditions (see fig. 4.3.1, [fig. 33](#)).
- Open the outer housing door far enough so the arrestable brake-stay catches.
- Open the inner housing door far enough so that it touches the outer door. Tilt the angular sheet (at the inside of the outer door) over the upper edge of the inside door.

fig. 4-28, [fig. 73](#) shows the housing with the completely connected lines including the accessories and all options:

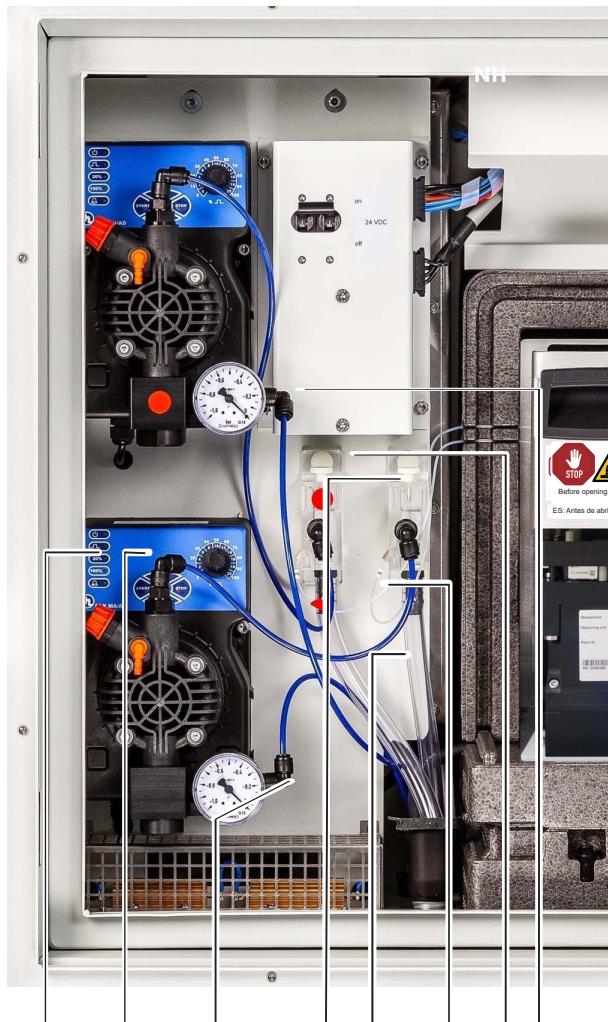


figure 4-28 Completely connected lines

- 1 Channel 1: Filtration pump
- 2 Channel 1: Sample feed tube (filtration pump - overflow vessel)
- 3 Channel 1: Intake line
- 4 Channel 1: Overflow vessel
- 5 Channel 1: Sample overflow tube (overflow vessel - collection funnel)
- 6 Channel 1: Sample tube (overflow vessel - measuring unit)
- 7 Channel 2: Overflow vessel
- 8 Channel 2: Intake line

All parts for channel 1 described here also exist for channel 2 (red labeling)

Proceed as follows to connect each line:

- 1 Connect the intake line 1 to the filtration pump 1.

- 2 Connect the intake line 2 to the filtration pump 2.
- 3 Connect the sample tubes to the overflow vessels.  
The sample tube (channel 2) for overflow vessel 2 has a red labeling.
- 4 Connect the sample tubes to the overflow vessels.  
The sample tube (channel 2) for overflow vessel 2 has a red labeling.

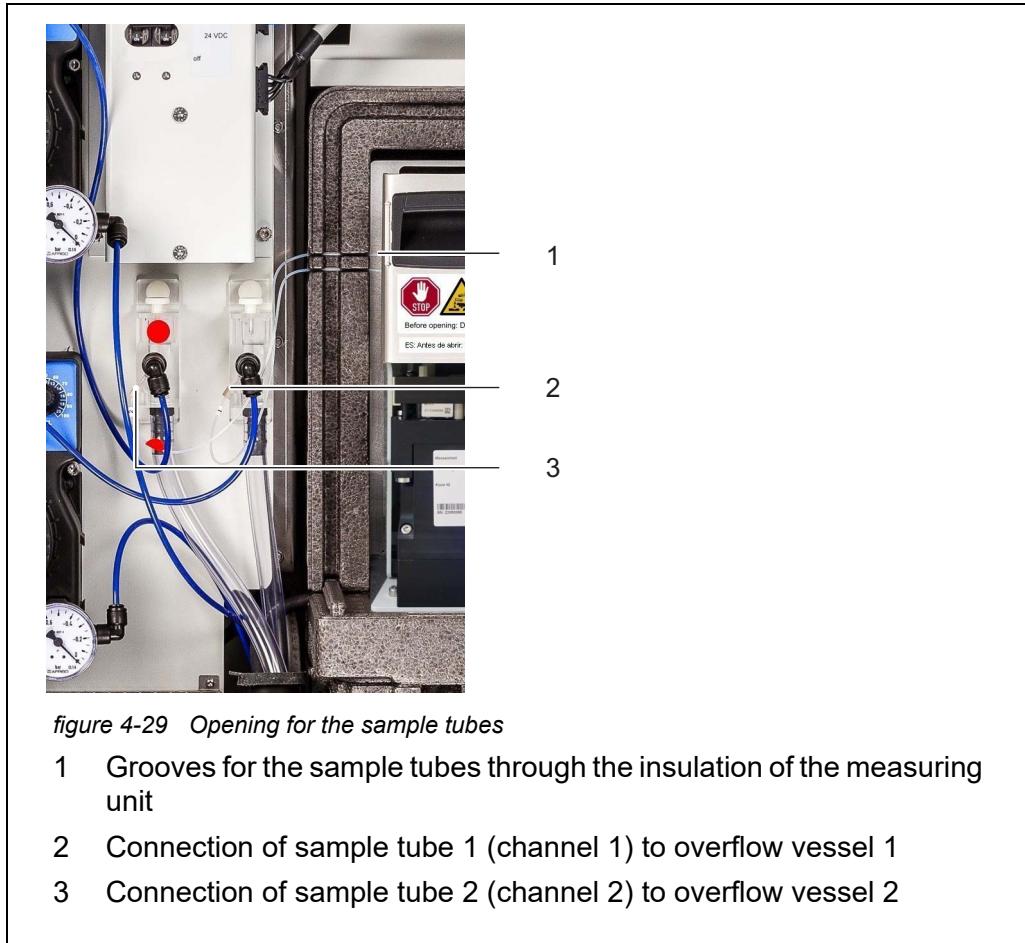


figure 4-29 Opening for the sample tubes

- 1 Grooves for the sample tubes through the insulation of the measuring unit
- 2 Connection of sample tube 1 (channel 1) to overflow vessel 1
- 3 Connection of sample tube 2 (channel 2) to overflow vessel 2

- 5 Carefully press the sample tubes into the grooves (1) on the left side of the measuring unit so that the sample tubes are not bent even when the front cover is closed.
- 6 Install the collection funnel for the chemical waste.
- 7 If necessary, install the collection funnel for the sample overflow.
- 8 Insert the waste tube of the measuring unit into the collection funnel for the chemical waste of the measuring unit.  
The liquid in the waste tube must be able to flow freely (steady slope, no kinking, no damage).

- 9 Insert the sample overflow tubes from the overflow vessels into the collection funnel for the sample overflow.
  - Collection funnel at the foremost cable gland:  
(with separate disposal of the chemical waste from the measuring unit)
  - or
  - Collection funnel at the second cable gland:  
(with joint disposal of the chemical waste from the measuring unit and of the sample overflow into the container)



The liquids in the return lines have to be able to drain off freely (steady slope). Do not immerse the end of the line in water.

- 10 Check whether the pre-installed sample feed tubes are correctly connected to the filtration pumps and overflow vessels

#### 4.3.18 Setting up a connection with the IQ SENSOR NET system

In the delivery condition the IQ SENSOR NET cable (2 m long) is connected to the ACM control unit of the Alyza IQ and is run to the outside through the bottom plate.

Connect the IQ SENSOR NET cable of the Alyza IQ to an IQ SENSOR NET module mounted in the vicinity.



For detailed information on how to connect the IQ SENSOR NET cable to an IQ SENSOR NET module mounted in the vicinity, please refer to the IQ SENSOR NET system operating manual, paragraph "Distributed mounting".

If the Alyza IQ is operated in an IQ SENSOR NET configured minimally, we recommend that you set the terminator switch in the MIQ module (e.g. MIQ/JB) to ON (see IQ SENSOR NET system operating manual).

Example of a simple IQ SENSOR NET system:

- 1 TerminalController (e.g. MIQ/TC 2020 3G),
- 1 MIQ module (e.g. MIQ/JB),
- 1 sensor (e.g. Alyza IQ)

#### 4.3.19 Taking the filtration pumps into operation

- 1 Make sure that all lines (intake lines, return lines) and tubes (sample feed tube, sample overflow tube, sample tube, waste tube) in the Alyza IQ are connected correctly.
- 2 Set the 24 VDC switch on the mounting plate to ON (I pressed upward).
- 3 Use the rotary knob to set the pump capacity to 80 ... 100 %.

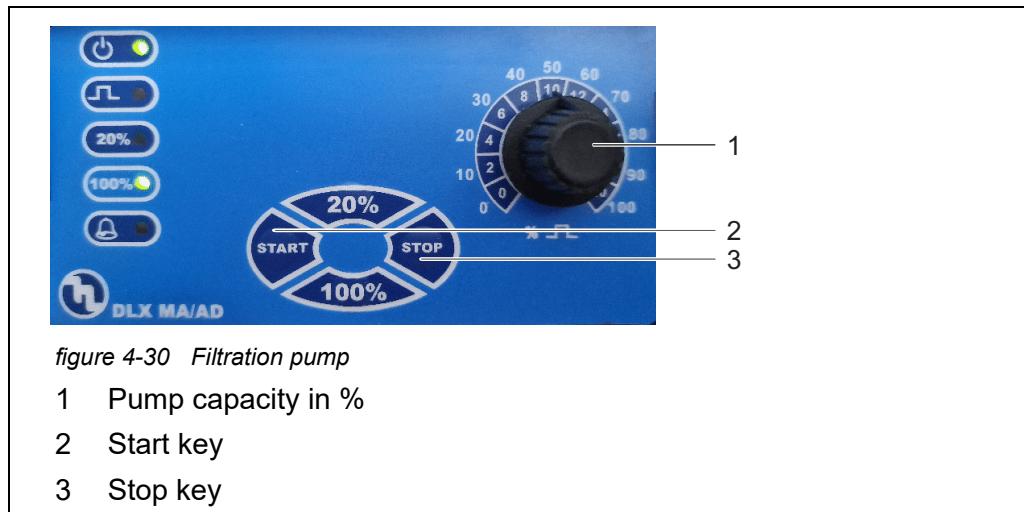


figure 4-30 Filtration pump

- 1 Pump capacity in %
- 2 Start key
- 3 Stop key
- 4 Switch on the filtration pump with the Start key.
- 5 Wait until sample liquid runs from the overflow vessel into the sample overflow tube. Depending on the length of the intake line, this may take some minutes.



If no sample runs into the overflow vessel, proceed in one of the following ways.

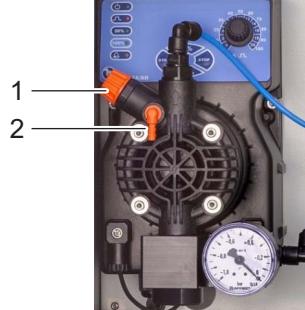


figure 4-31 Filtration pump

- 1 Vent valve
- 2 Vent connection

- Open and then close again the ventilation valve (1).
- Fill the intake line with water manually:
  - Switch off the filtration pump.
  - Pull the intake line off the filtration pump.
  - Fill the intake line with water (e.g. using a wash bottle).
  - Connect the intake line to the pump again and secure it.
  - Switch the filtration pump on again.
- Increase the suction power manually:
  - At the vent connection (2), connect a syringe with a tube:
  - Open the vent valve (1).
  - Create an additional negative pressure with the syringe.
  - Close the vent valve (1).
  - Repeat the procedure until sample runs into the overflow vessel.
  - Remove the tube and syringe from the vent connection (2).

- 6 As soon as a sufficient amount of sample is flowing, reduce the pump capacity as far as possible (to approx. 2 - 10 %) with the rotary knob.



Adjust the pump capacity so that the sample overflow can drain off through the sample overflow tube into the collection funnel for the sample overflow.

No sample may come into the housing through the vent valve (1). If the filtration pump is not operated continuously (tab *Settings / Filtration pump / stand by*), set the pump output so that the overflow vessel is filled with fresh sample at the set interval (*processing time*) (see section 5.3 SETTINGS FOR THE ALYZA IQ).

- 7 Alyza IQ variant with 2 sample channels:  
Take the second filtration pump into operation.
- 8 Let the sample feed run continuously, until the sample flow is stable and no more air is in the lines.
- 9 Close the doors of the housing.
- 10 If necessary, put the IQ SENSOR NET system into operation (see the relevant IQ SENSOR NET system operating manual).

## 4.4 Initial commissioning



For all work done with the housing open:

- If the Alyza IQ was already in operation:  
Before opening the measuring unit, start the maintenance routine at the terminal.
- Note the environmental conditions (see fig. 4.3.1, [33](#)).
- Open the outer housing door far enough so the arrestable brake-stay catches.
- Open the inner housing door far enough so that it touches the outer door. Tilt the angular sheet (at the inside of the outer door) over the upper edge of the inside door.

For initial commissioning, proceed as follows:

- 1 Check all connections and tubes connecting the Alyza IQ with the outside world (see section 4.4.1 Checklist for commissioning, [78](#))
- 2 Install the replacement parts required in the Alyza IQ with the aid of the install wizard (section 4.4.4 Carrying out the install wizard, [80](#)).
- 3 In an IQ SENSOR NET system without automatic air pressure compensation:  
Set the local altitude at the IQ SENSOR NET in the menu **<S> / Settings / System settings / Location altitude/Air pressure** (see IQ SENSOR NET system operating manual).

### 4.4.1 Checklist for commissioning

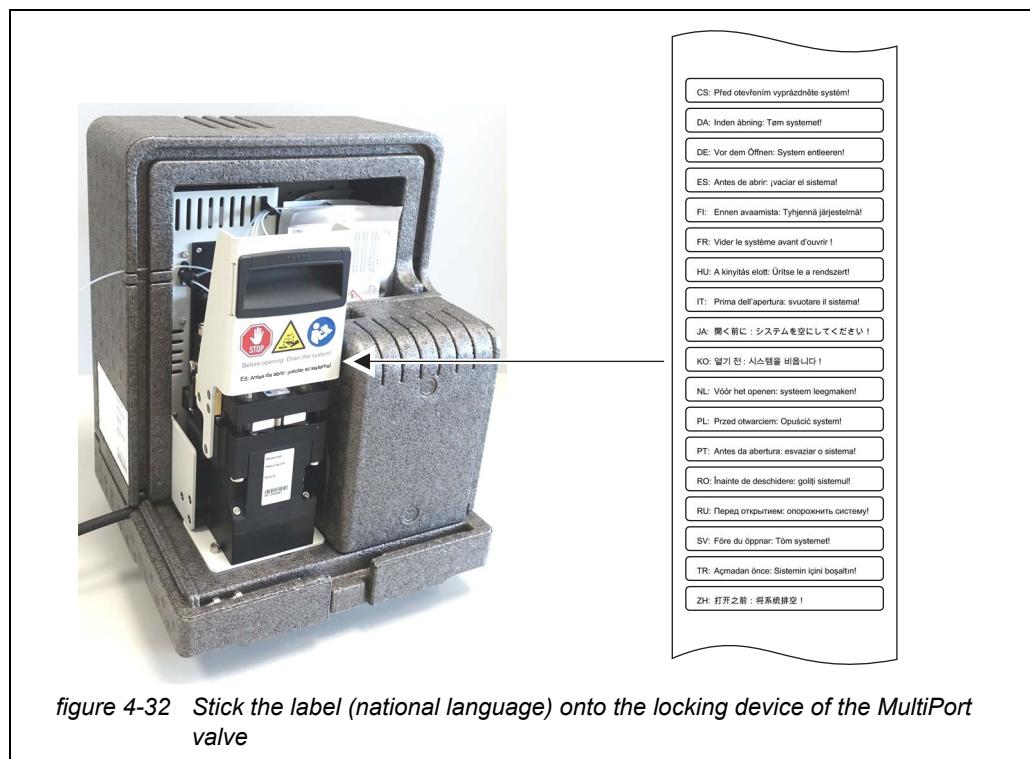
With the aid of the following questions, check whether the Alyza IQ is ready to start operating:

- Is the housing of the Alyza IQ installed safely (see section 4.3.4 Installing the housing, [35](#)) ?
- Are all lines (intake lines, return lines) and tubes for inlet and outlet of the sample installed section 4.3.17 Connecting the tubes and liquid lines, [71](#)) ?
- Are the heat tracing lines installed to protect the intake and return lines against frost (see section 4.3.13 Connecting the power cable and heat tracing lines, [56](#)) ?
- Is the Alyza IQ safely connected to the power supply?  
Is there an external power disconnector?
- Are the filtration pumps ready for operation and is the pump capacity adjusted (see section 4.3.19 Taking the filtration pumps into operation, [76](#)) ?
- Is sample present in the overflow vessels?
- Does the sample in the overflow vessels meet the quality requirements (see

section 9.2 Application conditions, (178)?

- Is the Alyza IQ connected to the IQ SENSOR NET (MIQ/JB + Terminal/Controller, is the Alyza IQ displayed as a sensor on the IQ SENSOR NET terminal, see section 4.3.18 Setting up a connection with the IQ SENSOR NET system, (75)?
- Was the correct altitude or correct air pressure entered in the IQ SENSOR NET system (menu <S> / *Settings / System settings / Location altitude/Air pressure*, see IQ SENSOR NET system operating manual)?
- If a collecting container for separate disposal of the chemical waste is installed:  
Are the collecting container and return line fastened?  
Is regular emptying secured?

#### 4.4.2 Stick the label (national language) onto the locking device of the MultiPort valve



#### 4.4.3 Stick the "Status LED" label in the local language on the inside of the Alyza IQ

The "Status LED" label contains an overview of the meaning of the colors and signals of the status LED of the measuring unit.

The label is supplied in several languages.

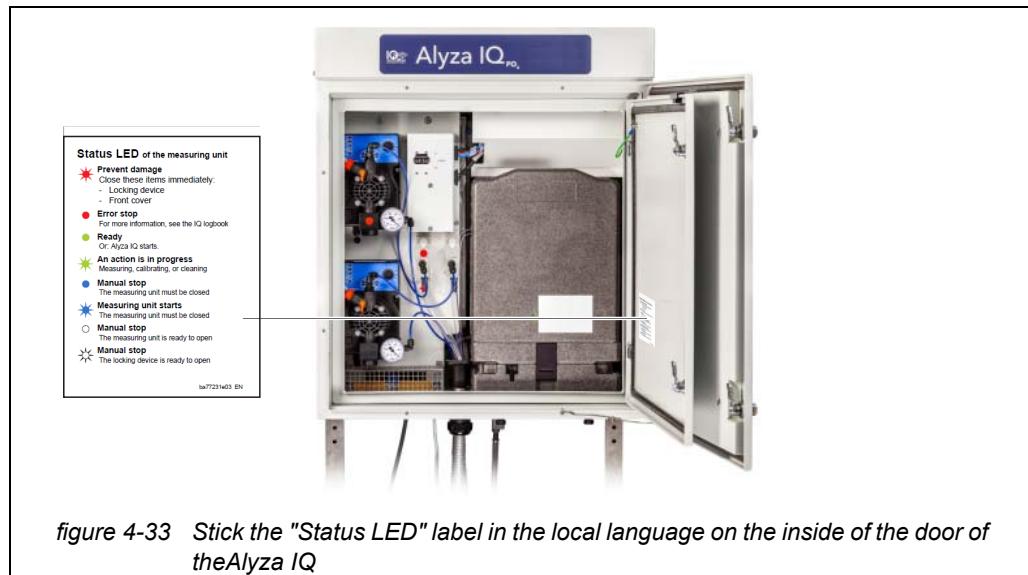


figure 4-33 Stick the "Status LED" label in the local language on the inside of the door of the Alyza IQ

#### 4.4.4 Carrying out the install wizard

When all requirements for the commissioning are met, start the install wizard to install the replacement parts required.



For the commissioning you have to know how to:

- Open the measuring unit,
- Install the MultiPort valve (MPV),
- Install the ChemBag,
- Install the tube at the MultiPort valve (MPV)
- Close the measuring unit.

Details on the individual steps are given in the present operating manual of your Alyza IQ. You can stop and later continue the install wizard at any time. When the Alyza menu is opened, the install wizard starts automatically until a first valid configuration of the Alyza IQ is available.

The install wizard does no longer automatically start once the parts required have been installed.

As soon as the controller of the IQ SENSOR NET identifies the Alyza IQ, the channels of the Alyza IQ are displayed in the measured value display of the IQ SENSOR NET.

Before the first measurement, bars are displayed.

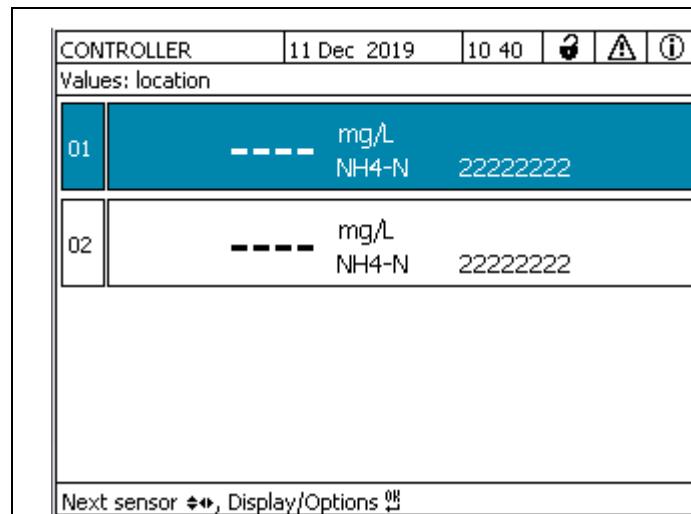
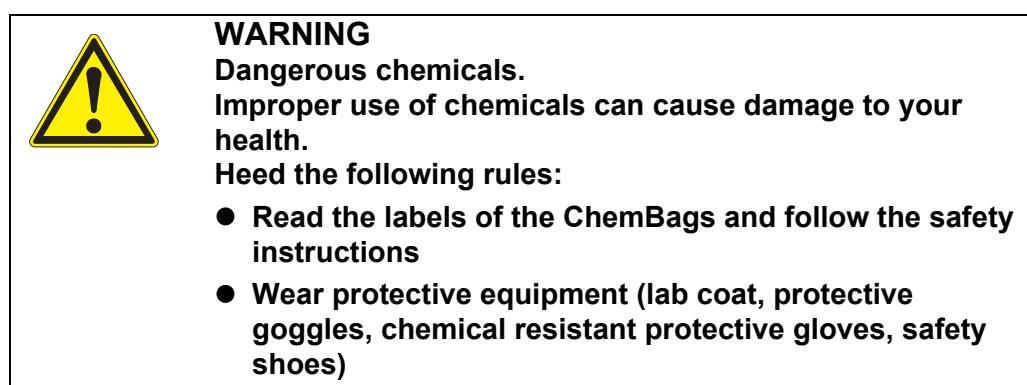


figure 4-34 Measured value display of the Alyza IQ (example: 2-channel instrument)

- 1 Highlight the measured value display of the Alyza IQ.
- 2 Open the Alyza menu with <C>. On initial commissioning, the install wizard of the Alyza IQ opens automatically.
- 3 Put on your personal protective equipment (PPE) and chemical resistant gloves (see section 3.5 Personal protective equipment (PPE), 30).



- 4 Start the install wizard.

- 5 Follow the instructions of the install wizard.
  - Step 1:  
Configure all settings requiring the installation of replacement parts (ChemBags, tubes). From these settings, the install wizard makes a list of the replacement parts required.
  - Step 2:  
Install the replacement parts required (MultiPort valve, tube, ChemBags).  
Details on installing the replacement parts (see section 6.5 Installing / exchanging the ChemBags, MPV, tubes,  117).

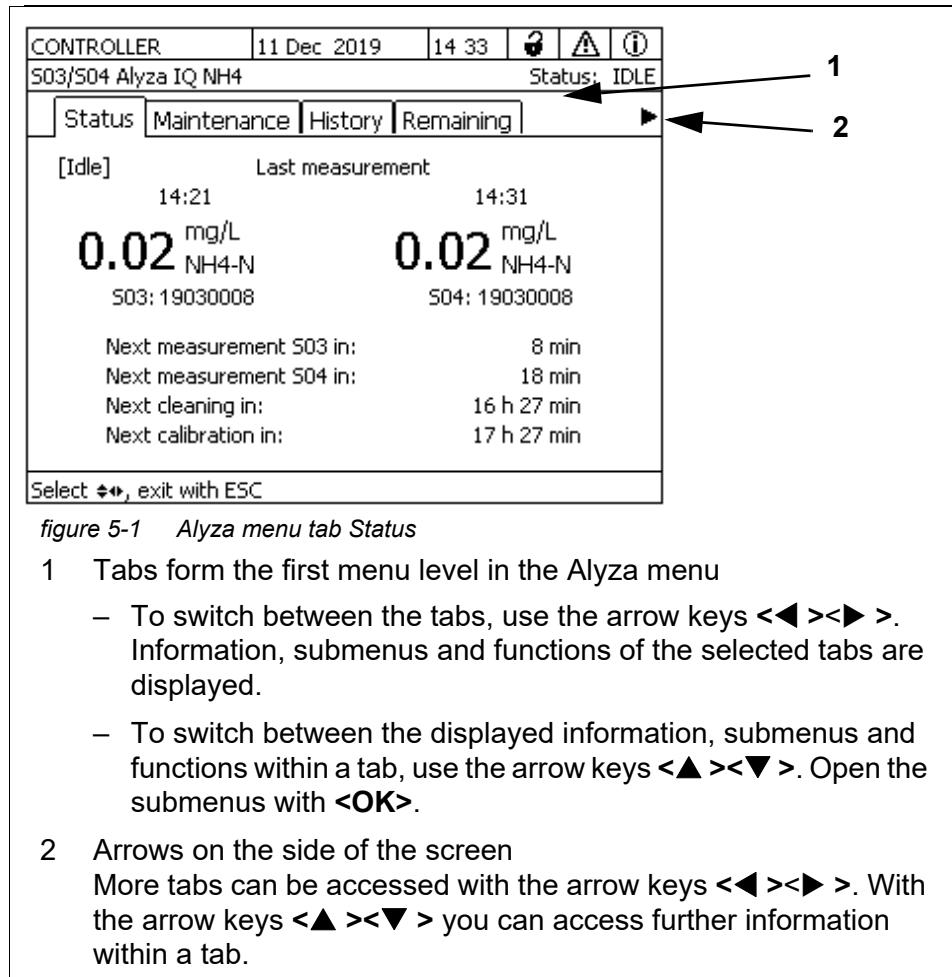
## 5 Measurement / Operation

### 5.1 General operating principles

The Alyza IQ is operated via a separate menu (Alyza menu) on the IQ SENSOR NET terminal.

- 1 In the measured value display, use **<▲▼ >** to select the Alyza IQ.
- 2 Using the **<C>** key, switch to the Alyza menu.

The Alyza menu opens with the tab *Status*. The tab *Status* provides information on the current operating status of the Alyza IQ.



In the Alyza menu,

- configure the Alyza IQ (Tab *Settings*)
- you have access to information on the current operating condition (tabs *Status*, *Remaining*, *History*, *Info*)
- you can start the calibrating and service functions (tab *Maintenance*), e.g.:
  - stop or start the Alyza IQ
  - Activate or terminate the maintenance condition
  - Start calibration
  - Start the service functions

## 5.2 Measurement operation

### 5.2.1 Determination of measured values

The measured values are determined at intervals specified in the settings (see section 5.3 Settings for the Alyza IQ, [86](#)).

If the intervals overlap with the specified start times and intervals of other functions (*Autom.cleaning* or *Autom.calibration*), the functions are carried out according to their priority (see section 5.3.1 Priority, [89](#)).

### 5.2.2 Starting the measuring operation

The Alyza IQ starts measuring only when the *START Alyza IQ* function is started.

When the Alyza IQ is started (function *START Alyza IQ*), it checks automatically whether all the requirements for measurement readiness are met, e.g.:

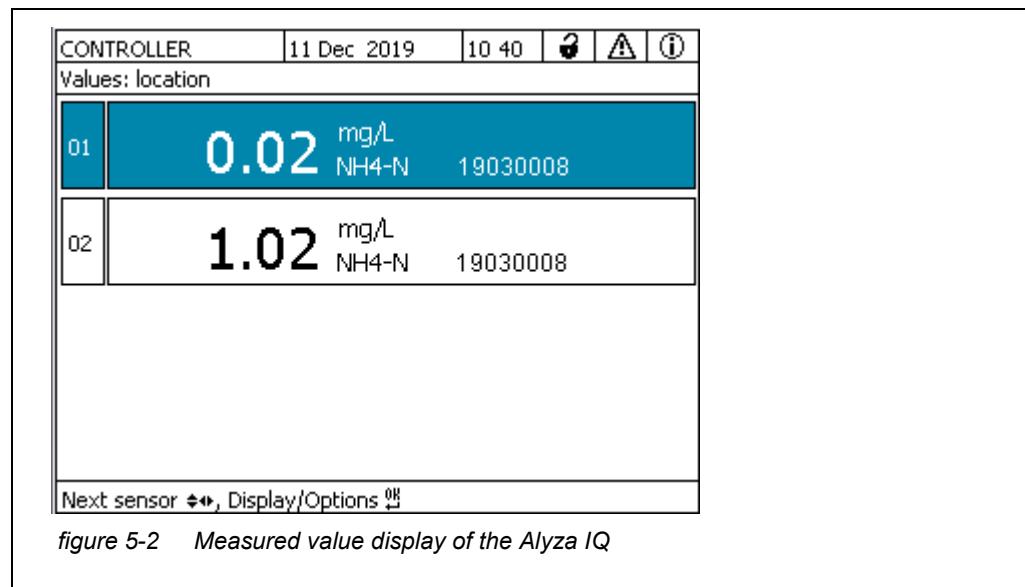
- Plausible pressure and volume conditions in the tubes
- Temperature control of the different areas of the Alyza IQ  
The greater the difference between the ambient temperature and the target temperature inside the housing of the Alyza IQ, the longer it takes to condition the air.  
If the difference is small (less than 10 °C), the temperature control usually takes effect after less than 30 minutes.



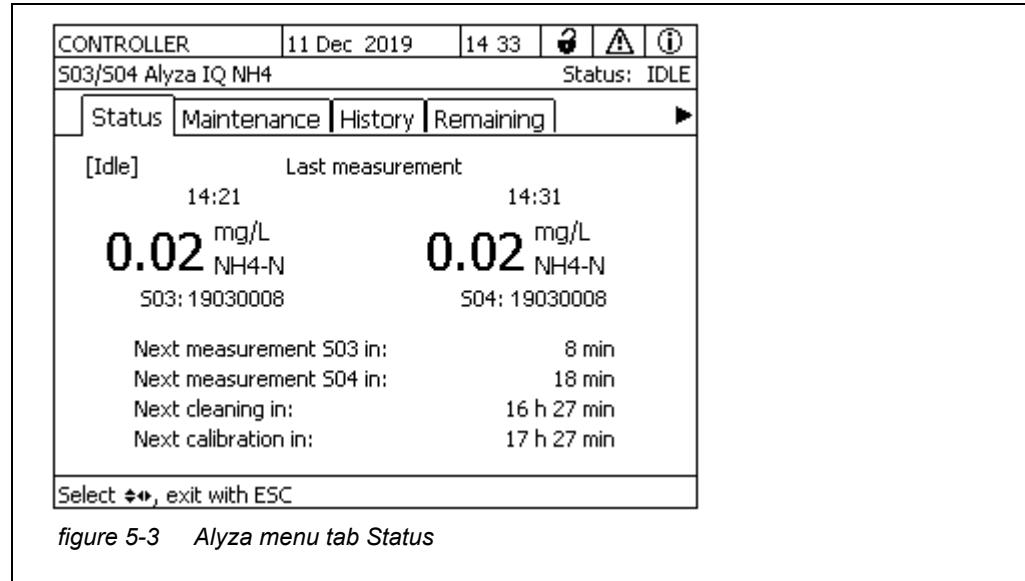
In addition to the immediate start of the Alyza IQ (function *START Alyza IQ*), a delayed start at a specified time within the next 23 hours and 59 minutes is also possible (function **Set start time**).

### 5.2.3 Measuring

Start the measuring operation so the measured values of the Alyza IQ can be displayed (see section 5.2.2 Starting the measuring operation, [84](#)). The measured values are displayed in the measured value display on the terminal.



The current Alyza IQ measured values are also displayed in the Alyza menu, tab *Status*. More detailed information on the current status is available here, (e.g. next measurement, next cleaning, next calibration).



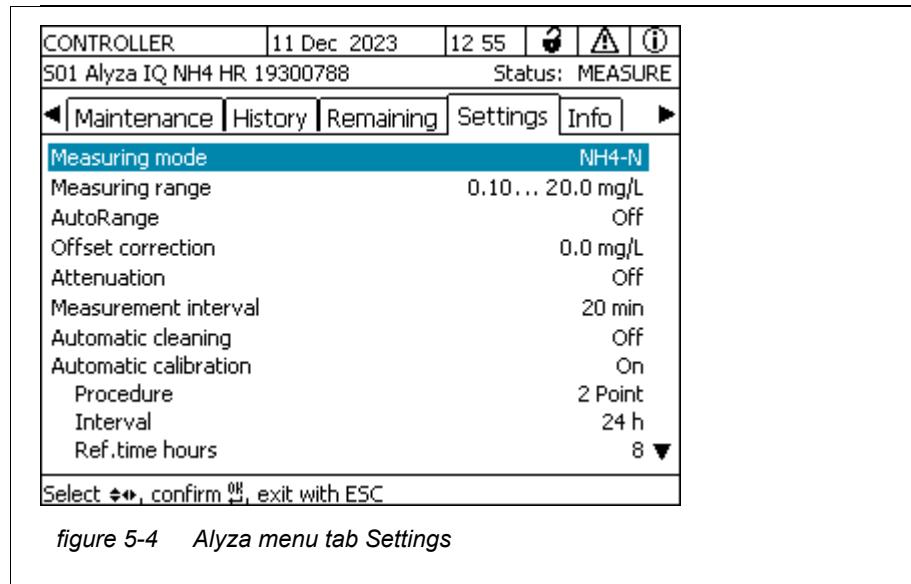
During an automatic cleaning or calibrating procedure, the display shows CLEAN or CAL instead of a measured value. Linked outputs are frozen.

Measured value display	Function
CLEAN	<i>Autom.cleaning</i> is being carried out.
CAL	<i>Autom.calibration</i> is being carried out.

### 5.3 Settings for the Alyza IQ

Make the settings for the Alyza IQ in the Alyza menu in the tab *Settings*.

- 1 Use the <M> key to switch to the measured value display as necessary.
- 2 Using the <C> key, switch to the Alyza menu.
- 3 Then navigate to the tab *Settings*.



- 4 Adjust the setting values as necessary.



Alternatively, the settings can also be accessed in the sensor settings (see IQ SENSOR NET system operating manual). The order of the menu items may differ from the order in the sensor settings.

**Settings** Setting menus with the possible values to be set. Default values are marked in bold.

Setting menu	Possible values	Description
<i>Measuring mode</i>	<b>NH4-N</b> NH4 NH3-N	The measured parameter is displayed in the selected citation form.
<i>Measuring range</i> With the setting <i>Measuring mode: NH4-N, MR1</i>	<b>0.02 .. 5.00 mg/L</b> 0.02 .. 5.00 ppm	Depending on the setting of the <i>Measuring mode</i> , different measured variables can be selected within the low (MR1) or high (MR2) measuring range.
With the setting <i>Measuring mode: NH4-N, MR2</i>	<b>0.10 .. 20.00 mg/L</b> 0.10 .. 20.00 ppm	
With the setting <i>Measuring mode: NH4, MR1</i>	<b>0.03 .. 6.00 mg/L</b> 0.03 .. 6.00 ppm	The configuration (ACM and ACS) and the installed parts (ChemBags) determine whether measurements in the low (MR1) or high (MR2) measuring range are possible.
With the setting <i>Measuring mode: NH4, MR2</i>	<b>0.13 .. 25.00 mg/L</b> 0.13 .. 25.00 ppm	
With the setting <i>Measuring mode: NH3-N, MR1</i>	<b>0.02 .. 5.00 mg/L</b> 0.02 .. 5.00 ppm	
With the setting <i>Measuring mode: NH3-N, MR2</i>	<b>0.10 .. 20.00 mg/L</b> 0.10 .. 20.00 ppm	To change between the large and small measuring range, different ChemBags have to be installed (see section 6.6 Changing the measuring range,  130).
<i>Offset correction</i> With the setting <i>Measuring mode: NH4-N or NH3-N, MR1</i>	- 0.50 ... <b>0.00</b> ... + 0.50 mg/L	For other measuring modes and measuring ranges, the value ranges are adjusted.
With the setting <i>Measuring mode: NH4-N or NH3-N, MR2</i>	- 2.00 ... <b>0.00</b> ... + 2.00 mg/L	
<i>relative correction</i>	-10.0...0.0...+10.0%	In addition to the <i>Offset correction</i> , a relative correction of the displayed measured value is also possible.

Setting menu (general settings)	Possible values	Description
<i>Damping</i>	<i>Off</i> <i>Signal smoothing median filter</i>	Methods for filtering the signals. A signal filter in the sensor reduces the limits of variation of the measured value. For details, see section 5.3.2
With the setting <i>Signal smoothing:</i> <i>Response time t90</i>	<b>100</b> , 200, 300, 400 s	The signal filter is essentially characterized by the response time t90. Response time of the signal filter (in seconds). This is the time after which 90 % of a signal change is displayed.
With the setting <i>median filter</i>		The instrument displays the median of the last 3 measurements as the measurement value.
<i>Meas. interval</i>	<b>10</b> , 15, 20, 30, 45, 60 min 2, 4, 6, 8, 12 h	Measuring interval
<i>Autom.cleaning</i>	<i>On</i> <i>Off</i>	Switches the automatic cleaning function on or off
● <i>Interval</i>	6, 12, <b>24</b> , 48, 96	Interval in h
● <i>Ref.time hours</i>	0 ... 23	Defines the start time from which the automatic cleaning procedures will take place at the set interval  PLEASE NOTE: Recommended start time for <i>Autom.cleaning</i> : approx. 1 - 2 hours before <i>Autom.calibration</i> .
● <i>Ref.time minutes</i>	0 ... 59	
● <i>Conditioning count of steps</i>	<i>On</i> 1 ... 10 <i>Off</i>	Adjustable number of rinses subsequent to cleaning.
<i>Autom.calibration</i>		
● <i>Procedure</i>	<b>2 Point</b>	Number of calibration points for automatic calibration.
● <i>Interval</i>	6, 12, <b>24</b> , 48, 96	Interval in h
● <i>Ref.time hours</i>	0 ... 23	Defines the start time from which the automatic calibration procedures will take place at the set interval  PLEASE NOTE: Recommended start time for <i>Autom.cleaning</i> : approx. 1 - 2 hours before <i>Autom.calibration</i> .
● <i>Ref.time minutes</i>	0 ... 59	
<i>Autost.after PwrOff</i> <i>Autost.after PwrOff</i>	<i>On</i> <i>Off</i>	Activate or switch off the automatic start of the Alyza IQ after a power failure

Setting menu (general settings)	Possible values	Description
<i>Sample channel</i>	1 2 1+2	Setting of the sample channel from which the sample should be measured. <b>PLEASE NOTE:</b> If channel 2 or 1+2 is selected, channel 2 has to be installed (overflow vessel and filtration pump). If sample only from one channel should be measured, the sample from channel 1 is measured.
<i>Temperature mode</i>	°C °F	Temperature values are displayed in the selected unit.
<i>Save and quit</i>		The Alyza IQ stores all changed settings and the display switches to the next higher level.
<i>Quit</i>		The display switches to the next higher level without storing the new settings.



The *Autom.cleaning*, *Autom.calibration* and *Meas. interval* settings may result in the overlapping of the carrying out of different functions.  
In this case, the functions are carried out according to priority.

### 5.3.1 Priority

Function	Priority	Duration (min)
<i>Autom.cleaning</i>	1	5 (1-channel variant)
<i>Autom.calibration</i>	2	40
Measuring	3	10

### 5.3.2 Damping

The Alyza IQ determines the measured values not continuously but at defined intervals.

Two consecutive measured values can be quite different due to various reasons. Possible reasons are:

- actual concentration changes in the sample
- influence on the measured value determination not based on the sample.

With the *Damping* you can specify how the Alyza IQ displays and transmits the measured values.



For 2-channel instruments, the damping can be set separately for each of the two channels.

**Damping Off** The measured value is displayed immediately and unchanged.

**Signal smoothing** The last measured value is displayed with a delay.

Every 20 seconds the *Signal smoothing* function creates a display value in the range between the last and the current measured value. This display value gradually approximates the actual measured value during the time specified ( *Response time t90* ).

The *Response time t90* is the time after which 90 % of a signal change is displayed.

**median filter** The last determined measured value is only displayed if it meets the criteria for the median.

The *median filter* function selects the medium value of the last 3 measured values as the displayed value. The extreme values (upper and lower extreme value) are discarded.



The median filter only becomes active when three directly succeeding measured values are present.

Example:

Measuring interval 10 min: The median filter is active after 30 min.

The test is carried out as part of *SystemCheck*, calibration, and . This results in the following options:

- The characteristic curve of the instrument is also monitored.
- A longer calibration interval can be selected.  
This reduces the consumption of standard solutions and shortens the time required for daily operational monitoring.
- The number of measurements can be increased.

## 5.4 Calibration

### 5.4.1 Overview

#### Why calibrate?

During operation, individual components of the Alyza IQ can age or become dirty with time and thus change their characteristics, e.g.:

- Flow through cell
- LED of the photometer
- Photo diodes
- Color reagent

Regular automatic or manual calibration procedures help you to recognize any changes of the measuring characteristics of the Alyza IQ.

<b>Zero measurement for the photometer</b>	Prior to each automatic calibration, a zero measurement is carried out. Zero measurement is a procedure in which the photometer is adjusted to a baseline in order to compensate for influences from solvents, cells, or other components involved.
	The zero measurement is carried out automatically after automatic cleaning.
<b>2-point calibration</b>	The slope and offset of the characteristic curve are adjusted with a 2-point calibration.
<b>When to calibrate?</b>	Calibrate at regular intervals.
<b>Automatic calibration</b>	Any calibration can be carried out fully automatically at regular intervals.
<b>Manual calibration</b>	An additional, manual calibration can be started in the Alyza menu (tab <i>Maintenance / Manual maintenance</i> ) at any time (see section 5.4.2 Calibration, <a href="#">91</a> ).
<b>Calibration record / calibration history</b>	The result of a calibration is stored in the calibration history (see Alyza menu / tab <i>History / Calibration history</i> ).
<b>Maintenance condition</b>	To carry out a calibration procedure (automatically or manually), the maintenance condition is always automatically activated for the Alyza IQ in the IQ SENSOR NET system. Alyza IQ All linked outputs remain in their current statuses. After an automatic calibration has been finished, the maintenance condition is switched off automatically. After a manual calibration has been finished, the maintenance condition has to be switched off manually. More detailed information on the maintenance condition is given in the IQ SENSOR NET system operating manual.



You can also switch off the maintenance condition in the Alyza menu, tab *Maintenance*.

#### 5.4.2 Calibration

<b>Automatic calibration</b>	Automatic calibration is carried out in the measuring operation at regular intervals. The calibration interval and calibration time settings are configured in the Alyza menu / tab <i>Settings</i> (see section 5.3 Settings for the Alyza IQ, <a href="#">86</a> ).
	Prior to every automatic calibration, the <i>SystemCheck</i> function is carried out. The <i>SystemCheck</i> function automatically and regularly checks whether the Alyza IQ is operable (for details, see section 6.11).

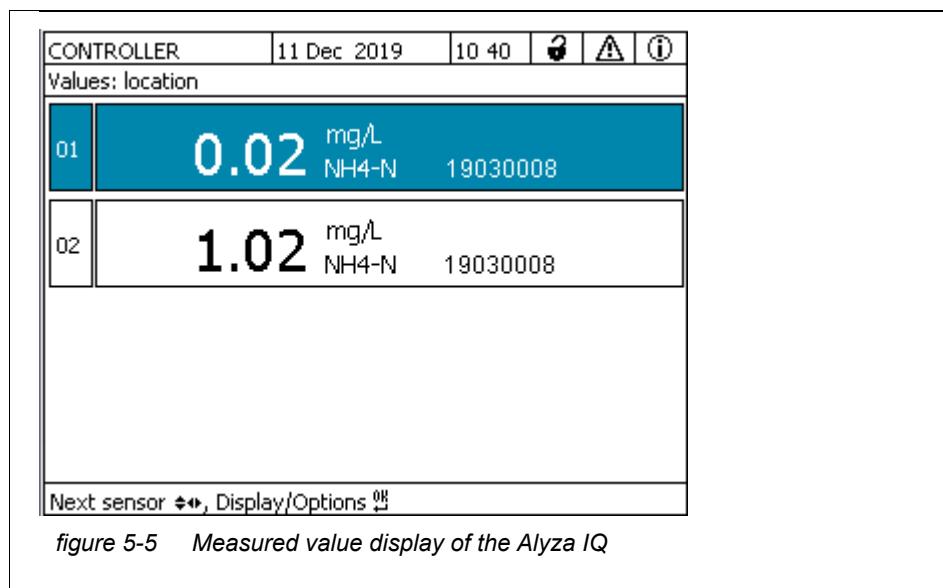
<b>Manual calibration</b>	The manual calibration procedure can be started manually at any time if necessary. The calibration procedure is started, and the setting of the standard
---------------------------	----------------------------------------------------------------------------------------------------------------------------------------------------------

**Stopping the running operation**

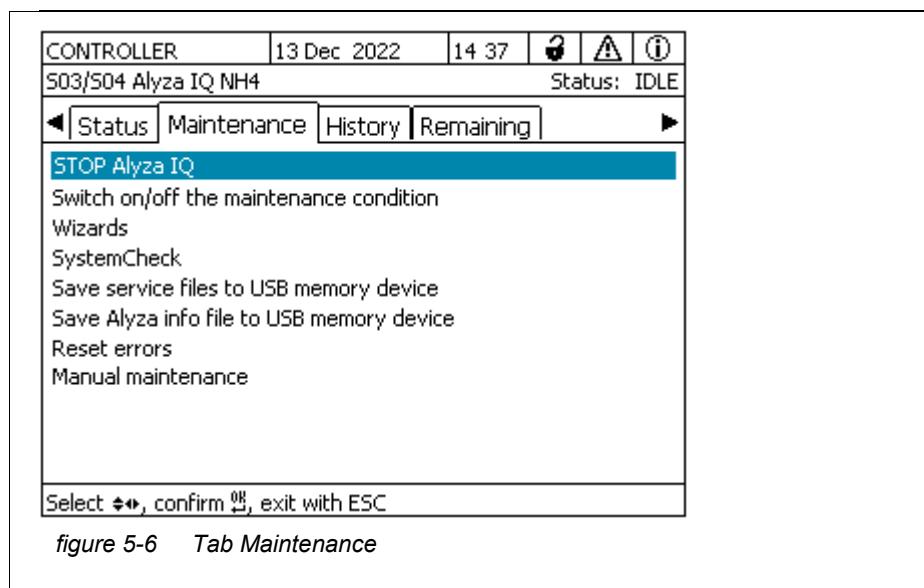
used is made, in the Alyza menu.

Proceed as follows to start a calibration procedure manually:

- 1 In the measured value display, use **<▲▼ >** to select the Alyza IQ.



- 2 Using **<C>**, open the Alyza menu for the Alyza IQ.
- 3 Using **<◀ >**, switch to the *Maintenance* tab.



- 4 Carry out the *STOP Alyza IQ* function to stop the running operation.

- 5 Confirm the function to stop the running operation.  
The maintenance condition is automatically activated in the IQ SENSOR NET for the Alyza IQ.
- 6 Open the menu item *Manual maintenance*.

**Carry out calibration**

- 7 Carry out the *Calibrate (2-point)* function.  
The calibration procedure runs automatically.  
The calibration result is displayed after the calibration standards have been measured.



You have the following possibilities if the calibration failed:

- Repeat the calibration procedure  
(make sure that the correct calibration standard is connected and selected for calibration).
- Use the last valid calibration  
(see section 5.4.4 Reactivating the last valid calibration, [94](#))
- Use the factory calibration  
(see section 5.4.4 Reactivating the last valid calibration, [94](#))

**Possible calibration results** The calibration data are evaluated by the system. A calibration procedure can have the following results:

Display after calibrating	Meaning/actions
Measured value	Successful calibration
"____"	Calibration unsuccessful (see log book). The Alyza IQ is blocked for measurement. <ul style="list-style-type: none"> <li>● Carry out maintenance activities immediately (see sensor operating manual).</li> <li>● View the calibration history in the Alyza menu.</li> <li>● Check the calibration conditions and calibration standard.</li> </ul>

**Restarting the measuring operation**

- 8 Carry out the *START Alyza IQ* function.  
Measurement is started and the measured value is displayed in the measured value display after approx. 10 minutes.

- 9 Carry out the *Switch off the maintenance condition* function.  
The maintenance condition is terminated in the IQ SENSOR NET for the Alyza IQ.
- 10 In the Alyza menu, use **<▶>** to switch to the *Status* tab.  
The measured value display appears. While no valid measured value is available, the display shows bars «- - -».

#### 5.4.3 Calibration history

The calibration history of the Alyza IQ is available in the Alyza menu (tab *History / Calibration history*).

Example and explanation of a calibration history (see section 5.5.3 Information on maintenance activities and calibration procedures (tab History),  99)

#### 5.4.4 Reactivating the last valid calibration

##### Manual calibration unsuccessful

If a manual calibration procedure is unsuccessful, the measuring operation can only be resumed once a valid calibration was carried out or reactivated. Thus you can immediately continue to measure if a calibration failed or you suspect that the calibration conditions were not optimally met.

##### Automatic calibration unsuccessful

If an automatic calibration is unsuccessful, the last valid calibration is automatically reactivated. If three calibration procedures in succession are unsuccessful, the measuring operation can only be resumed once a valid calibration was carried out or manually reactivated.



Reactivating old calibration data is a temporary measure. Take into consideration that the sensor may provide wrong measured values. Ensure the correct functioning of the Alyza IQ by checking and/or recalibrating.

- 1 In the measured value display, use **<▲▼>** to select the Alyza IQ.
- 2 Using the **<C>** key, switch to the Alyza menu.
- 3 Using **<◀>**, switch to the *Maintenance* tab.
- 4 Carry out the *STOP Alyza IQ* function to stop the running operation.
- 5 Confirm the function to stop the running operation.  
The maintenance condition is automatically activated in the IQ SENSOR NET for the Alyza IQ.

- 6 Carry out the *START Alyza IQ* function.  
A menu pops up with the following options:
  - *Repeat calibration*
  - *Use factory calibration*
  - *Use last valid calibration*
  - *Show calibration details*
- 7 Select *Use last valid calibration* or *Use factory calibration*.
- 8 Switch off the maintenance condition.  
The measured value is displayed after approx. 10 minutes in the measured value display.

## 5.5 Information on the Alyza IQ

In the Alyza menu, there is comprehensive information available on the current status of the Alyza IQ:

- Current operating condition (measuring, calibration, etc.)
- Schedule for the next interval-controlled actions, e.g. measuring, calibrating, cleaning (tab *Status*)
- Schedule for the exchange of ChemBags (tab *Remaining*)
- Information on maintenance activities and calibration procedures (tab *History*)
  - Documentation of the calibration procedures (Tab *History* / *Calibration history*)
  - Schedule for the execution of maintenance activities, e.g. replacement parts (tab *History* / *Installed replacement parts*)
- More information on the Alyza IQ (tab *Info*)
  - Current measured values of sensors (e.g. temperature, etc.)
  - Current statuses (e.g. heating, ventilator, cooling, etc.)
  - Software versions of individual components of the Alyza IQ
  - Serial numbers of individual assembly groups

- 1 In the measured value display, use **<▲▼ >** to select the Alyza IQ.
- 2 Using the **<C>** key, switch to the Alyza menu.

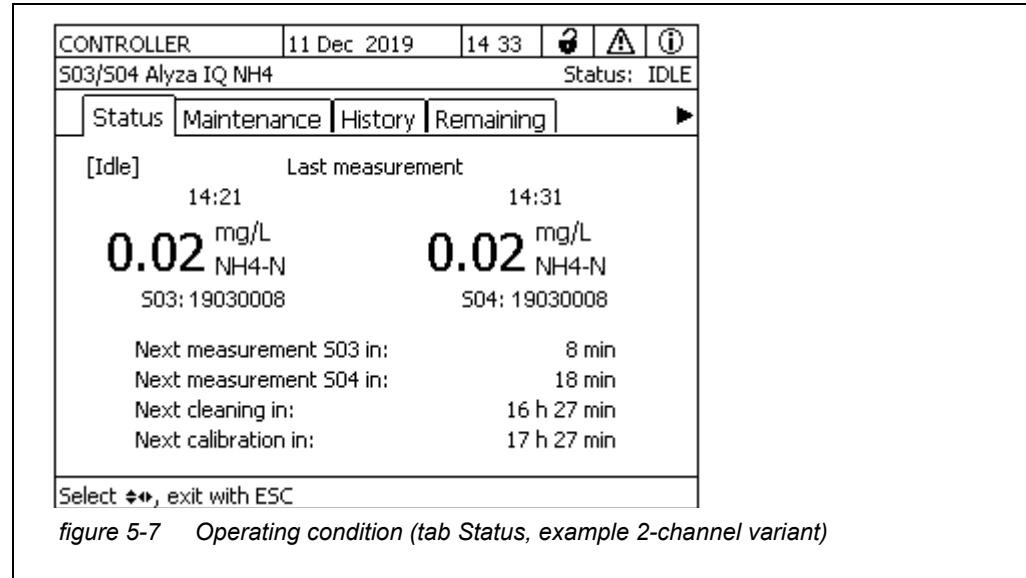
- 3 Using <<◀>>▶>, open one of the tabs with information on the Alyza IQ:
  - *Status* (see section 5.5.1 Information on the current operating condition (Tab Status), [97](#))
  - *Remaining* (see section 5.5.2 Information on the expected lifetimes of replacement parts (tab Remaining), [98](#))
  - *History* (see section 5.5.3 Information on maintenance activities and calibration procedures (tab History), [99](#))
  - *Info* (see section 5.5.4 More information on the Alyza IQ (tab Info), [102](#))



You can also additionally transfer to a USB memory device the information displayed via the Alyza IQ (see section 5.6 Transferring information to a USB memory device via the Alyza IQ, [103](#)).

### 5.5.1 Information on the current operating condition (Tab Status)

During measuring operation, the information on the current operation condition comprises the current measured values and also the schedule for the next interval-controlled actions, e.g. measuring, calibrating or cleaning.



In the **Status** tab, the following information on the current operating condition is available:

- Current operating condition (e.g. measuring, calibration, etc.)
- Measured value of the last measurement with date and time
- Schedule for the next interval-controlled action, e.g. measuring, calibrating and cleaning

### 5.5.2 Information on the expected lifetimes of replacement parts (tab *Remaining*)

The *Remaining* tab provides a quick overview of the maintenance activities due. This information facilitates the planning and co-ordination of the maintenance activities for the most important replacement parts (chemicals and MultiPort valve) of the Alyza IQ.

CONTROLLER	11 Dec 2019	15 11	?	!	?
503/504 Alyza IQ NH4	Status: !IDLE				
◀ Status	Maintenance	History	Remaining	▶	
			Days	Until	
Reagenz A	43		23 Jan 2020		
Reagenz B	45		25 Jan 2020		
Reagenz C	45		25 Jan 2020		
Standard 1	76		25 Feb 2020		
Standard 2	76		25 Feb 2020		
Reinigungslösung	165		25 Mai 2020		
Attention: The remaining times are only correct if the date of expiry was correctly entered.					
Select ↺, see details ↴, exit with ESC					

figure 5-8 Overview Remaining (tab Remaining)

The estimated times remaining until the next exchange are shown in days in the overview. If the times remaining are short, this is also indicated in the display.

Remaining time	Signal
< 30 d	! (next to remaining time)
< 10 d	! (flashes next to remaining time)



The remaining times can only be stated correctly if

- The exchange is done via the maintenance menu
- full ChemBags or new replacement parts are installed
- the expiry date printed on the ChemBag is correctly entered

More details on the lifetime of a replacement part can be opened with <OK>.

CONTROLLER	11 Dec 2019	15 03			
S03/S04 Alyza IQ NH4			Status: IDLE		
ChemBag Reagent A					
Type	R-NH4/1-2A				
expiry date	23 Feb 2020				
Filling level	96 %				
Limited by	Measurements				
Attention: The remaining times are only correct if the date of expiry was correctly entered.					
Return with ESC					

figure 5-9 Information on Remaining, detailed view (Tab Remaining)

### 5.5.3 Information on maintenance activities and calibration procedures (tab *History*)

The Alyza IQ histories provide an overview of the replacement parts installed, the maintenance activities carried out, and the calibration procedures performed.

- *Installed replacement parts*  
(list of the replacement parts installed with installation date and the expiry date entered)
- *Calibration history*  
(chronological list of the last calibration procedures with the relevant calibration data)
- *MPV history*  
(chronological list of the installed MPVs)
- *Software history*  
(chronological list of the installed software versions)
- *Cycle history (Service info)*  
(chronological list of performed partial steps on the MPV with evaluation)
- *SystemCheck history (Service info)*  
(chronological list of performed System Checks with evaluation)

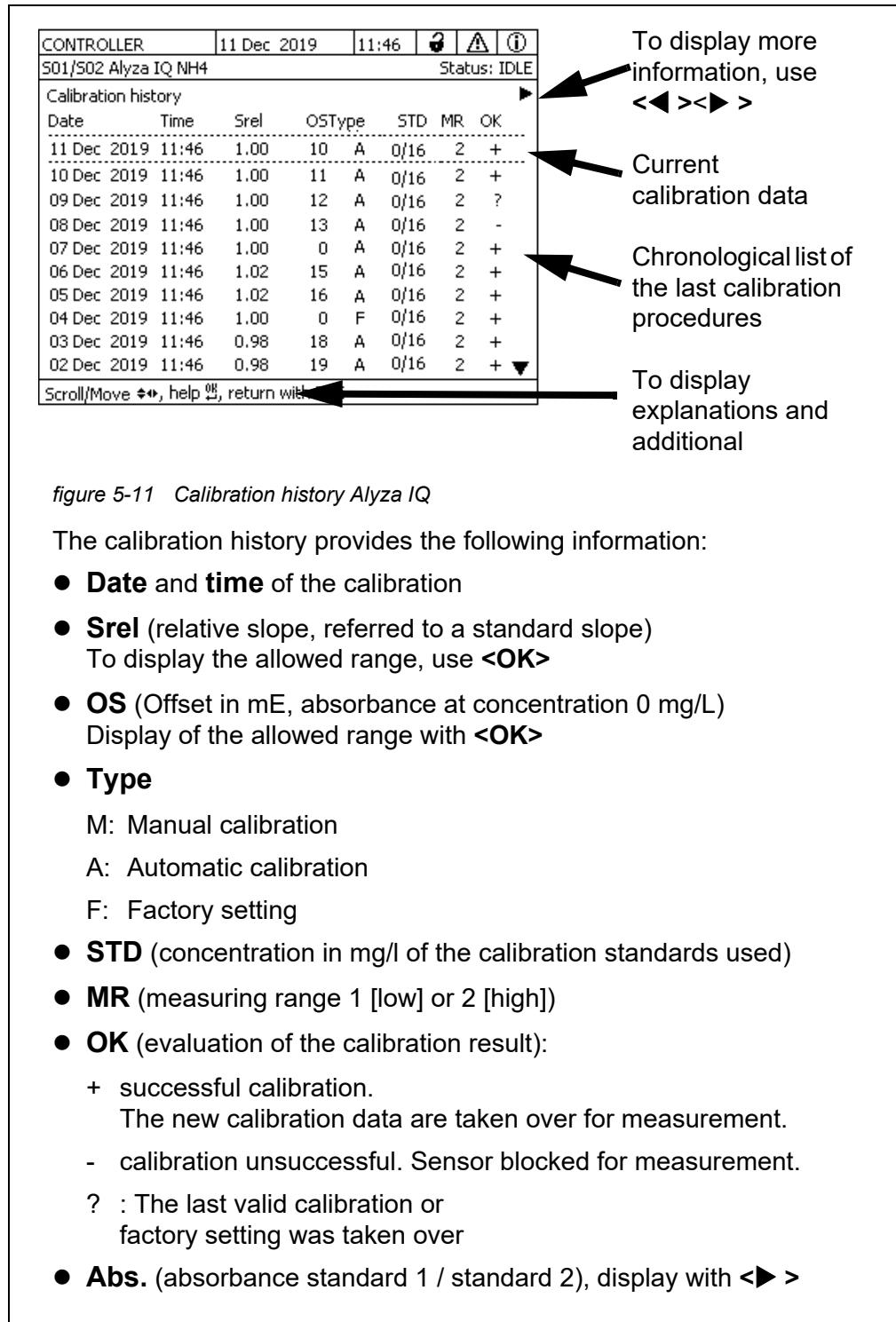
**Installed replacement parts**

CONTROLLER	11 Dec 2019	15 17			
S03/S04 Alyza IQ NH4					Status: IDLE
Installed replacement parts					
Part	Installation	Expiry			
MultiPort valve (MPV)	11 Dec 2019				
Reagent A	11 Dec 2019	25 Aug 2020			
R-NH4/1-2A					
Reagent B	11 Dec 2019	25 Aug 2020			
R-NH4/1-2B					
Reagent C	11 Dec 2019	25 Aug 2020			
R-NH4/1-2C					
Standard solution 1	11 Dec 2019	25 Aug 2020			
S-NH4/1-0.0					
Standard solution 2	11 Dec 2019	25 Aug 2020			
S-NH4/1-16.0					
▼					
Scroll  , help , return with ESC					

*figure 5-10 Installed replacement parts (tab History / Installed replacement parts)*

The list *Installed replacement parts* shows a list of all components that have to be replaced regularly, i.e. when the use-by period has expired. The installation date and expiry date of a component are recorded when the component is installed. These data are documented.

**Calibration history** The *Calibration history* list shows the last calibration results (see section 5.4.3 Calibration history,  94).



CONTROLLER		11 Dec 2019	11:46	🔒	⚠	ⓘ
501/502 Alyza IQ NH4		Status: IDLE				
Calibration history						
Date	Time	Srel	OSType	STD	MR	OK
11 Dec 2019	11:46	1.00	10 A	0/16	2	+
10 Dec 2019	11:46	1.00	11 A	0/16	2	?
09 Dec 2019	11:46	1.00	12 A	0/16	2	-
08 Dec 2019	11:46	1.00	13 A	0/16	2	+
07 Dec 2019	11:46	1.00	0 A	0/16	2	+
06 Dec 2019	11:46	1.02	15 A	0/16	2	+
05 Dec 2019	11:46	1.02	16 A	0/16	2	+
04 Dec 2019	11:46	1.00	0 F	0/16	2	+
03 Dec 2019	11:46	0.98	18 A	0/16	2	+
02 Dec 2019	11:46	0.98	19 A	0/16	2	+

Scroll/Move                                                                                                                                                                                                                                                                                                                                                   3 s ...                                                                                  | 1 short beep (0.2 secs.)<br>1 long pause (2.8 secs.)                  | <b>UPDATE ACTIVE</b> <ul style="list-style-type: none"> <li>Wait for the software update to be completed, e.g. <ul style="list-style-type: none"> <li>3 short beeps: SUCCESSFUL</li> <li>3 long beeps: ERROR</li> </ul> </li> </ul>                                                                                                      |
 1 very long pause during the active update (approx. 1 min), the display is switched off.	The ACM is restarted during a software update.	<ul style="list-style-type: none"> <li>Wait for the software update to be continued or canceled.</li> </ul> <p>If there is a longer pause (&gt; approx. 3 min) with the display switched off:</p> <ul style="list-style-type: none"> <li>Switch off the Alyza IQ</li> <li>Wait for 10 seconds</li> <li>Switch on the Alyza IQ</li> </ul>
 3 s ...	3 short beeps (0.2 s) 2 short pauses (0.2 s) 1 long pause (2 s)	<b>UPDATE SUCCESSFUL</b> <ul style="list-style-type: none"> <li>Remove the USB memory device. The Alyza IQ automatically restarts.</li> </ul>
 15 s ...	3 long beeps (1 s) 2 long pauses (1 s) 1 long pause (10 s)	<b>ERROR</b> <ul style="list-style-type: none"> <li>Remove the USB memory device. The Alyza IQ starts with the old software.</li> <li>Check the data on the USB memory device and, if necessary, copy them once again.</li> <li>Repeat the software update</li> </ul>
 15 s ...	2 long beeps (1 s) 1 long pause (1 s) 1 long pause (12 s)	Software update not complete.

## 6 Maintenance and cleaning

### 6.1 Hazard warnings

Read the chapter 3 Safety instructions, 28 before doing any maintenance work. This is important for your personal safety.

#### NOTE

*The interior of the measuring unit is temperature-controlled to 20 °C (68 °F). With ambient temperatures over 25 °C (77 °F) and high air humidity, condensation water may develop on the cool surfaces and cause damage when the measuring unit is opened.*

*To avoid damage of the measuring unit due to the formation of condensation water, always wait for the temperature adjustment (function "Prepare to open measuring unit") to be completed before opening the measuring unit.*

<b>Hazards due to chemicals</b>	<p>During the regular operation of the Alyza IQ, small quantities of (hazardous) chemicals are used because of the measuring method. The remains of the chemicals are transported out of the Alyza IQ via the drain tubes:</p> <ul style="list-style-type: none"><li>● Return tube (outlet to the sedimentation tank)</li><li>● Waste tube (outlet into a collecting container for separate disposal)</li></ul>
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For a safe routine operation, the required chemicals are stored in closed, leakproof ChemBags.

Contact with hazardous chemicals is possible especially in the following situations:

- Contact with waste solutions after measurement
- Contact with open tubes that still contain small amounts of chemicals (e.g. during installation or maintenance work).
- Contact with damaged, leaking ChemBags (e.g. during installation or maintenance work).
- Contact with liquids in the collection tray under the ChemBags (e.g. during installation or maintenance work).

#### Risks when handling the ChemBags

	<p><b>WARNING</b> <b>Dangerous chemicals.</b> <b>Improper use of chemicals can cause damage to your health.</b> <b>Heed the following rules:</b></p> <ul style="list-style-type: none"><li>● <b>Read the labels of the ChemBags and follow the safety instructions</b></li><li>● <b>Wear protective equipment (lab coat, protective goggles, chemical resistant protective gloves, safety shoes)</b></li></ul>
-------------------------------------------------------------------------------------	----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------

**Notes on safely handling the ChemBags**

- If a ChemBag was damaged in the transport packaging, e.g. visibly leaked liquid, do not use this ChemBag in the Alyza IQ.
- Make sure you don't damage the ChemBags when unpacking them from the transport packaging.
- Do not use any sharp object when dealing with (or unpacking) the ChemBags.
- If possible, handle the ChemBags gripping only the cap in order not to kink the ChemBags.
- For work done with the locking device of the MultiPort valve open:  
Prior to working with the locking device open make sure that the connected ChemBags are safely suspended from the supporting rods, and that they are not pressed or moved while the locking device is open.
- Working with the ChemBags:  
Prior to working with any connected ChemBags make sure that the MultiPort valve is inserted and the locking device of the MultiPort valve is closed.

## 6.2 Opening the locking device of the MultiPort valve ("Before opening: Drain the system")

The MultiPort Valve is the core element for the distribution and dosing of the liquids in the measuring unit. The MultiPort valve is connected to the liquids by exactly positioning the MultiPort valve and pressing it to the seals. The pressing of the MultiPort valve to the seals is done by closing the locking device. Only then is the system sealed at the contact points of the liquids.

**WARNING****Dangerous chemicals.**

**Do not open the locking device of the MultiPort valve if the maintenance activities at the measuring unit have not been completed. Leaking chemicals can cause health problems and damage the measuring unit.**

**Heed the following rules:**

- **Carry out the "*Prepare to open measuring unit*" function.**
- **Carry out the "*Drain the system / All*" function.**
- **Guide all tubes of the ChemBags over the tube fasteners above the locking device.**
- **Fix the tubes in the tube fasteners.**
- **Make sure that the connected ChemBags are safely suspended from the supporting rod, and that they are not pressed or moved while the locking device is open.**
- **Make sure that the sample tubes (from the overflow vessel to the measuring unit) are fixed in the recesses at the left-hand side of the measuring unit.**
- **Follow the safety instructions.**
- **Wear protective equipment (lab coat, protective goggles, chemical resistant protective gloves, safety shoes)**



Prior to opening the locking device always check whether the measuring unit was prepared for the opening and whether the system was emptied (e.g. tab *Status* in the Alyza menu).

How to prepare the maintenance of the measuring unit is described in detail with the maintenance of the measuring unit (see section 6.5 Installing / exchanging the ChemBags, MPV, tubes, [117](#)).

**Emptying the system via the Alyza menu**

With an Alyza IQ ready for operation, empty the system via the Alyza menu.

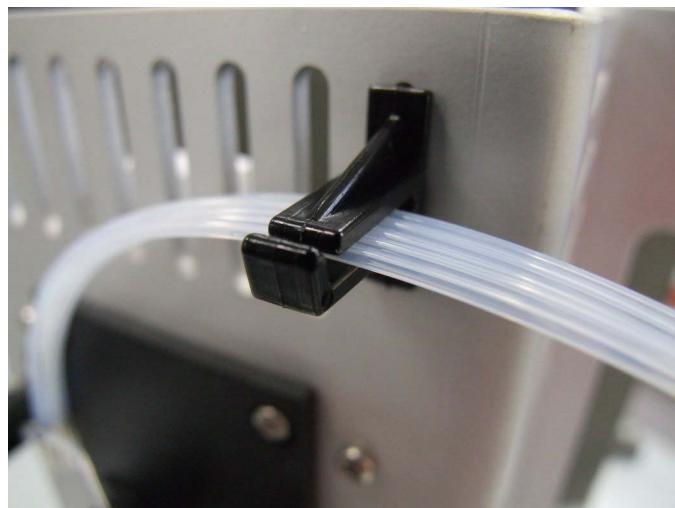
- 1 In the Alyza menu, open the menu Tab *Maintenance / Manual maintenance*.
- 2 Select the function, *Prepare to open measuring unit*.  
Follow the instructions on the display.  
The procedure starts the temperature adjustment of the measuring unit.
- 3 Drain all tubes (Tab *Maintenance / Manual maintenance / Drain the system / All*).



If emptying via the Alyza menu is not possible, carry out the manual emptying (section 6.10 Emptying the system manually, [150](#)).

**Opening the locking device**

- 4 Put on your personal protective equipment (PPE) and chemical resistant gloves (see section 3.5 Personal protective equipment (PPE), [§ 30](#)).
- 5 Remove the front cover of the measuring unit.  
The measuring unit is ready to be opened when the LED of the measuring unit lights up white.
- 6 Using one hand, grip the handle at the upper edge of the front cover of the measuring unit.
- 7 Pull the front cover of the measuring unit somewhat to the front against the resistance.
- 8 Carefully take the front cover out to the front.  
Put the front cover down in a clean place.
- 9 Make sure that the connected ChemBags are safely suspended from the supporting rod.
- 10 Route all tubes of the ChemBags over the tube fasteners above the locking device and fix the tubes in the tube fasteners.



*figure 6-1 Tubes in the tube fasteners*

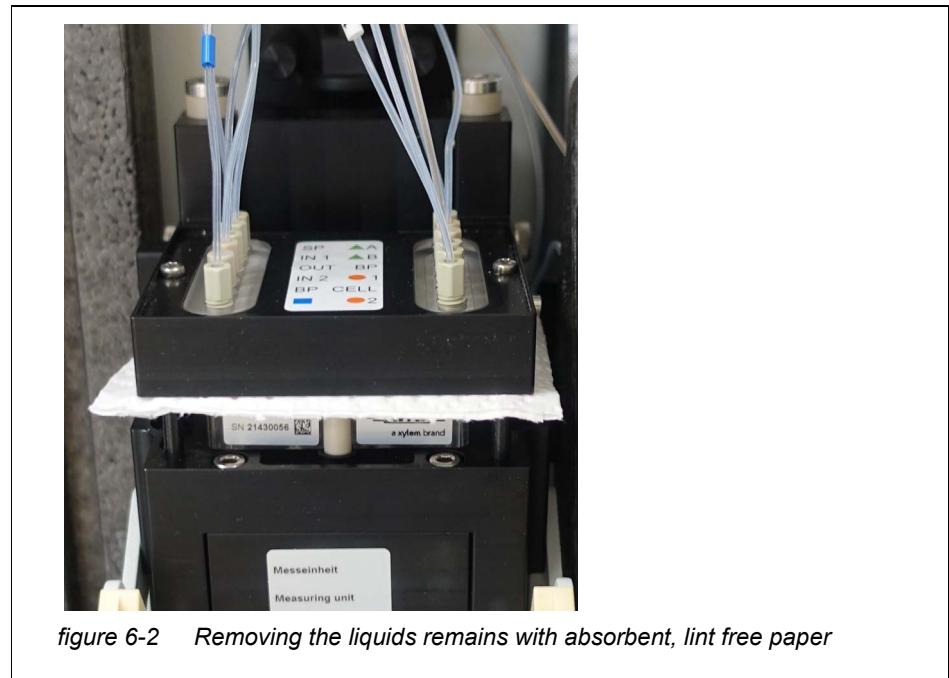
- 11 Make sure that the connected ChemBags are safely suspended from the supporting rod, and that they are not pressed or moved while the locking device is open.
- 12 Make sure that the sample tubes (from the overflow vessel to the measuring unit) are fixed in the recesses at the left-hand side of the measuring unit.

- 13 Keep absorbent and lint free paper at hand so you can immediately absorb any small chemical remains.
- 14 Prepare the locking device of the MultiPort valve (MPV) to be opened (*Maintenance / Manual maintenance / Prepare to open the locking device of the MPV*).
- 15 Confirm that the requirements for the opening are met.  
When the locking device is ready to be opened, the status LED flashes white. (You can open the locking device of the MultiPort valve without warning sounds.)
- 16 When the status LED flashes white:  
Open the locking device of the MultiPort valve (MPV)



Beeps and a red flashing status LED signal that not all requirements for a safe opening of the locking device were met.  
When the locking device is open, there is the risk of leaking chemicals.

- 17 Immediately place the absorbent, lint free paper onto the MultiPort valve.
- 18 Gently fold down the fluidic interface above the MultiPort valve by hand so that it contacts the paper, and liquid remains are absorbed.  
The locking device is now safely opened.
- 19 Make sure that the seals of the fluidic interface remain within the interface.

**NOTE**

To avoid damage to the measuring unit caused by leaking chemicals, make sure that the following requirements are met while you are working with the locking device open:

- The connected ChemBags are safely suspended from the supporting rod.
- The ChemBags are not pressed or moved.
- The tubes of the ChemBags are fastened in the tube fastening above the locking device.
- The sample tubes (from the overflow vessel to the measuring unit) are fixed in the recesses at the left-hand side of the measuring unit.

20 Carry out any maintenance activities now as necessary.

### 6.3 Replacement parts, accessories

Only use original replacement parts and accessories. ChemBags are available as sets optimally combined for your application. The combination as sets takes into account the following factors for your application:

- Measured parameter

- Measuring range
- Quantity of liquid
- Stability

By using the sets you avoid any unsuitable combinations of ChemBags. ChemBags are also obtainable individually.

#### ChemBags

Type	Consumable	Order number
R-Set NH4/1-1	Set of reagents for MR1	827540
R-Set NH4/1-2	Set of reagents for MR2	827541
SC-Set NH4/1-1_0/1	Set of calibration standards and cleaning solutions for MR1	827545
SC-Set NH4/1-1_0/4	Set of calibration standards and cleaning solutions for MR1 / MR2	827546
SC-Set NH4/1-2_0/16	Set of calibration standards and cleaning solution for MR2	827547



Individual ChemBags:

Available on the Internet at [www.xylemanalytics.com](http://www.xylemanalytics.com).

#### Further replacement parts

Type	Replacement parts	Order number
MPV-1	MultiPort valve	827000
Syringe Pump Set	Syringe body with holder	827170



Further replacement parts and accessories:

Available on the Internet at [www.xylemanalytics.com](http://www.xylemanalytics.com).

#### Accessories (optional)

Type	Accessories	Order number
WF Set	Mounting set for a collection funnel	827187
TM	Mounting set for the terminal holder	822000
CheckValve	Check valve (for the sample feed tube)	827186

---

<b>Detergent concentrates (to clean the filter plate chemically)</b>	The base solutions for the chemical cleaning of the filter plate can be purchased in household or specialist shops. Chemical cleaning, see section 6.7.2 Chemical cleaning of the filter plate,  133.
----------------------------------------------------------------------	-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------

**NOTE**

*Detergents containing tensides can cause damage.  
Therefore, do not use any detergents containing tensides.*

**Household hygienic cleaner based on sodium hypochlorite**

- Example: Dan Klorix, by Colgate-Palmolive GmbH
- Available in shops selling household goods, household departments of big shops and hardware stores etc.

**Trade name: 9062 Sodium hypochlorite solution**

- Order no.: 90620.3
- Carl Roth, Schoemperlenstraße 3, 76185 Karlsruhe

**Trade name: Techn. sodium hypochlorite solution (approx. 13 % active chlorine)**

- Order no.: 105614
- Merck KGaA, 64271 Darmstadt

**6.4 Overview of the maintenance and cleaning activities**

Maintenance activities have to be done at regular intervals on the Alyza IQ. The following maintenance activities can be performed by the operator.

Regular maintenance activities	Regular maintenance	Interval
Measuring unit (simple maintenance activities on site)	Installing/replacing the MultiPort valve (MPV) (see section 6.5, <a href="#">117</a> )	<p>As necessary The time for the replacement of the MPV is announced by log messages. The interval depends on, for example:</p> <ul style="list-style-type: none"> <li>● the frequency of the measuring, cleaning and calibration routines</li> <li>● the cleanliness of the sample provided (see sample filtration maintenance).</li> </ul>
	Installing/replacing the ChemBags (see section 6.5, <a href="#">117</a> )	<p>Approx. 3 - 6 months (MR1) approx. 1.5 - 3 months (MR2) Depending on the frequency of the measuring, cleaning and calibration routines</p>
	Check the collection tray under the ChemBags for dryness (see section 6.5, <a href="#">117</a> , and section 6.5.6, <a href="#">125</a> )	<p>When replacing ChemBags or MPV For logbook messages on MPV leak tightness</p>
	Installing/replacing the tubes on the MultiPort valve (MPV) (see section 6.5, <a href="#">117</a> )	12 - 24 months
Measuring unit (complex maintenance activities in the laboratory, after removing the measuring unit)	Installing/replacing the syringe body (see mounting instructions for the syringe body)	2 years
	Installing/replacing the tubes of the photometer unit (see mounting instructions for the tubes of the photometer unit )	As necessary

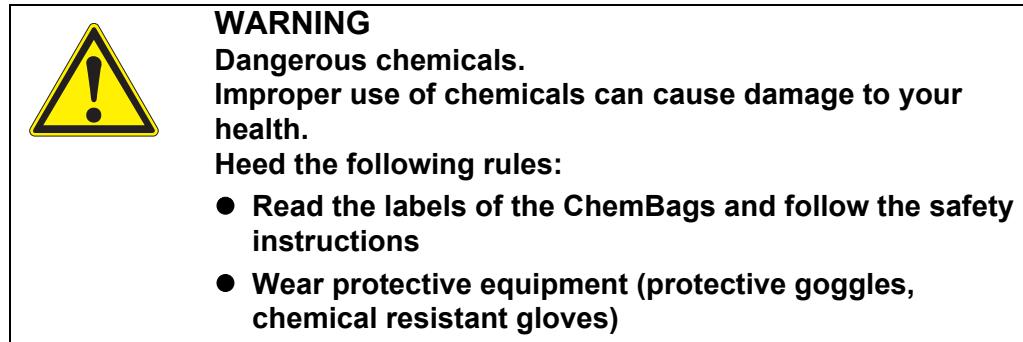
Regular maintenance	Interval
Cleaning the waste collector and waste tube of the measuring unit (see section 7.2.3, <a href="#">163</a> )	6 months
Sample inlet, outlet <ul style="list-style-type: none"> <li>● Overflow vessel</li> <li>● Sample tube (overflow vessel - measuring unit)</li> <li>● Collection funnel</li> </ul> Check for blocks and visible contamination (e.g. discoloration, algae)	approx. 1 month
Overflow vessel Intake line Clean it (see section 6.7.5, <a href="#">136</a> )	if there is visible contamination of the overflow vessel or sample tube
Clean the sample overflow tube	
Clean the collection funnel	
Clean the return line	1 ... 4 months depending on the application
Sample filtration	
Clean the filter plate (Filter/PC) and check it for damage (see section 6.7.4, <a href="#">135</a> )	1 ... 4 months
Housing	Exchange the filter mats on the housing (see section 6.8.2, <a href="#">143</a> )
	Clean the housing (see section 6.8.1, <a href="#">142</a> )
	Clean the bug screen

**Maintenance activities at the power supply box**

Maintenance activities at the power supply box are only required for work at the heat tracing or power cable (see section 6.9 Maintenance activities at the power supply box, [146](#)).

## 6.5 Installing / exchanging the ChemBags, MPV, tubes

The routine maintenance activities on the measuring unit are included in one procedure (MPV, tubes, ChemBags).



For all activities at the open measuring unit:

- Note the environmental conditions (see fig. 4.3.1, [33](#)).
- With low ambient temperatures, make sure that the liquids do not freeze while the maintenance activities are carried out. Leave the housing open for as short a time as possible.
- Open the outer housing door far enough so the arrestable brake-stay catches.
- Open the inner housing door far enough so that it touches the outer door. Tilt the angular sheet (at the inside of the outer door) over the upper edge of the inside door.

### Maintenance preparation



During the initial commissioning, the install wizard guides you through the maintenance preparation.

Continue with section 6.5.4 Installing the MultiPort valve (MPV) and tubes , [121](#).

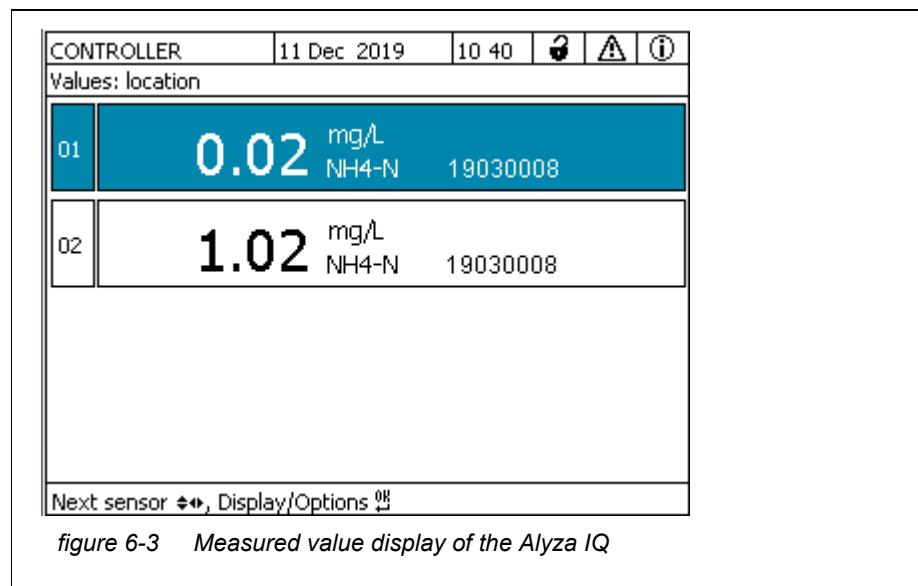
Proceed as follows to carry out maintenance activities of the liquid circle of the Alyza IQ:

- 1 Starting the maintenance routine of the Alyza IQ (see section 6.5.1, [118](#))
- 2 Preparing the maintenance activities (see section 6.5.2, [119](#))
- 3 Open the measuring unit (see section 6.5.3, [119](#))
- 4 Checking the collection tray under the ChemBags for liquids (see section 6.5.6, [125](#))

- 5 If required:  
Installing the MultiPort valve (MPV) and tubes (see section 6.5.4, [121](#))
- 6 If required:  
Installing the ChemBags (see section 6.5.7, [127](#))
- 7 Terminating the maintenance routine (see section 6.5.8, [130](#))

#### 6.5.1 Starting the maintenance routine of the Alyza IQ

- 1 In the measured value display, use **<▲ ><▼ >** to select the Alyza IQ.



- 2 Using the **<C>** key, switch to the Alyza menu.
- 3 Using **<◀ >**, switch to the *Maintenance* tab.
- 4 Open the *Wizards* menu.
- 5 Carry out the *Replace MPV/ChemBag, change configuration* function.  
The menu *Edit list of replacement parts* is open.
- 6 Select the maintenance parts intended for maintenance and continue the wizard.
- 7 Wait until the maintenance wizards allows the opening of the Alyza IQ.



The list of replacement parts does not include exchanging the tubes.

### 6.5.2 Preparing the maintenance activities

 **WARNING**  
**Dangerous chemicals.**  
**Improper use of chemicals can cause damage to your health.**  
**Heed the following rules:**

- **Read the labels of the ChemBags and follow the safety instructions**
- **Wear protective equipment (protective goggles, chemical resistant gloves)**



For all activities at the open measuring unit:

- Note the environmental conditions (see fig. 4.3.1, [33](#)).
- With low ambient temperatures, make sure that the liquids do not freeze while the maintenance activities are carried out. Leave the housing open for as short a time as possible.
- Open the outer housing door far enough so the arrestable brake-stay catches.
- Open the inner housing door far enough so that it touches the outer door. Tilt the angular sheet (at the inside of the outer door) over the upper edge of the inside door.

1 Put on your personal protective equipment (PPE) and chemical resistant gloves (see section 3.5 Personal protective equipment (PPE), [30](#)).



The list of replacement parts does not include exchanging the tubes.

### 6.5.3 Open the measuring unit

- 1 Starting the maintenance routine of the Alyza IQ (see section 6.5.1, [118](#))
- 2 Preparing the maintenance activities (see section 6.5.2, [119](#))

- 3 Open the Alyza IQ.
- 4 Remove the front cover of the measuring unit.  
The measuring unit is ready to be opened when the LED of the measuring unit lights up white.
- 5 Using one hand, grip the handle at the upper edge of the front cover of the measuring unit.
- 6 Pull the front cover of the measuring unit somewhat to the front against the resistance.
- 7 Carefully take the front cover out to the front.  
Put the front cover down in a clean place.
- 8 Route all tubes of the ChemBags over the tube fasteners above the locking device and fix the tubes in the tube fasteners.

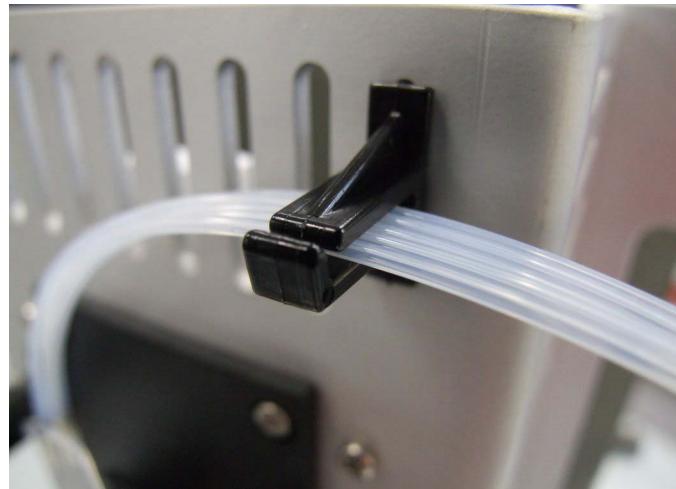


figure 6-4 Tubes in the tube fasteners

- 9 Carry out the maintenance activities in the measuring unit.  
or  
Complete the maintenance routine (see section 6.5.8, 130).

#### 6.5.4 Installing the MultiPort valve (MPV) and tubes



##### **WARNING**

**Dangerous chemicals.**

**Do not open the locking device of the MultiPort valve if the maintenance activities at the measuring unit have not been completed. Leaking chemicals can cause health problems and damage the measuring unit.**

**Heed the following rules:**

- **Carry out the "*Prepare to open measuring unit*" function.**
- **Carry out the "*Drain the system / All*" function.**
- **Guide all tubes of the ChemBags over the tube fasteners above the locking device.**
- **Fix the tubes in the tube fasteners.**
- **Make sure that the connected ChemBags are safely suspended from the supporting rod, and that they are not pressed or moved while the locking device is open.**
- **Make sure that the sample tubes (from the overflow vessel to the measuring unit) are fixed in the recesses at the left-hand side of the measuring unit.**
- **Follow the safety instructions.**
- **Wear protective equipment (lab coat, protective goggles, chemical resistant protective gloves, safety shoes)**



Prior to opening the locking device always check whether the measuring unit was prepared for the opening and whether the system was emptied (e.g. tab *Status* in the Alyza menu).

- 1 Start the maintenance routine of the Alyza IQ (see section 6.5.1, [118](#))
- 2 Prepare the maintenance activities (see section 6.5.2, [119](#))
- 3 Open the measuring unit (see section 6.5.3, [119](#))
- 4 Make sure that the connected ChemBags are safely suspended from the supporting rod, and that they are not pressed or moved while the locking device is open.
- 5 Make sure that the sample tubes (from the overflow vessel to the measuring unit) are fixed in the recesses at the left-hand side of the measuring unit.
- 6 Keep absorbent and lint free paper at hand so you can immediately absorb any small chemicals remains.

- 7 When the status LED flashes white:  
Open the locking device of the MultiPort valve (MPV)



Beeps and a red flashing status LED signal that not all requirements for a safe opening of the locking device were met. When the locking device is open, there is the risk of leaking chemicals.

- 8 Check the MPV for moisture residue.  
In case of larger amounts of moisture:
  - Check whether there is liquid in the collection tray (see section 6.5.6, [fig 125](#))
  - Check the info and error messages in the logbook.
- 9 Check that all seals are present on the underside of the fluidic interface.
- 10 Place the absorbent, lint free paper onto the MultiPort valve.
- 11 Gently fold down the fluidic interface above the MultiPort valve by hand so that it contacts the paper, and liquid remains are absorbed.  
The locking device is now safely opened.



figure 6-5 Removing the liquids remains with absorbent, lint free paper

**NOTE**

*To avoid damage to the measuring unit caused by leaking chemicals, make sure that the following requirements are met while you are working with the locking device open:*

- *The connected ChemBags are safely suspended from the supporting rod.*
- *The ChemBags are not pressed or moved.*
- *The tubes of the ChemBags are fastened in the tube fastening above the locking device.*
- *The sample tubes (from the overflow vessel to the measuring unit) are fixed in the recesses at the left-hand side of the measuring unit.*

- 12 For initial installation of a MultiPort valve:  
If necessary, remove from the fluidic interface of the MultiPort valve the blind plugs required for the tube connectors of the MultiPort valve.  
To do so, use the special tool in the base of the measuring unit.
- 13 When replacing individual tubes on the MultiPort valve:  
Unscrew any old tubes from the fluidic interface of the MultiPort valve.  
To do so, use the special tool in the base of the measuring unit.
- 14 When exchanging the MultiPort valve (MPV):  
Remove the MultiPort valve.



The tubes of the MultiPort valve can be exchanged individually or as a set:  
In the delivery condition, the tube set is already mounted.

- 15 Only when exchanging the MultiPort valve (MPV):  
Insert the new MultiPort valve (MPV).
- 16 Connect the tubes to the fluidic interface of the MultiPort valve.

**NOTE**

*Damaged tubes may leak.*

*Folded or knotted tubes hamper the transport of the liquids.*

*The tubes must not be damaged, folded or knotted.*

Color coding	Connection of
Green (reagent)	MPV - ChemBag R
Orange (calibration standard)	MPV - ChemBag S
Blue (cleaning solution)	MPV - ChemBag C

- 17 Screw the new tubes onto the fluidic interface of the MultiPort valve.  
Use the special tool for this.
- 18 If not yet done:  
Remove the absorbent paper from the MultiPort valve (MPV).
- 19 Close the locking device of the MultiPort valve (MPV)
- 20 Carry out further maintenance activities in the measuring unit.  
or  
Complete the maintenance routine (see section 6.5.8, [130](#)).

#### 6.5.5 Removing the ChemBags for maintenance activities

- 1 Start the maintenance routine of the Alyza IQ (see section 6.5.1, [118](#)).
- 2 Prepare the maintenance activities (see section 6.5.2, [119](#)).
- 3 Open the measuring unit (see section 6.5.3, [119](#)).

**NOTE**

*To avoid damage to the measuring unit caused by leaking chemicals, make sure that the following requirements are met while you are working with the ChemBags:*

- *The MultiPort valve is inserted.*
- *The locking device of the MultiPort valve is closed.*

- 4 Remove the empty ChemBags from the supporting rod one by one.
- 5 Turn the ChemBags so that the valve points upward.  
Suspend the tubes of the empty ChemBags from the tube grooves at the photometer unit so that the ChemBags are suspended downwards from the tubes.



figure 6-6 ChemBags removed to be exchanged

- 6 Check the collection tray under the ChemBags for moisture (see section 6.5.6, [125](#)).

#### **6.5.6 Checking the collection tray under the ChemBags for liquids**

- 1 Start the maintenance routine of the Alyza IQ (see section 6.5.1, [118](#)).
- 2 Prepare the maintenance activities (see section 6.5.2, [119](#)).
- 3 Open the measuring unit (see section 6.5.3, [119](#)).
- 4 Removing the ChemBags for maintenance activities (see section 6.5.5, [124](#))
- 5 Check the collection tray under the ChemBags for liquids.



When the measuring unit is installed, the collection tray under the ChemBags cannot be seen.

Indications of liquid in the collection tray can be detected, for example, with the camera of a smartphone.



figure 6-7 Position of the collection tray in the measuring unit (under the ChemBags)

1 Collection tray

- 6 If there is liquid in the collection tray:
  - Check the ChemBags for moisture and damage.
  - Check the drain tube from the MPV to the collection tray for moisture.
  - Dry the collection tray
    - For larger quantities of liquid:  
Draw up liquid e.g. with a syringe and dispose of it.
    - With little moisture:  
Absorb the moisture with an absorbent cloth and dispose of it.
  - In case of leaking or defective maintenance parts:
    - Schedule the replacement of leaking parts via the maintenance routine in the Alyza menu.
    - Schedule the replacement of the leaking ChemBag via the maintenance routine in the Alyza menu (see section 6.5.7, 127)
    - Check the MPV for moisture (see section 6.5.4, 121)
    - Check the log book messages.
- 7 Carry out further maintenance activities in the measuring unit.  
or  
Complete the maintenance routine (see section 6.5.8, 130).

### 6.5.7 Installing the ChemBags

#### NOTE

*To avoid damage to the measuring unit caused by leaking chemicals, make sure that the following requirements are met while you are working with the ChemBags:*

- *The MultiPort valve is inserted.*
- *The locking device of the MultiPort valve is closed.*

- 1 Start the maintenance routine of the Alyza IQ (see section 6.5.1, [118](#)).
- 2 Prepare the maintenance activities (see section 6.5.2, [119](#)).
- 3 Open the measuring unit (see section 6.5.3, [119](#)).
- 4 Removing the ChemBags for maintenance activities (see section 6.5.5, [124](#)).
- 5 Checking the collection tray under the ChemBags for liquids (see section 6.5.6, [125](#)).
- 6 Unscrew the coupling of the tube from the ChemBag connector.
- 7 Unscrew the protection cap of the ChemBag to be connected. The ChemBag connector points upward.
- 8 Screw the protective cap onto the connector of the empty ChemBag.



The ChemBags with the longest stability and lifetime do not have to be exchanged often. Suspend them first from the supporting rod and slide them to the rear.

- Cleaning solution 2 (C-... 2),
- Cleaning solution 1 (C-... 1),
- Standard 2 (S-...x)
- Standard 1 (S-...y)
- Reagent C (R-...C)
- Reagent B (R-...B)
- Reagent A (R-...A)

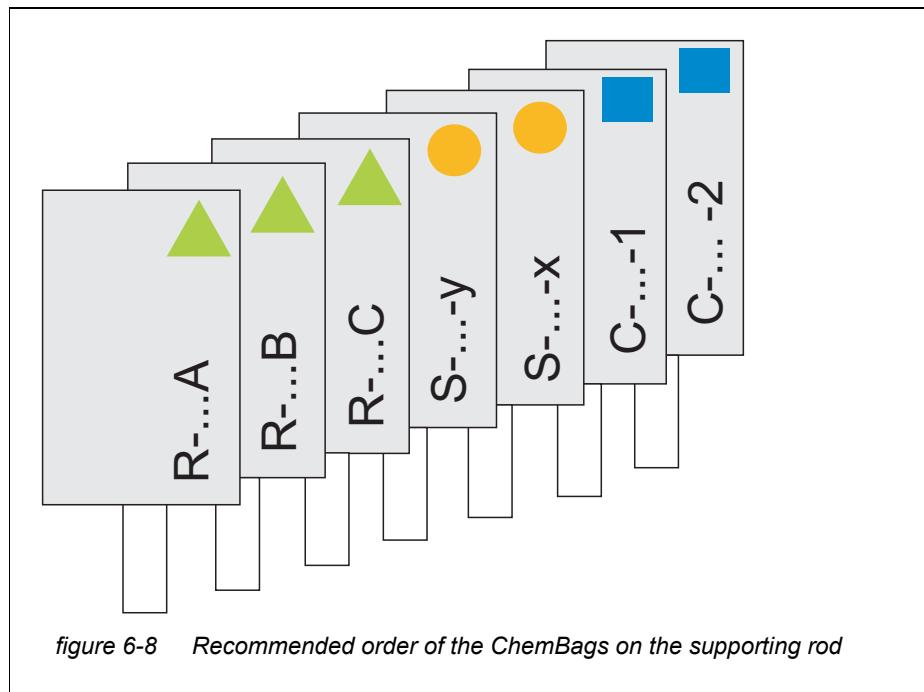


figure 6-8 Recommended order of the ChemBags on the supporting rod

- 9 Screw the coupling of the tube tightly onto the connector of the new ChemBag.  
Make sure that the codings of the ChemBag and tube agree (symbol, color, number).

**NOTE**

*Damaged ChemBags may leak.*

*To avoid damage, the ChemBags must not be folded near the connector.*

*Hold the ChemBags by the connector, with the connector facing upwards.*

*To suspend the ChemBags from the supporting rod:*

*Carefully turn the ChemBags upside down, without folding the ChemBags or tubes.*

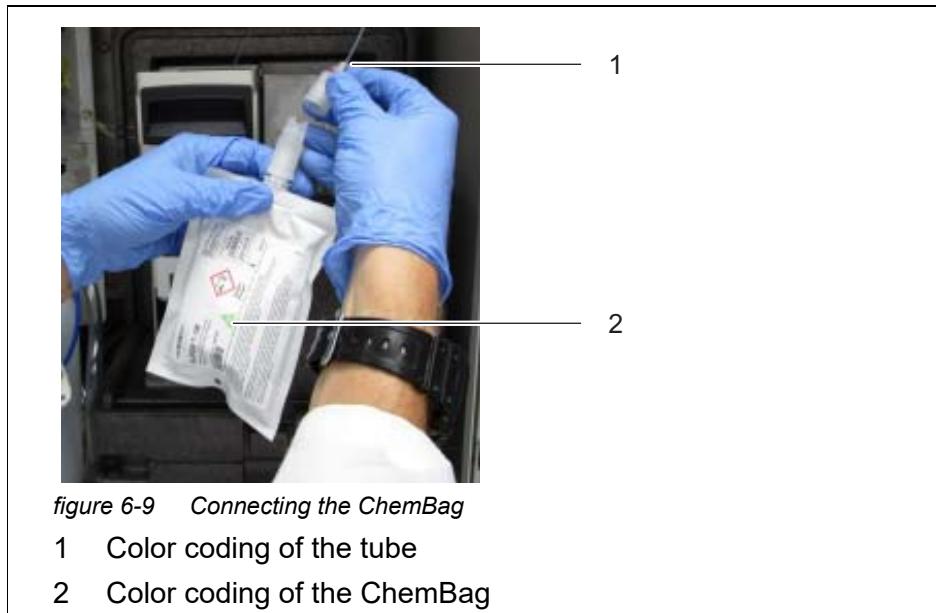


figure 6-9 Connecting the ChemBag

- 1 Color coding of the tube
- 2 Color coding of the ChemBag

- 10 Carefully turn the ChemBag upside down.  
The connector points downward.
- 11 If necessary, slightly knock on the connector of the ChemBag to remove any small bubbles from the connector.
- 12 Suspend the ChemBag from the supporting rod.
- 13 Connect all selected ChemBags
  - Measuring range 1: 2 cleaning solutions (blue)
  - Measuring range 2:
    - 1 cleaning solution (blue) or
    - 2 cleaning solutions (blue) for measuring media with a total hardness  $> 1.3 \text{ mmol/l}$  ( $7.3 \text{ }^{\circ}\text{dH}$ )
    - 2 standard solutions (orange)
      - high concentration at connector S2
      - low concentration at connector S1
    - 3 reagent solutions (green)
  - 14 For each ChemBag, enter the expiry date and, if necessary, the filling level (for used ChemBags) on the display.
  - 15 Route all tubes of the ChemBags over the tube fasteners above the locking device and fix the tubes in the tube fasteners.



The Alyza IQ has an extra counter for each ChemBag (see section 1.3.3 ChemBags, [15](#)).  
When delivered, the counters are set to 100 %.

- 16 Carry out further maintenance activities in the measuring unit.  
or  
Complete the maintenance routine (see section 6.5.8, [130](#)).

#### 6.5.8 Terminating the maintenance routine

- 1 After maintenance activities at the measuring unit:
  - Hang the ChemBags back onto the supporting rod (see section 6.5.7, [127](#)).
  - Close the front cover of the measuring unit and the doors of the Alyza IQ.
- 2 Follow the maintenance wizard.  
Carry out the *OK + START + Switch off maintenance condition* function.  
Wait until the maintenance wizard has finished.  
Measurement is restarted and the measured value is displayed in the measured value display after approx. 10 minutes.
- 3 After installing ChemBags with reagents:
  - Calibrate the measuring system  
(Alyza menu / tab *Maintenance* / *Manual maintenance* / *Calibrate (2-point)*)
  - Carry out a manual measurement (Alyza menu / tab *Maintenance* / *Manual maintenance* / *Single measuring*)
  - Carry out the *START Alyza IQ* function. Measurement is started and the measured value is displayed in the measured value display after approx. 10 minutes.
  - Carry out the *Switch off the maintenance condition* function.

#### 6.6 Changing the measuring range

During the initial installation you have configured the Alyza IQ for measurements in a small (MR1) or large measuring range (MR2).  
You can change the measuring range at any time. Changing the measuring range is done by a guided exchange of all reagents and, if necessary, the standards.

The guided exchange of the measuring range is started in the Alyza menu / tab *Maintenance* / *Wizards* / *Change the measuring range*.

You are guided through the exchange of the ChemBags for reagents and standards, just like when you are exchanging the ChemBags (see section 6.5 Installing / exchanging the ChemBags, MPV, tubes,  117).

## 6.7 Cleaning the sample filtration and sample feed



Cleaning of the filter module, see the following documents:

- Mounting instructions for the filter module (FM/PC)
- Alyza IQ - short instructions for cleaning the filter membrane module (included in the scope of delivery of the Alyza IQ )

### 6.7.1 Mechanical cleaning of the filter plate

The time when to clean the filter plate can be determined empirically based on the negative pressure display on the filtration pump.

- A pulsing negative pressure manometer suggests a normal operating condition of the filtration unit.
- With a delivery height of approx. 2 m and a new filter plate, the negative pressure is approx. -0.3 bar.  
Every meter of delivery height increases the negative pressure by approx. - 0.1 bar.  
If the negative pressure increases by a further -0.3 ... -0.4 bar with time, the filter plate is covered with solid matter from the sample and has to be cleaned.
- If there is still negative pressure after the mechanical cleaning, a chemical cleaning is required. The intake line may be blocked.
- If the negative pressure is too low, check the following components for leakage or damage:
  - Membrane of the filter plate
  - Tube connections, fittings

#### **NOTE**

*Dirt particles and contamination in the sample line can block the valves of the measuring unit.*

*During the cleaning activities, make sure that no dirt particles get into the open tube ends or the connector of the filter module.*

*Protect the open tubes and connectors during the cleaning activities, e.g. with blind plugs.*

<b>Maintenance interval</b>	1 to 4 months, depending on the application
-----------------------------	---------------------------------------------

**Preparations**

- 1 Stop the Alyza IQ with the function, *STOP Alyza IQ*.  
The maintenance condition is automatically activated in the IQ SENSOR NET for the Alyza IQ.
- 2 Switch off the filtration pump with the Stop key.
- 3 Pull the filtration unit out of the basin or channel.
  - The filter module does not have to be separated from the guide slide.
  - Do not unplug the sample line.
  - Do not dismount the filter plate from the frame.
- 4 Rinse any gross contamination off the filtration unit with low water pressure (e.g. with a watering can or wash bottle).
- 5 Then carefully remove the coating from the filter plate using a soft special brush. Normally the brownish coating can well be seen coming off while the lighter surface of the filter plate is appearing.

**NOTE**

*The filter plate is easily damaged. Never touch the filter plate with sharp-edged objects or place any objects on it.*

*Pressure on the filter plate may only be applied from the outside to the inside. No counterpressure may build up through the intake line.*

*Do not press the special brush onto the surface of the filter plate too firmly and do not change the moving direction of the brush (do not scrub!).*



If the contamination cannot be removed with the mechanical cleaning, carry out the chemical cleaning (see section 6.7.2 Chemical cleaning of the filter plate, [133](#)).

- 6 After cleaning, check both sides of the filter plate for damage.
- 7 Thoroughly clean the special brush under running water, dry it and store in a dust free place till the next use.
- 8 Remount and secure the cleaned filter module on the slide.
- 9 Submerge the filtration unit in the basin or channel.
- 10 Switch on the filtration pump with the Start key.

**Restarting the measuring operation**

- 11 Restart the Alyza IQ and switch off the maintenance condition at the IQ SENSOR NET.

### 6.7.2 Chemical cleaning of the filter plate

Chemical cleaning is recommended if mechanical cleaning no longer achieves any significant improvement, i.e. the negative pressure on the manometer no longer decreases significantly after mechanical cleaning.

In this case, the filter plate is blocked. The blockage is mostly organic and can only be removed by chemical cleaning.

The chemical cleaning is carried out with the aid of a suitable container (Filter-CL) for the cleaning bath. The amount of cleaning solution required depends on the shape and size of the cleaning container.

#### Cleaning solution

In most cases, organic blockages can easily be removed with an aqueous sodium hypochlorite solution (chlorine bleaching agent, NaClO, 1 % active chlorine). In some cases, NaOH 4 % (sodium hydroxide) has proven effective. In case of calcification, diluted acetic acid (max. 10 % acetic acid) or diluted citric acid (max. 10 % citric acid) is recommended.

#### NOTE

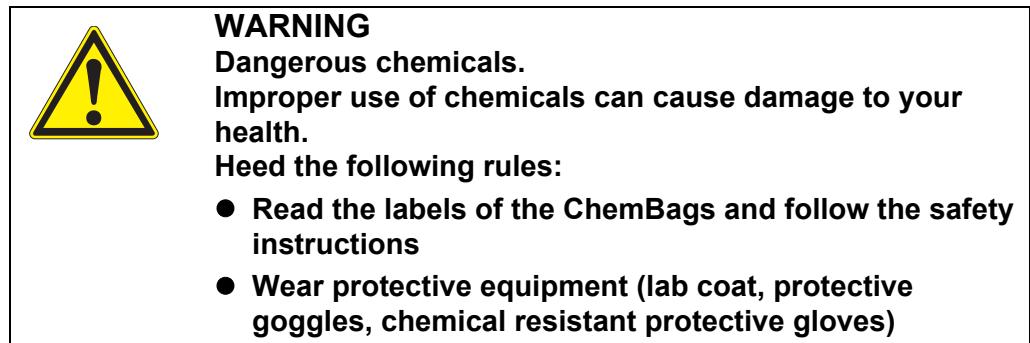
**High temperatures damage the material of the filter. Use acidic cleaning solutions only in the temperature range 5°C...35°C.**

#### Preparing the cleaning solution

The cleaning solution can be made from different detergent concentrates by diluting with water. A selection of possible detergent concentrates is given in the section 6.3 Replacement parts, accessories, 112.

Prepare the cleaning solution according to the following table. It can be mixed in the cleaning container.

Base solution	Preparation instructions	Yield
Household hygienic cleaner based on sodium hypochlorite	Add so much water to 1.5 l hygienic cleaner that the volume is 6 l	6 l
Techn. sodium hypochlorite solution (13 % active chlorine)	Add so much water to 300 ml solution that the volume is 5 l	5 l



**Pre-cleaning**

- 1 Prior to each chemical cleaning, pre-clean the membrane with the special brush and rinse it with water (see section 6.7.1 Mechanical cleaning of the filter plate, [131](#)).
- 2 Dismount the filter unit from the slide.
- 3 Dismount the intake line from the filter unit.
- 4 Protect the filter plate against any contamination coming in (e.g. by closing the connection adapter for the intake line).
- 5 Dismount the filter plate (see section 6.7.4 Replacing the filter plate of the sample filtration, [135](#)).
- 6 Close the connector of the filter unit and the open intake line with blind plugs to that no contamination can get into the filter.



The chemical cleaning of the filter plate may take some time. Use a replacement filter module (FM/PC) during the cleaning process to keep the downtime of the Alyza IQ as short as possible.

**Chemical cleaning**

- 7 Completely submerge the filter module with the installed filter plate in the cleaning container filled with the cleaning solution.
  - Start with a reaction time of 30 minutes.
  - Watch the cleaning success and extend the reaction time as necessary.
- 8 After the chemical cleaning, rinse the filter module with clean water.



Even a filter plate that is supposedly irreversibly blocked may be restored by leaving it in the cleaning solution for a longer period of time and then rinsing it several times.

**Restarting operation**

- 9 After cleaning, check both sides of the filter plate for damage.
- 10 Remount the filter plate (see section 6.7.4 Replacing the filter plate of the sample filtration, [135](#)).  
or  
Store the cleaned filter plate (see section 6.7.3 Storing a used and cleaned filter plate, [135](#)).

### 6.7.3 Storing a used and cleaned filter plate

Proceed as follows to store the filter plate:

- 1 Clean the filter plate mechanically.
- 2 Clean the filter plate chemically.
- 3 Rinse the filter plate under flowing tap water.
- 4 To protect it against drying out, store the filter plate in the Filter-CL cleaning container or in a sealed plastic bag.



Prior to each use, soak the filter plate in tap water. If the filter plate has dried out, soak it in tap water for several hours.

### 6.7.4 Replacing the filter plate of the sample filtration

#### NOTE

*The filter plate is easily damaged. Never touch the filter plate with sharp-edged objects or place any objects on it.*

<b>Maintenance interval</b>	As necessary, if cleaning does not help. Proceed as follows to exchange the filter plate:
<b>Dismounting the filter plate</b>	<ol style="list-style-type: none"><li>1 Stop the Alyza IQ with the function, <i>STOP Alyza IQ</i>. The maintenance condition is automatically activated in the IQ SENSOR NET for the Alyza IQ.</li><li>2 Switch off the filtration pump with the Stop key.</li><li>3 Pull the filtration unit out of the basin or channel.<ul style="list-style-type: none"><li>● Do not separate the filter module from the guide slide.</li><li>● Do not dismount the filter plate from the frame.</li></ul></li><li>4 Clean the filtration unit.</li><li>5 Dismount the filter module from the guide slide.</li><li>6 Unscrew the V4A countersunk screws of the frame (12 hexagon sockets).</li><li>7 Remove the used filter plate.</li><li>8 Clean the frame.</li></ol>



Cleaning of the filter plate, see

- section 6.7.1 Mechanical cleaning of the filter plate, [131](#)
- section 6.7.2 Chemical cleaning of the filter plate, [133](#)

**Remounting the filter plate**

- 9 Insert a new filter plate in the lower frame part.
- 10 Place the upper frame part onto the lower frame part with the built-in filter plate.
- 11 Insert the V4A countersunk screws and tighten them by hand.  
The fixing ring and lower part of the housing must be pressed together and flush (without gap).
- 12 Remount and secure the cleaned filter module on the slide.
- 13 Submerge the filtration unit in the basin or channel.
- 14 Switch on the filtration pump with the Start key.

**Restarting the measuring operation**

- 15 Restart the Alyza IQ and switch off the maintenance condition at the IQ SENSOR NET.

### 6.7.5 Cleaning the sample feed, overflow vessel and outlet

The intake line takes the sample liquid from the filter module to the filtration pump. The sample feed tube goes from the filtration pump to the overflow vessel. From time to time it can be required to clean the intake line, sample feed tube and overflow vessel.

fig. 6-10, [137](#) shows the intake line (blue, ID 2mm; OD 4 mm) in the Alyza IQ.

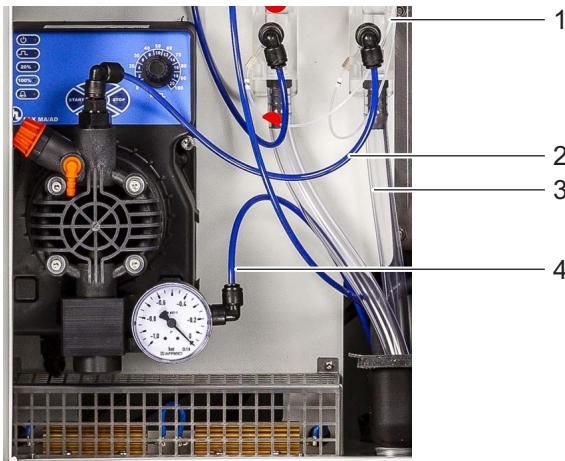


figure 6-10 Filtration pump with intake line and tubes

- 1 Overflow vessel
- 2 Sample feed tube
- 3 Sample overflow tube
- 4 Intake line

fig. 6-11, 137 shows the intake line on a mounted filter module in a sedimentation tank.

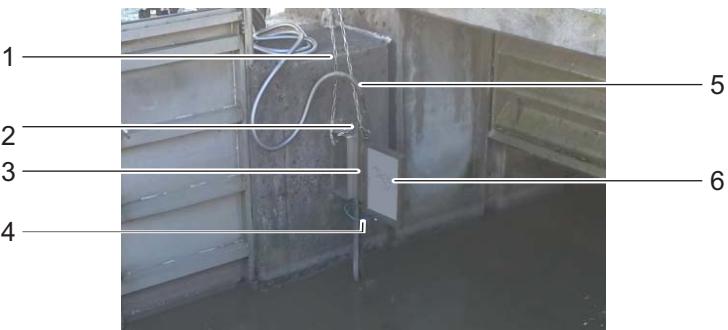
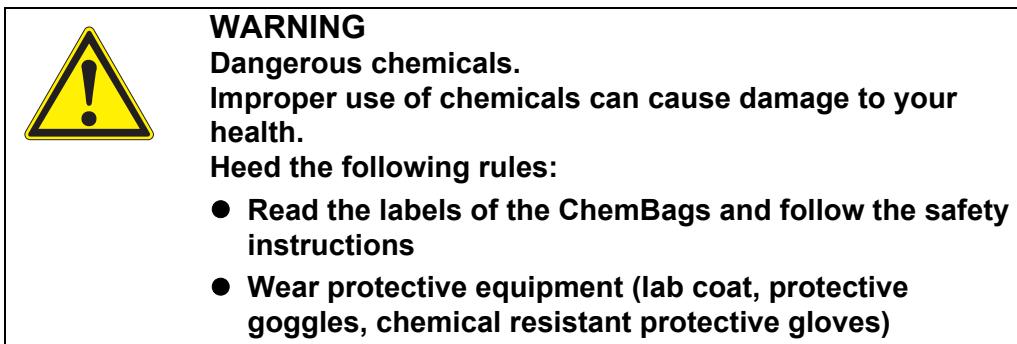


figure 6-11 Sample filtration device (installed)

- 1 Chain (scope of delivery: basin holder for filtration M 1.5)
- 2 Guide rail (scope of delivery: basin holder for filtration M 1.5)
- 3 Height adjustable slide (scope of delivery: Intake line)
- 4 Intake line (scope of delivery: Intake line)
- 5 Sleeve tube (scope of delivery: Intake line)
- 6 Filter module (FM/PC) with filter plate (Filter/PC)



**Maintenance interval** As required.  
Proceed as follows to clean the intake line:

**Starting the maintenance routine of the Alyza IQ**

- 1 In the measured value display, use **<▲ ><▼ >** to select the Alyza IQ.

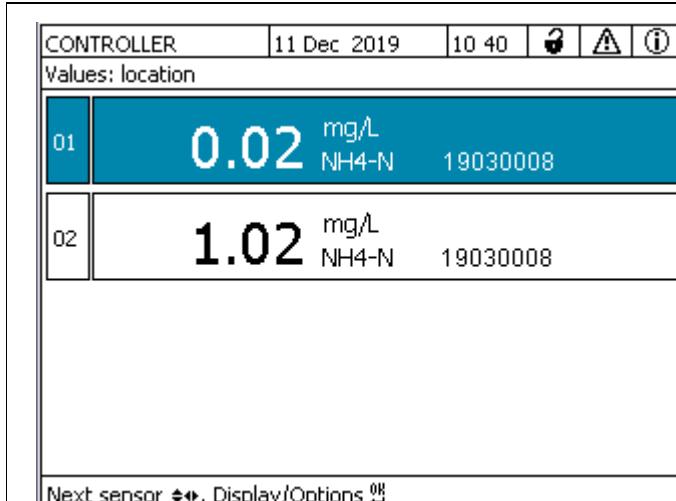


figure 6-12 Measured value display of the Alyza IQ

- 2 Using the **<C>** key, switch to the Alyza menu.
- 3 Using **<◀ >**, switch to the *Maintenance* tab.

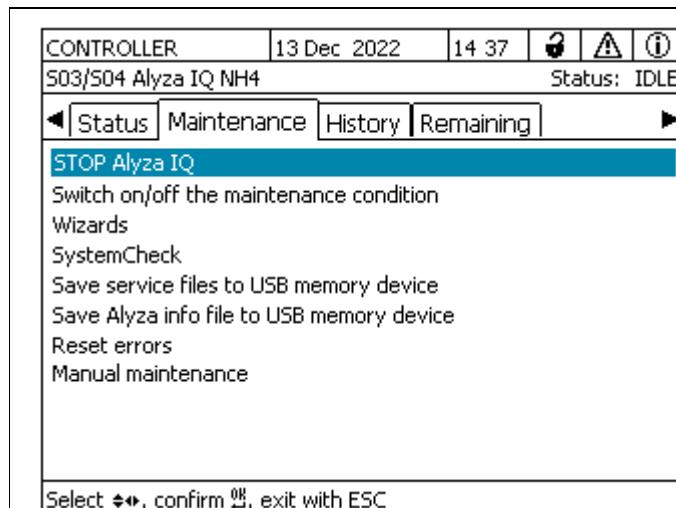
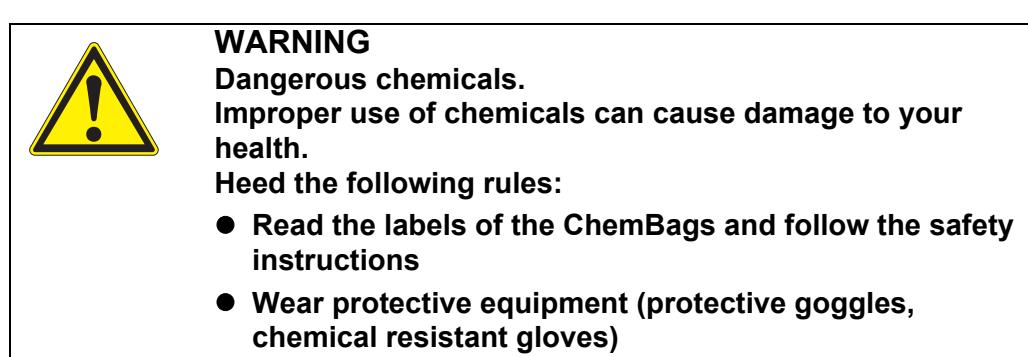


figure 6-13 Tab Maintenance

- 4 Carry out the *STOP Alyza IQ* function to stop the running operation.
- 5 Confirm the function to stop the running operation.  
The maintenance condition is automatically activated in the IQ SENSOR NET for the Alyza IQ.

#### Carrying out maintenance activities



For all activities at the open measuring unit:

- Note the environmental conditions (see fig. 4.3.1, 33).
- With low ambient temperatures, make sure that the liquids do not freeze while the maintenance activities are carried out. Leave the housing open for as short a time as possible.
- Open the outer housing door far enough so the arrestable brake-stay catches.
- Open the inner housing door far enough so that it touches the outer door. Tilt the angular sheet (at the inside of the outer door) over the upper edge of the inside door.

- 6 Put on your personal protective equipment (PPE) and chemical resistant gloves (see section 3.5 Personal protective equipment (PPE), [30](#)).

**Preparations**

- 7 Switch off the filtration pump with the Stop key.
- 8 Keep ready a container to collect the contents of the overflow vessel.
- 9 Empty the sample tube (Alyza menu / tab *Maintenance / Manual maintenance / Drain the system / Sample*)
- 10 Unscrew the sample tube from the overflow vessel.
- 11 Open the quick coupling of the sample feed tube on the overflow vessel and let the contents of the overflow vessel drain into the container.
- 12 Remove the overflow vessel from the Alyza IQ.

**Cleaning**

- 13 Open the lid of the overflow vessel.
- 14 Clean the overflow vessel and lid with a brush, water, descaler or detergent.  
Subsequently, thoroughly rinse the overflow vessel with water to remove any detergent residues.

**NOTE**

*Detergents containing alcohol will damage the overflow vessel.*

- 15 If necessary: exchange or clean the filter plate (see section 6.7.1 Mechanical cleaning of the filter plate, [131](#)).
- 16 Provide a container of cleaning solution for the intake line and sample feed tube.

**NOTE**

*Acids used as cleaning agents damage individual components of the sample feed and sample inlet (Requirements of the test sample (by the filtration system) see section 9.2).*

Recommended minimum amount of cleaning fluid:

Length of intake line	Minimum quantity of cleaning solution
5 m	≥ 30 ml
10 m	≥ 50 ml
20 m	≥ 100 ml

- 17 Disconnect the intake line from the filter module and put it in a container with cleaning solution (recommendation: see section 6.3 Replacement parts, accessories, [112](#)).
- 18 Insert the end of the sample feed tube into a bottle ( $\geq 0.5$  l) or another suitable container.
- 19 Secure the bottle and sample feed tube.

**WARNING****Dangerous chemicals.****Wear protective equipment (lab coat, protective goggles, chemical resistant protective gloves)****Risk of splashing!****During operation, the filtration pump can develop considerable pressure. Therefore, absolutely heed the following instructions:**

- **Fix the sample intake tube so that the pressure surges of the filtration pump will not make it come out of the bottle.**
- **Cover the bottle so that no cleaning solution can splash out due to the pressure surges.**
- **Bring the bottle into a stable position and fix it if necessary.**
- **If necessary, test the arrangement with tap water first.**

- 20 Switch on the filtration pump with the Start key.  
Cleaning solution is drawn in through the intake line until it flows into the bottle at the open line end. Leave the filtration pump switched on until the minimum quantity (see [140](#)) has been drawn in from the container with cleaning solution.  
If necessary, increase the percent setting for the pump performance at the filtration pump.
- 21 Switch off the filtration pump with the Stop key; allow the cleaning solution to take effect (altogether approx. 10 min). During this time, occasionally start/stop the filtration pump so the cleaning solution in the intake line is moved towards the bottle.
- 22 When doing so, check the filling level of the bottle to keep the solution from overflowing. If necessary, empty the bottle (dispose of the cleaning solution properly).
- 23 Switch off the filtration pump with the Stop key.
- 24 Reconnect the intake line to the filter module and reinstall the filter module in the sample.

- 25 Switch on the filtration pump with the Start key and let it pump for some time (at least 5 - 10 min, depending on the length of the intake line) with approx. 60% capacity to completely remove all the cleaning solution from the filter plate and intake line. This can normally be recognized by the clear sample liquid that comes out of the line. If necessary, set the percent setting for the pump capacity to the previous value.
- 26 Switch off the filtration pump with the Stop key.
- 27 Reinstall the overflow vessel in the Alyza IQ.
- 28 If necessary: Clean the collection funnel for the sample return and the return line with a brush and water.

**NOTE**

*Make sure that the liquids in the collection funnels can drain off freely. A blocked collection funnel can cause the liquids to overflow into the housing of the Alyza IQ. Liquids can cause damage to the housing and electrical components.*

- 29 Mount the sample overflow tube to the collection funnel for the sample overflow.
- 30 Screw the sample feed tube to the overflow vessel.
- 31 Re-connect the sample tube to the overflow vessel.
- 32 Remove the container that held the cleaning solution. Dispose of the remainders of the cleaning liquid properly.
- 33 Switch on the filtration pump with the Start key.
- 34 Leave the filtration pump to work for some time to completely remove the detergents.
- 35 Fill the sample tube (*Maintenance / Manual maintenance / Fill the system / Sample* )

**Restarting the measuring operation**

- 36 Restart the Alyza IQ and switch off the maintenance condition at the IQ SENSOR NET.

## 6.8 Maintenance activities at the housing

### 6.8.1 Cleaning the housing of the Alyza IQ

**Outside** Clean the outside of the housing with a brush, water, and dish-washing solution.

**Inside** Clean the inside with a moist (not dripping) cloth, water, and dish-washing solution.

### 6.8.2 Changing the filter mats

Only use original replacement parts and accessories. This means that the tightness requirements for the specified protection class are met (see section 9.3, Meter safety).

The filter mats are in front of the ventilation grids (under the housing lid and on the underside of the housing).

The ventilators are behind the ventilation grids. The filter mats can thus be exchanged riskless even during operation.

**Maintenance interval**  
**Upper filter mat**

Depending on contamination

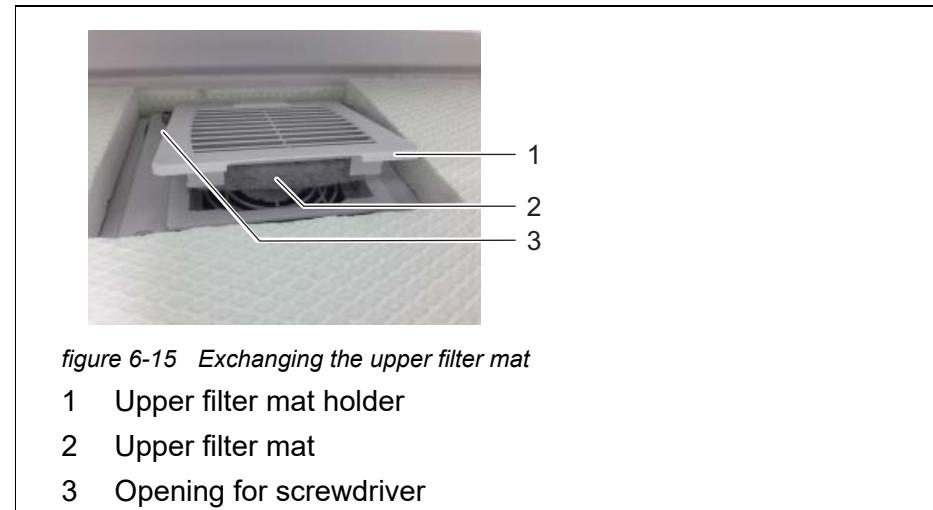
- 1 Remove both front screws on the housing lid.
- 2 Open the housing lid upward and fix it with the bearer (see fig. 6-14,  143).



figure 6-14 Opening the housing lid

- 1 Housing lid
- 2 Bearer
- 3 Boring for the fixing screw
- 4 Filter mat holder

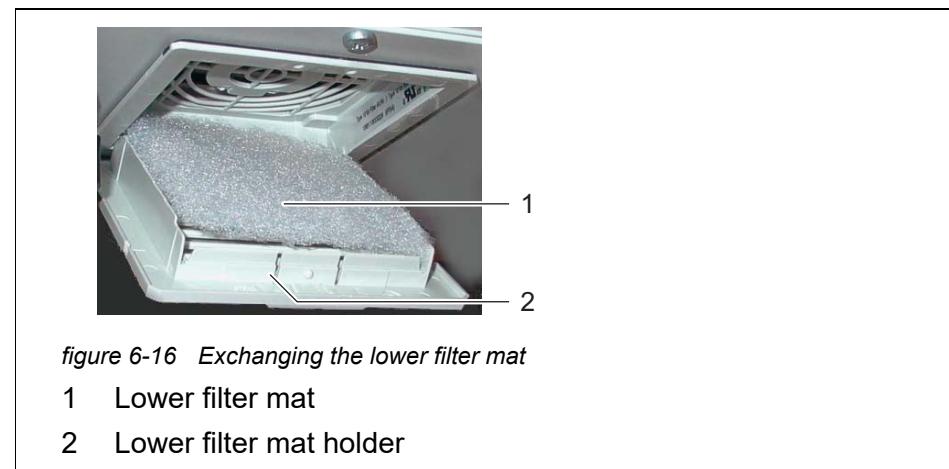
- 3 Open the upper filter mat holder with the aid of a screwdriver by levering it off and exchange the upper filter mat (see fig. 6-15,  144).



- 4 Press the upper filter mat holder shut again.
- 5 Fold the bearer and close the housing lid.
- 6 Screw the housing lid tight with the two screws.

**Lower filter mat**

- 7 Position yourself under the Alyza IQ housing.
- 8 Open the lower filter mat holder and exchange the filter mat as done with the upper filter mat holder.



- 9 Close the lower filter mat holder again.

### 6.8.3 Checking the temperature control

For correct measured values, it is required to control the temperature of some

areas of the Alyza IQ.

The temperature control is automatically and regularly checked by the function *SystemCheck* (see section 6.11). You can start the *SystemCheck* function also manually (Alyza menu, tab *Maintenance / SystemCheck*).

The Alyza IQ has 3 areas that are temperature-controlled differently:

Range	Temperature control
Housing inside	frost free
Measuring unit	20 °C (68 °F)
Photometer unit	45 °C (113 °F)

Heating units, a ventilator and a cooling unit are used to control the temperature of the areas.

The correct temperature control is continuously and automatically monitored for each area in the Alyza IQ.

If an area of the Alyza IQ is not within the specified range, a message appears in the log book. If the deviation from the specified range is great, the Alyza IQ is automatically stopped. The error is documented by an error message in the log book.

You can check very easily and at any time the current status of the temperature control in the Alyza menu / tab *Info*. All temperatures (temperature inside the housing, temperature within the measuring unit, temperature within the photometer unit) and the operating condition of the ventilators, heating and cooling unit are documented.

## 6.9 Maintenance activities at the power supply box



### WARNING

If the power supply is connected incorrectly, there may be danger to life from electric shock.

Pay attention to the following points during installation:

- The power supply box may only be connected to the power supply by a qualified electrician.
- The power supply box may only be connected to the power supply when it is not carrying any voltage.
- The power supply must fulfill the specifications given on the nameplate and in chapter 9 Technical data, [177](#).
- The power supply of the heat tracing must fulfill the specifications given on the heat tracing (240 VAC or 120 VAC).
- To operate a heat tracing line, a fault current protection switch (ground fault circuit interrupter) has to be installed.
- The power cable must meet the requirements according to the technical data (see section 9.4 Electrical data, [182](#)).



For all work done with the housing open:

- If the Alyza IQ was already in operation:  
Before opening the doors, start the maintenance routine at the terminal.
- Note the environmental conditions (see section 4.3.1 Requirements of the measurement location, [33](#)).
- Open the outer housing door far enough so the arrestable brake-stay (on the lower right side of the housing) catches.
- Open the inner housing door far enough so that it touches the outer door. Tilt the angular sheet (at the inside of the outer door) over the upper edge of the inside door.

- 1 Open the outer housing door far enough so the arrestable brake-stay (on the lower right side of the housing) catches.
- 2 Open the inner housing door far enough so that it touches the outer door. Tilt the angular sheet (at the inside of the outer door) over the upper edge of the inside door.

**Switching off the power supply**

- 3 Switch off all filtration pumps (STOP).
- 4 Switch off the 24 V power supply.

- 5 Switch the power line potential free.

**Removing the mounting plate**

- 6 Unscrew the 2 fixing screws of the cover (on the top right side in the housing) and remove the cover of the ACM.



If the filtration pumps have already been in operation, sample liquid may escape when the tubes are unscrewed. Provide a collecting container in such a case.

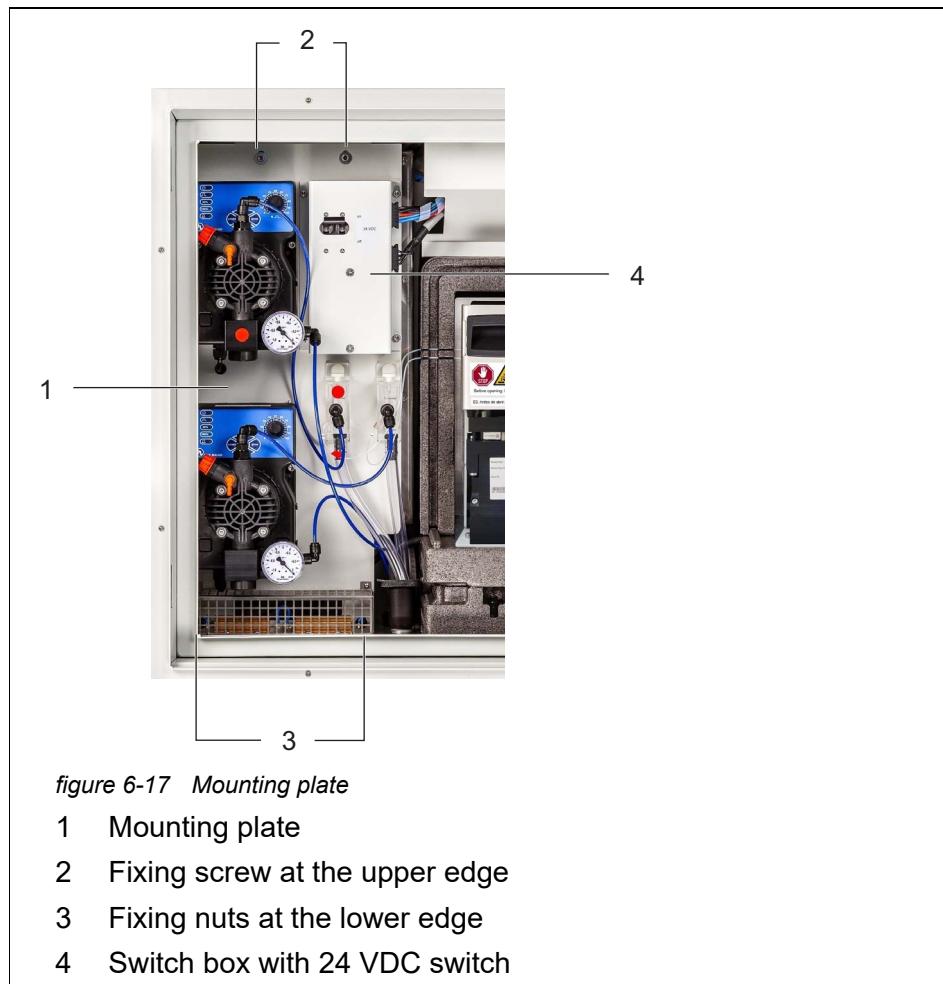
- 7 Remove the cable connections and the connections of the tubes and liquid lines from the mounting plate:

- Unplug the 2 cables from the switch box.
- Unscrew the sample tubes from the overflow vessels.
- Unplug the blue intake lines of the filtration unit.

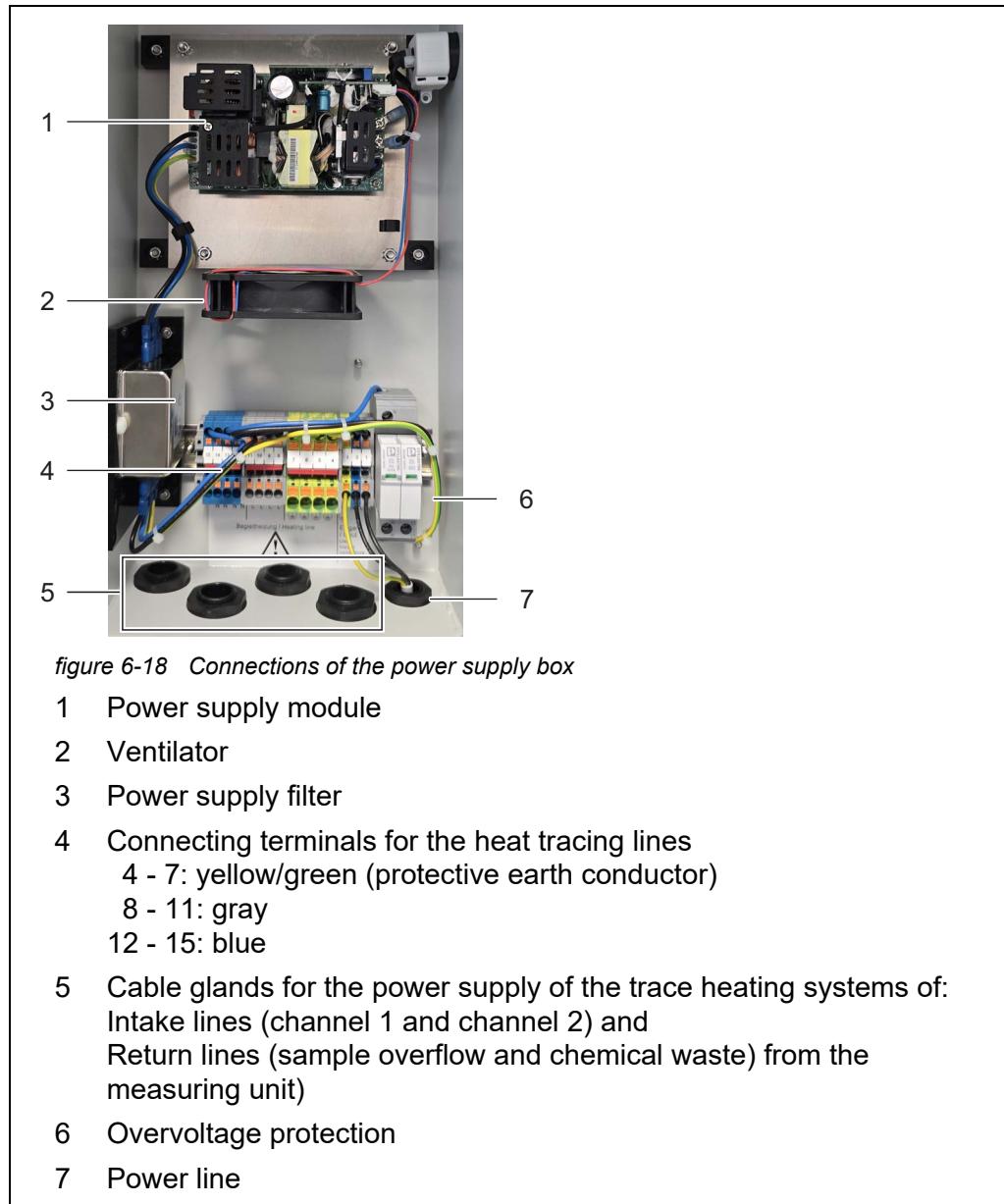
- 8 Remove the mounting plate:

- Unscrew the 2 fixing nuts (3) at the bottom of the mounting plate.
- Unscrew the 2 fixing screws (2) at the upper edge of the mounting plate.

Secure the mounting plate against falling out.



- 9 Remove the mounting plate:
  - Lift the mounting plate upward over the threaded pins.
  - Tilt the upper edge of the mounting plate somewhat backwards and remove the mounting plate from the housing downwards.
  - Place the mounting plate with the rear side down on a protected surface (e.g. with cardboard).
- 10 **Opening the power box** Unscrew all nuts with safety disks (10 pieces) from the power supply box and remove the lid of the power supply box.



11 Carry out the maintenance activities at the power supply box.



Details on connecting the heat tracing and power cable:  
See section 4.3.13 Connecting the power cable and heat tracing  
lines, 56.

- 12 Check whether all connections are made correctly.
- 13 Tighten the cable glands on the power supply box with a torque of 2.5 Nm.  
The cable glands protect the power supply box from dust and moisture.



Make sure that no cable touches the power supply filter.

#### Closing the power supply box

14 Remount the lid of the power supply box and screw tight all nuts with safety disks as far as they will go (0.4 Nm).  
The power supply box is closed and protected against dust and moisture.

#### Reinserting the mounting plate

15 Insert the mounting plate:

- Plug the mounting plate on the threaded pins inside the housing.
- Tighten the 2 fixing screws (2) at the upper edge of the mounting plate.
- Tighten the 2 fixing nuts (3) at the bottom of the mounting plate.

16 Re-establish the cable connections and the connection of the tubes and liquid lines.

- Plug the sample feed tubes onto the connectors of the filtration pumps.
- Screw the sample tubes to the connectors of the overflow vessels.
- Re-insert the sample return tubes into the collection funnel for the sample return.
- Re-connect the 2 cables to the switch box.

17 Reinsert the cover and fix it with the 2 fixing screws.

#### Restoring the power supply

18 Switch on the mains power supply.

19 Switch on the 24 V power supply.

20 Switch on all filtration pumps (START).

#### Restarting the measuring operation

21 Complete the maintenance routine (see section 6.5.8,  130).

## 6.10 Emptying the system manually

### NOTE

*With manual emptying, there is the risk of material damage due to spilled chemicals.*

*Do not empty manually if it is possible to empty the system via the Alyza menu (see section 6.2 Opening the locking device of the MultiPort valve ("Before opening: Drain the system"),  108).*

## Emptying the system manually



For all activities at the open measuring unit:

- Note the environmental conditions (see fig. 4.3.1, § 33).
- With low ambient temperatures, make sure that the liquids do not freeze while the maintenance activities are carried out. Leave the housing open for as short a time as possible.
- Open the outer housing door far enough so the arrestable brake-stay catches.
- Open the inner housing door far enough so that it touches the outer door. Tilt the angular sheet (at the inside of the outer door) over the upper edge of the inside door.



### **WARNING**

**Dangerous chemicals.**

**Improper use of chemicals can cause damage to your health.**

**Heed the following rules:**

- **Read the labels of the ChemBags and follow the safety instructions**
- **Wear protective equipment (protective goggles, chemical resistant gloves)**

- 1 Open the outer housing door far enough so the arrestable brake-stay (on the lower right side of the housing) catches.
- 2 Open the inner housing door far enough so that it touches the outer door. Tilt the angular sheet (at the inside of the outer door) over the upper edge of the inside door.
- 3 Put on your personal protective equipment (PPE) and chemical resistant gloves (see section 3.5 Personal protective equipment (PPE), § 30).
- 4 Remove the front cover of the measuring unit.
- 5 Using one hand, grip the handle at the upper edge of the front cover of the measuring unit.
- 6 Pull the front cover of the measuring unit somewhat to the front against the resistance.
- 7 Carefully take the front cover out to the front.  
Put the front cover down in a clean place.
- 8 Route all tubes of the ChemBags over the tube fasteners above the locking device and fix the tubes in the tube fasteners.

**NOTE**

*Damaged ChemBags may leak.*

*To avoid damage, the ChemBags must not be folded near the connector.*

*Hold the ChemBags at the connector, with the liquid downward.*

*To suspend the ChemBags from the supporting rod:*

*Carefully turn the ChemBags upside down, without folding the ChemBags or tubes.*

- 9 Remove all ChemBags from the supporting rod one after the other and turn the ChemBags so the valves point upward.  
Suspend the tubes of the empty ChemBags from the tube grooves at the photometer unit so that the ChemBags are suspended downwards from the tubes.  
Place the ChemBags down with the connectors pointing upward.



figure 6-19 ChemBags removed from the supporting rod

- 10 Switch off all filtration pumps (STOP).
- 11 Switch off the 24 V power supply at the switch box.



If the filtration pumps have already been in operation, sample liquid may escape when the tubes and liquid lines are unscrewed. Provide a collecting container in such a case.

- 12 Unscrew the sample tubes from the overflow vessels.
- 13 Protect the sample tubes against loss of liquids and against the penetration of dust and dirt (e.g. with rubber plugs or absorbent paper).
- 14 Keep some absorbent paper ready to absorb small quantities of leaked liquids at the MultiPort valve.
- 15 Open the locking device of the MultiPort valve.  
When the locking device is open, there is the risk of leaking chemicals.
- 16 Immediately place the absorbent paper onto the MultiPort valve.
- 17 Wait until the liquids have run back into the ChemBags.
- 18 Close the locking device of the MultiPort valve to absorb leaked liquids with the absorbent paper.



figure 6-20 Absorbent paper in the receptacle of the MultiPort valve

- 19 Open the locking device of the MultiPort valve.
- 20 Remove the absorbent paper.
- 21 Remove any remains of chemicals immediately.
- 22 Unscrew the tube couplings from the ChemBag connectors.
- 23 Close the ChemBag connectors with the yellow protection caps.
- 24 Store the ChemBags and secure them against being damaged.

25 Now carry out further actions, e.g.

- Cleaning
- Troubleshooting
- Exchanging components  
(see section 6.5 Installing / exchanging the ChemBags, MPV, tubes,  117)
- Transport, storage  
(see section 7.3 Transport, storage,  167)

## 6.11 SystemCheck

The *SystemCheck* function automatically checks whether the Alyza IQ is operable. It also sets the MultiPort Valve (MPV) to a defined default state. The *SystemCheck* function is carried out regularly prior to every automatic calibration. You can start the *SystemCheck* function also manually (Alyza menu, tab *Maintenance / SystemCheck*).

If a component approaches a critical state, information messages with preventive maintenance instructions are issued.

Component	Explanation
<i>Photometer LED</i>	<ul style="list-style-type: none"> <li>● Function check of the LED of the photometer</li> </ul>
<i>MPV detected</i>	<ul style="list-style-type: none"> <li>● Checking whether the serial number of the MultiPort valve (MPV) can be read.</li> </ul>
<i>MPV initialized</i>	<ul style="list-style-type: none"> <li>● Aligning the MultiPort valve (MPV) to a defined basic position</li> </ul>
<i>Syringe pump SP1</i>	<ul style="list-style-type: none"> <li>● Checking whether the syringe pump can create the required pressure</li> </ul>
<i>Valve V2</i>	<ul style="list-style-type: none"> <li>● Checking whether a pressure applied to the valve is maintained (tightness of the valve)</li> <li>● Checking whether the applied pressure decreases when the valve is open (permeability of the valve).</li> </ul>
<i>Pressure sensor PS1</i>	<ul style="list-style-type: none"> <li>● Checking whether the pressure sensor (at atmospheric pressure) delivers a value in the valid range</li> </ul>
<i>MPV tightness</i>	<ul style="list-style-type: none"> <li>● Checking whether the MultiPort Valve (MPV) can maintain the applied pressure</li> </ul>
<i>Air condition</i>	<ul style="list-style-type: none"> <li>● Testing whether all elements for air-conditioning (heating elements, cooling elements, fans) are working</li> </ul>



If an error occurs during the check of a component, the *SystemCheck* function is canceled and an error message is created. No following checks will be performed. Eliminate the error and then start the *SystemCheck* function manually to check the success of the maintenance (Alyza menu, tab *Maintenance / SystemCheck*).

## 7 Maintenance and cleaning (complex activities)

Decommission the Alyza IQ prior to carrying out one of the following activities:

- Dismounting the measuring unit  
(e.g. for complex maintenance activities in the measuring unit)
- Transporting the Alyza IQ

Read the chapter 3 Safety instructions, § 28 before doing any maintenance work. This is important for your personal safety.

### **NOTE**

*The interior of the measuring unit is temperature-controlled to 20 °C (68 °F). With ambient temperatures over 25 °C (77 °F) and high air humidity, condensation water may develop on the cool surfaces and cause damage when the measuring unit is opened.*

*To avoid damage to the measuring unit due to the formation of condensation water, always wait for the temperature adjustment (function "Prepare to open measuring unit") to be completed before opening the measuring unit.*

### 7.1 Decommissioning

#### 7.1.1 Preparing the decommissioning

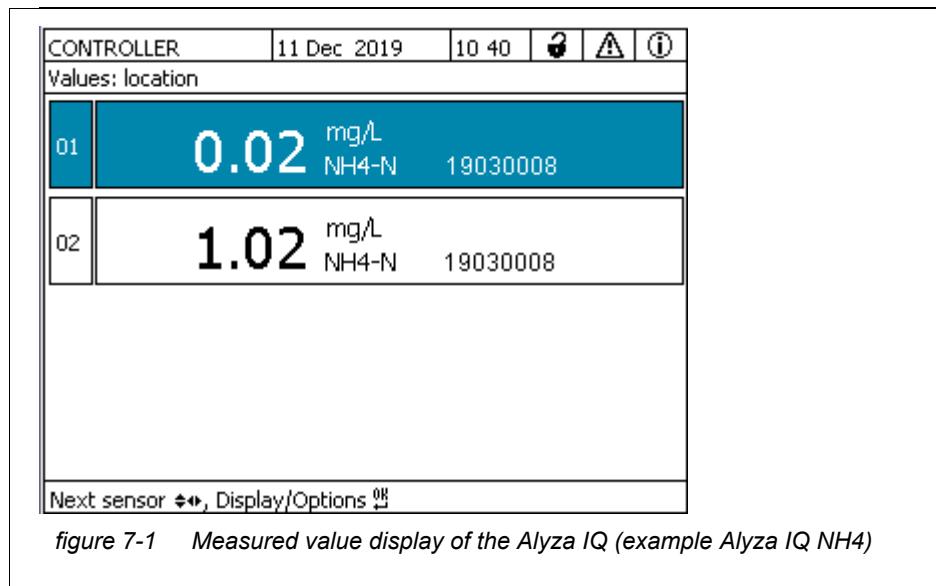


For all activities at the open measuring unit:

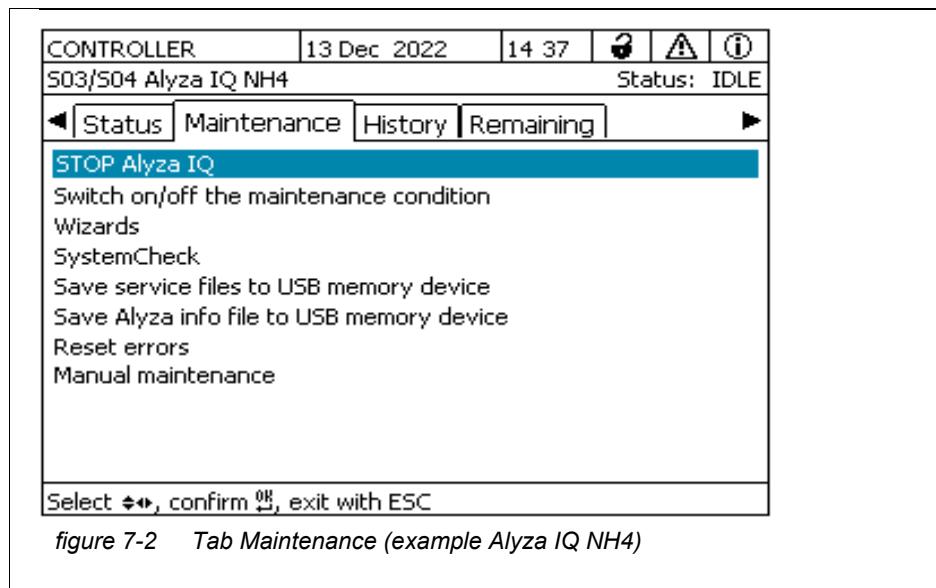
- Note the environmental conditions (see section 4.3.1 Requirements of the measurement location, § 33).
- With low ambient temperatures, make sure that the liquids do not freeze while the maintenance activities are carried out. Leave the housing open for as short a time as possible.
- Open the outer housing door far enough so the arrestable brake-stay catches.
- Open the inner housing door far enough so that it touches the outer door. Tilt the angular sheet (at the inside of the outer door) over the upper edge of the inside door.

#### Starting the maintenance routine of the Alyza IQ

- 1 In the measured value display, use <▲><▼> to select the Alyza IQ.



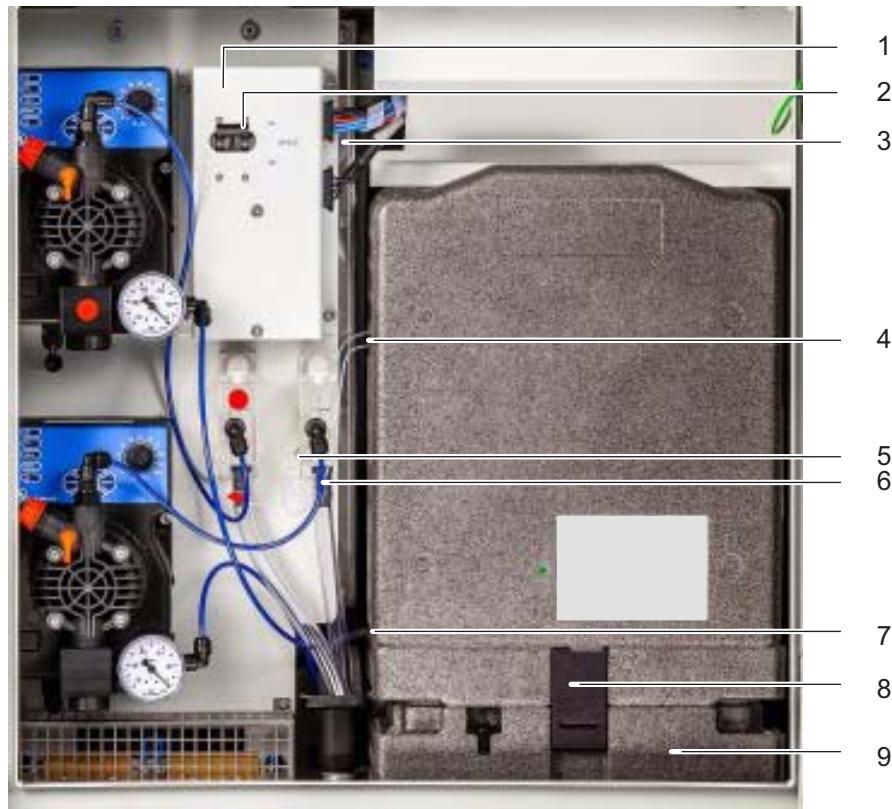
- 2 Using the <C> key, switch to the Alyza menu.
- 3 Using <<>>, switch to the *Maintenance* tab.



- 4 Carry out the *STOP Alyza IQ* function to stop the running operation.
- 5 Confirm the function to stop the running operation.  
The maintenance condition is automatically activated in the IQ SENSOR NET for the Alyza IQ.

### 7.1.2 Decommissioning the measuring unit

- 1 Open the *Manual maintenance* menu.
- 2 Select the function, *Prepare to open measuring unit*.  
Follow the instructions on the display.  
The procedure starts the temperature adjustment of the measuring unit.
- 3 Drain the tubes (*Maintenance/Manual maintenance / Drain the system All*).  
Follow the instructions on the display until the emptying is complete.
- 4 Open the outer housing door far enough so the arrestable brake-stay (on the lower right side of the housing) catches.
- 5 Open the inner housing door far enough so that it touches the outer door. Tilt the angular sheet (at the inside of the outer door) over the upper edge of the inside door.  
The measuring unit is ready to be opened when the status LED of the measuring unit lights up white.



Alyza IQ, housing open, variant with 2 channels

- 1 Switch box
- 2 24V switch (at the switch box)
- 3 3 plugs at the switch box
- 4 Sample tubes (2 channels)
- 5 Connection sample tube to overflow vessel 1
- 6 Connection sample feed tube to overflow vessel 1 (quick fastener)
- 7 Waste tube of the measuring unit
- 8 Fixation of the measuring unit to the cooling unit
- 9 Cooling unit

- 6 Switch off all filtration pumps (STOP).
- 7 Switch off the 24 V power supply at the switch box.

**WARNING****Dangerous chemicals.****Improper use of chemicals can cause damage to your health.****Heed the following rules:**

- **Read the labels of the ChemBags and follow the safety instructions**
- **Wear protective equipment (protective goggles, chemical resistant gloves)**



If the filtration pumps have already been in operation, sample liquid may escape when the tubes and liquid lines are unscrewed. Provide a collecting container in such a case.

- 8 Put on your personal protective equipment (PPE) and chemical resistant gloves (see section 3.5 Personal protective equipment (PPE), [30](#)).
- 9 Provide a collection container for the contents of the overflow vessel below the connection for the sample tube.
- 10 Unscrew the sample tube from the overflow vessel.  
To do so, use the special tool in the base of the measuring unit.  
The liquid exits the overflow vessel from the connection of the sample tube to the overflow vessel.
- 11 Drain the contents of the overflow vessel into the collection container provided. A rest of sample (approx. 3 ml) remains in the overflow vessel.
- 12 For Alyza IQ variants with 2 channels:  
Repeat steps 9 - 11 for the second overflow vessel.
- 13 Pull the waste tube of the measuring unit out of the collection funnel.
- 14 Secure the waste tube against leakage of liquids (e.g. with rubber stopper or absorbent paper).
- 15 Now carry out the intended maintenance activities, such as:
  - Dismount the measuring unit and carry out maintenance activities (see section 7.2 Complex maintenance- and cleaning activities in the measuring unit, [161](#))or
  - Prepare the Alyza IQ for storage or transport (see section 7.3.2 PREPARING THE ALYZA IQ FOR TRANSPORT OR STORAGE).

### 7.1.3 Decommissioning for transport or storage

- 1 Decommission the measuring unit (see section 7.1.2 DECOMMISSIONING THE MEASURING UNIT).
- 2 Open the quick coupling of the sample feed tube at the overflow vessel.
- 3 Remove the remaining sample (approx. 3 ml) from the overflow vessel:
  - Open the lid of the overflow vessel.
  - Remove any remaining sample from the overflow vessel (e.g. using a plastic pipette).
  - Close the overflow vessel with the lid.
- 4 Empty the sample feed tube:
  - Pull the filter module (FM/PC) out of the basin.
  - Remove the intake line from the filter module (FM/PC) (see operating manual of the filter module (FM/PC)).
  - Protect the open connection and the open intake line against ingress of dirt.
  - Put the sample feed tube into the collecting container and secure it.
  - Switch on the filtration pump.  
Operate the filtration pump until the liquid residues are displaced from the sample feed tube.
  - Switch off the filtration pump (STOP).
  - Protect the filter module against drying out (see operating manual for the filter module FM/PC).
- 5 Then re-connect the sample feed tube to the overflow vessel.
- 6 For Alyza IQ variants with 2 channels:  
Repeat steps 2 - 5 for the second overflow vessel.
- 7 Transport or store the Alyza IQ  
(see section 7.3 Transport, storage,  167).

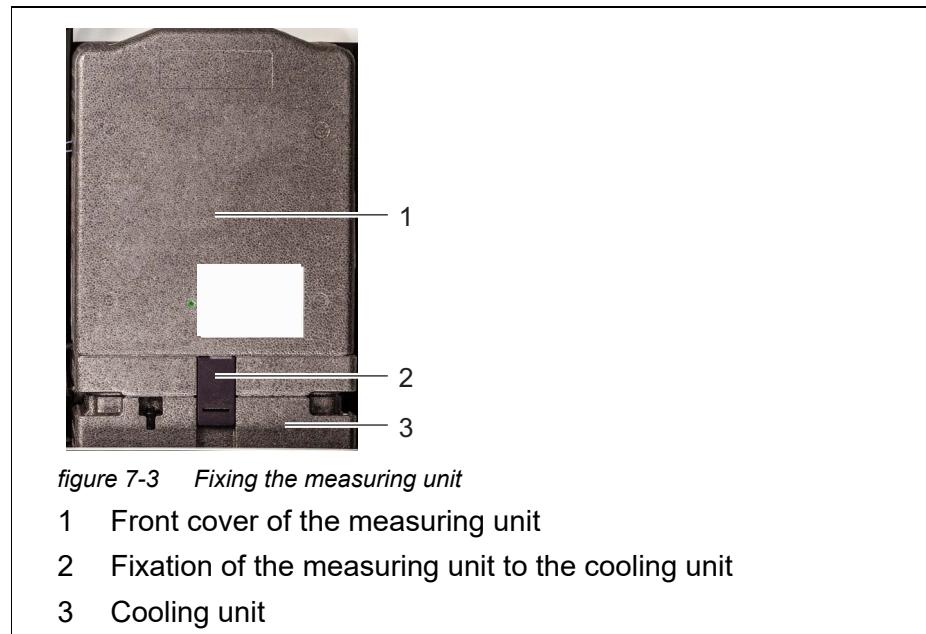
## 7.2 Complex maintenance- and cleaning activities in the measuring unit

For complex maintenance activities or cleaning activities in the measuring unit we recommend that you dismount the measuring unit and transport it to a clean laboratory environment.

When the measuring unit is dismounted, its parts are more easily accessible and the environmental conditions (temperature, cleanliness) are more suitable for complex maintenance activities or cleaning activities to be carried out.

### 7.2.1 Dismounting the measuring unit

- 1 Decommission the measuring unit of the Alyza IQ (see section 7.1 Decommissioning, [156](#)).
- 2 Secure the waste tube against leakage of liquids (e.g. with a rubber stopper or absorbent paper).
- 3 Check the collection tray for moisture.  
In case of larger amounts of moisture:  
Dry the collection tray before removing it (see section 6.5.6 Checking the collection tray under the ChemBags for liquids, [125](#)).
- 4 Unscrew the 2 fixing screws of the cover lid of the control unit ACM and remove the cover lid of the ACM.
- 5 Unplug the 4 cables of the measuring unit from the control unit ACM and let them hang to the front over the measuring unit.



- 6 Using one hand, grip the handle at the upper edge of the front cover (1) of the measuring unit.
- 7 Pull the front cover of the measuring unit somewhat to the front against the resistance.
- 8 Carefully take the front cover out to the front.  
Put the front cover down in a clean place.
- 9 Check whether there is liquid in the collection tray under the ChemBags (see section 6.5.6 Checking the collection tray under the ChemBags for liquids, [125](#)).

- 10 Pull the fixation (2) of the measuring unit to the cooling unit out from below.
- 11 Take the measuring unit up off the cooling unit and tilt it backwards. Then remove the measuring unit from the housing of the Alyza IQ, to the front.
- 12 Put the measuring unit down in a flat and clean place.
- 13 Protect the cables, tubes, and measuring unit against loss of liquids and against the penetration of dust and dirt (e.g. with rubber plugs or absorbent paper).
- 14 Remove the cables hanging to the front of the measuring unit from the grooves at the back cover and lay them down.
- 15 Carry out the maintenance activities in the measuring unit.

### 7.2.2 Carrying out complex maintenance activities

Carry out the maintenance- or cleaning activities on the dismounted measuring unit, such as:

- Check the waste collector for coating and clean it (see section 7.2.3 Checking and cleaning the waste tube and waste collector, [163](#))

Details on further complex maintenance activities are given in the relevant documentation of the spare parts, e.g.:

- Syringe body
- Tubes of the photometer unit

### 7.2.3 Checking and cleaning the waste tube and waste collector

#### NOTE

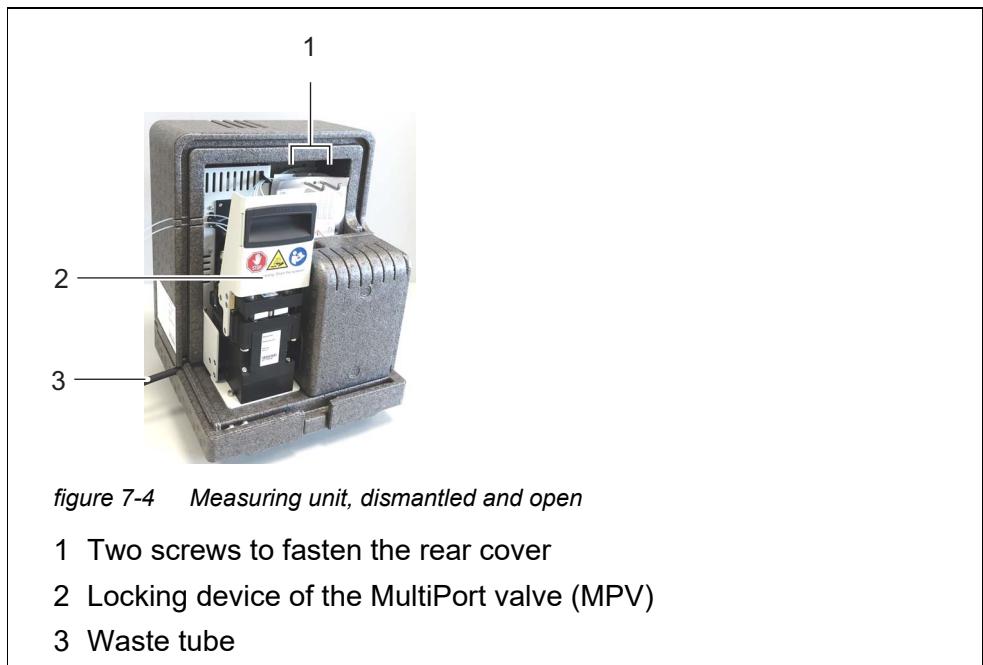
*A deposit in the waste collector (e.g. lime deposit) can obstruct the drainage of the liquids and cause damage due to overflowing liquids .*

- 1 Dismount the measuring unit (see section 7.2.1, [162](#))
- 2 Remove the ChemBags from the supporting rods (see section 6.5.5, [124](#)).

#### NOTE

*Damaged tubes may leak. Folded or knotted tubes hamper the transport of the liquids. The tubes must not be damaged, folded or knotted.*

- 3 Behind the ChemBags, unscrew the 2 screws for the rear cover of the measuring unit.



- 4 Tilt the rear cover of the measuring unit away to the rear.

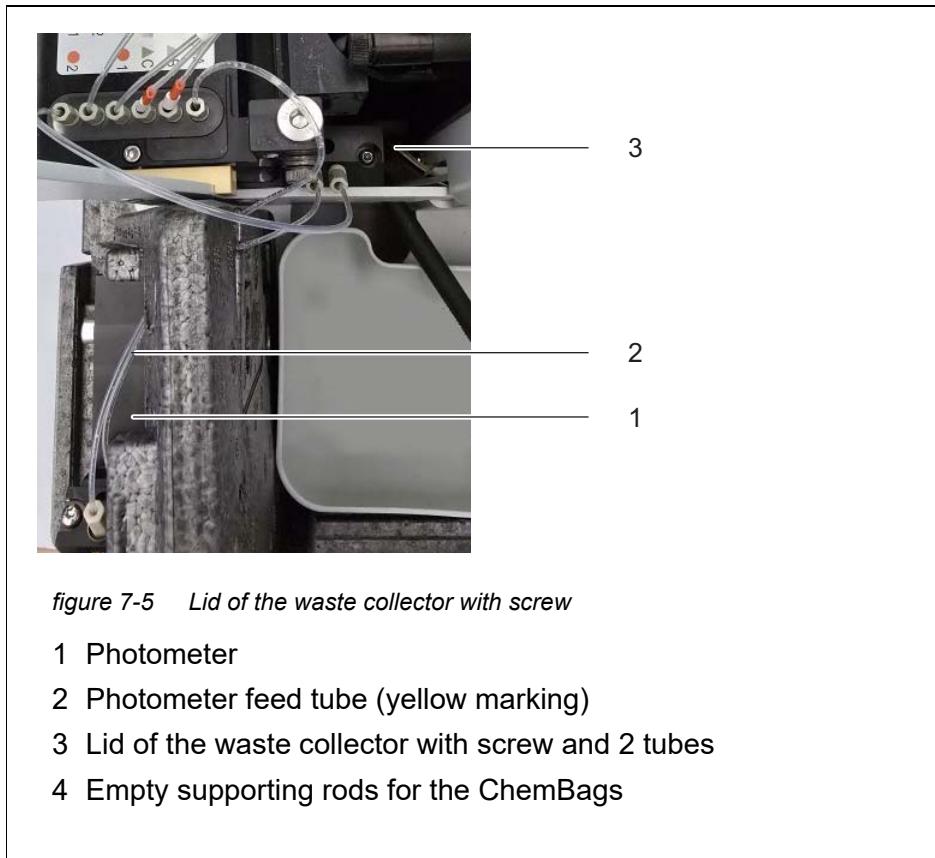


figure 7-5 Lid of the waste collector with screw

- 1 Photometer
- 2 Photometer feed tube (yellow marking)
- 3 Lid of the waste collector with screw and 2 tubes
- 4 Empty supporting rods for the ChemBags

- 5 Loosen the screw on the lid (3) of the waste collector.
- 6 Pull the lid (3) of the waste collector with the two tubes upwards until the bottom of the opened waste collector is visible.
- 7 If there is standing liquid in the waste collector, remove possible blockages in the waste tube:
  - Insert the waste tube without kink into a collection tray for liquids.
  - Pull out the rubber plug from the waste tube.
  - Wait to see if the liquid drains off.
  - Insert an approx. 20 cm long wire with a blunt tip into the waste tube as far as it will go to loosen any blockages in the waste tube.
  - Remove the wire again.
  - Wait to see if the liquid drains off.
  - If the liquid in the waste collector has not drained, remove the liquid by suction, e.g. with a syringe.
- 8 Check the waste collector for the formation of a deposit, e.g. with a flashlight.

- 9 If there is a visible deposit in the waste collector, clean the waste collector:
  - Close the waste tube with a rubber plug.
  - Insert the waste tube into a collection tray for liquids.
  - Using a syringe, fill the waste collector with 1 to 2 ml of cleaning solution (for lime: e.g. citric acid solution).
  - Allow the cleaning solution to act for approx. 15 min.
  - Remove the plug from the waste tube and drain the cleaning solution.
  - Check whether the deposit has dissolved.
  - If necessary, repeat the cleaning and allow the cleaning solution to act for a longer time.
  - If necessary, install cleaning solution 2 to remove minor lime deposits on a regular basis.
- 10 Place the lid (with the two tubes plugged in) back onto the open waste collector. The recess with the screw points to the rear.
- 11 Reinsert the rear cover of the measuring unit.
- 12 Reattach the rear cover with the 2 screws.
- 13 Hang the ChemBags back onto the supporting rod (see section 6.5.7, [§ 127](#)).
- 14 Remount the measuring unit (see section 7.2.4, [§ 166](#)).



A deposit in the waste collector is an indication of lime in the water. If the deposit forms regularly, the additional installation of cleaning solution 2 is recommended.

#### 7.2.4 Installing the measuring unit

- 1 Position the rear cover of the measuring unit at the measuring unit. Fix it to the measuring unit by tightening the 2 screws.
- 2 Close the measuring unit with the front cover.
- 3 Press the cables of the measuring units into the grooves of the back cover from the rear and let the plugs hang to the front.
- 4 Position the closed measuring unit on the cooling unit inside the housing of the Alyza IQ.

- 5 Tilt the measuring unit slightly backwards and press it onto the cooling unit.  
The measuring unit must be tightly connected to the cooling unit so that no moisture can penetrate.
- 6 Mount the measuring unit to the cooling unit (with the fixation of the measuring unit).
- 7 Re-insert the waste tube into the collection funnel.  
The liquid in the waste tube must be able to flow freely (steady slope, no kinking, no damage).
- 8 Screw the sample tubes of the measuring units to the overflow vessels.  
The sample tube for overflow vessel 2 is labeled red.
- 9 Re-plug the 4 data cables of the measuring unit to the ACM.
- 10 Re-plug the 2 power supply cables to the switch box.
- 11 Reinsert the cover in front of the ACM and fix it with the 2 screws.

### 7.3 Transport, storage

#### 7.3.1 General notes

Please observe the allowed environmental conditions for transport and storage of the Alyza IQ (see section 9.3 General data, [179](#)).

Please note that no liquids or ChemBags may be in the Alyza IQ for storage and transport.

#### **NOTE**

*Inappropriate transport and inappropriate storage of the Alyza IQ (especially of the measuring unit) can cause damage due to spilled liquids.*

*Safe transport and safe storage are only possible if the Alyza IQ is free from liquids (tubes, photometer unit, overflow vessels empty; ChemBags removed).*



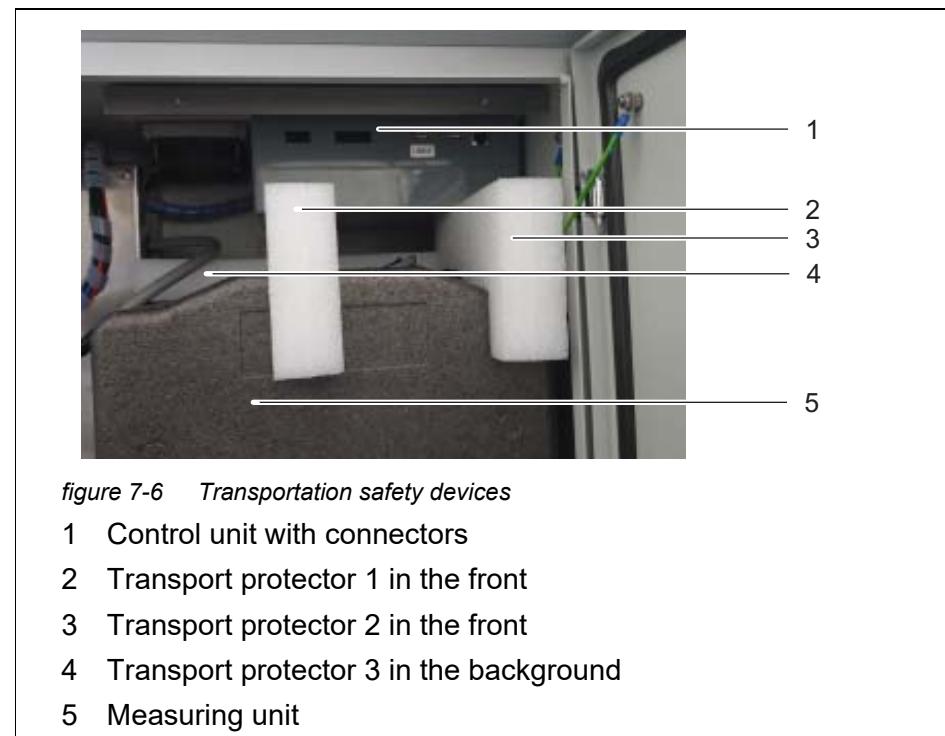
Even minor damage to tubes or ChemBags due to mechanical stress (e.g. pressure, shock etc.) or thermal impact (e.g. frozen liquids) can cause consequential damage due to spilled liquids.

#### 7.3.2 Preparing the Alyza IQ for transport or storage

- 1 Decommission the Alyza IQ (see section 7.1 Decommissioning, [156](#))

**Preparing the measuring unit for transport or storage**

- 2 Open the front cover of the measuring unit.
- 3 Remove all ChemBags from the measuring unit.
- 4 Remove the cover of the control unit ACM.
- 5 Unplug the 4 cables from the control unit ACM.
- 6 Close the measuring unit.
- 7 Fix the measuring unit in its position inside the housing of the Alyza IQ with the 3 original transportation safety devices.

**Preparing the basic instrument for transport or storage**

- 8 Switch the power line potential free.
- 9 Remove the mounting plate (section 4.3.13 CONNECTING THE POWER CABLE AND HEAT TRACING LINES).

**WARNING**

When the power supply box is open, there is a danger to life from electric shock. Observe the following points:

- The power supply box may only be opened when it is de-energized.
- The power supply box may only be opened by a qualified electrician.

- 10 Open the power supply box (see section 4.3.13 CONNECTING THE POWER CABLE AND HEAT TRACING LINES).
- 11 Disconnect the cables of the heat tracings.
- 12 Disassemble the liquid lines (with heat tracings):
  - 1 or 2 intake lines (with heat tracings)
  - 1 or 2 return lines (with heat tracings)
- 13 Close the power supply box (see section 4.3.13 CONNECTING THE POWER CABLE AND HEAT TRACING LINES).
- 14 Reinstall the mounting plate (see section 4.3.13 CONNECTING THE POWER CABLE AND HEAT TRACING LINES)
- 15 Close the openings at the bottom of the housing again with the cable glands.
- 16 Close the doors of the Alyza IQ and secure the doors against inadvertent opening.
- 17 Disconnect the power line from the separator.
- 18 Disconnect the IQ SENSOR NET cable of the Alyza IQ from the IQ SENSOR NET module.
- 19 With the terminal holder installed:
  - Disconnect all IQ SENSOR NET cables from the IQ SENSOR NET module.
  - Remove the terminal holder (TM).
- 20 Dismount the condensate drain adapter and the insect screen (see section 4.3.11 INSTALLING THE BUG SCREEN AND CONDENSATE DRAIN ADAPTER).
- 21 Secure the housing of the Alyza IQ against being damaged (e.g. by shock, overturning, falling, sliding, etc.).
- 22 Check the condition of the Alyza IQ with the checklist for transport and storage.
- 23 For transport, pack the ChemBags leakproof and protected against any mechanical stress (e.g. shock, folding) and thermal impact (e.g. temperatures too high or too low).

**Preparing the ChemBags for transport or storage**

**Checklist  
storage and  
transport**

- Is the Alyza IQ prepared for transport or storage (see section 7.1 Decommissioning, 156)?
- Is the system empty (tubes, MultiPort valve, photometer unit) ?
- Are the overflow vessels empty?
- Have all ChemBags been removed from the measuring unit and housing of the Alyza IQ?
- Is the measuring unit fixed inside the housing with the 3 original transportation safety devices?
- Are the housing doors closed and secured against inadvertent opening?
- Is the housing secured against shock, falling, overturning and sliding?

- 24 Transport or store the Alyza IQ.
- 25 Always transport or store the ChemBags separately from the measuring unit or housing of the Alyza IQ.

#### 7.4 Recommissioning the Alyza IQ



On recommissioning, the data of the last used components (measuring unit, ChemBags) are automatically used again. Installing any components with the Install wizard is only required if other components should be installed.

- 1 For recommissioning, proceed in the same way as for the initial commissioning (see section 4 Commissioning, 31).

## 8 What to do if ...

Display “----”



Information on the cause of the indication is in the log book and in the Alyza menu / tab *Status*.

Cause	Remedy
No (valid) measured value available	Start measurement and wait for the measurement to be finished (10 min)
Three erroneous automatic calibrations in succession	<ul style="list-style-type: none"> <li>● Check the calibration standards (e.g. expiry date)</li> <li>● Check the connection of the calibration standards</li> <li>● Refill the tubes for the ChemBags with standard solutions Alyza menu / tab <i>Maintenance Manual maintenance Fill the system</i></li> <li>● Carry out a cleaning cycle Alyza menu / tab <i>Maintenance / Manual maintenance / Clean</i></li> <li>● Exchange the calibration standards</li> <li>● Contact the service department</li> </ul>
<p><i>Status ERROR</i> The Alyza IQ is stopped General proceeding</p>	<ul style="list-style-type: none"> <li>● View the details of the error e.g. in the Alyza menu / tab <i>Status</i> (display details with &lt;OK&gt;) or View the log book message</li> <li>● Reset the error: (Alyza menu, tab <i>Maintenance / Manual maintenance / Reset errors</i>)</li> <li>● Remedy the error</li> <li>● <b>START Alyza IQ</b></li> <li>● If the <i>Status ERROR</i> is still there: Contact the service department</li> </ul>

Cause	Remedy
<p><b>Status ERROR</b> The liquids from one or several ChemBags are not transported to the MultiPort valve</p>	<ul style="list-style-type: none"> <li>● View the log book message</li> <li>● Check the filling level of the ChemBags</li> <li>● Check the connection of the tubes</li> <li>● Empty and refill the tube</li> </ul> <p>Alyza menu / tab <i>Maintenance/Manual maintenance/Drain the system and Fill the system</i></p>
<p><b>Status ERROR</b> Sample intake does not work</p>	<ul style="list-style-type: none"> <li>● Check the overflow vessel for visible contamination</li> <li>● Check the filtration pump</li> <li>● Check and, if necessary, clean the filter plate</li> <li>● Switch on the filtration pump</li> <li>● Clean the overflow vessel and intake line</li> </ul>
<p><b>Status ERROR</b> The temperature in the measuring unit or photometer unit Alyza IQ is outside the allowed range (e.g. due to the air circulation in the Alyza IQ being impeded)</p>	<p>Measuring (automatically or manually) is only possible if the operating temperature in both the measuring unit and photometer unit is in the allowed range.</p> <ul style="list-style-type: none"> <li>● Check for contamination and, if necessary, exchange the filter mats at the housing (see section 6.8.2, <a href="#">143</a>)</li> <li>● Check for contamination and, if necessary, clean the bug screen</li> <li>● Check for contamination and, if necessary, clean the condensate drain adapter</li> </ul>
<p><b>Status ERROR</b> Danger of condensation water forming in the measuring unit</p>	<ul style="list-style-type: none"> <li>● View the details of the error e.g. in the Alyza menu / tab <i>Status</i> (display details with <b>&lt;OK&gt;</b>) or View the log book message</li> <li>● Start the dehumidifying program for the measuring unit Alyza menu / tab <i>Maintenance/Manual maintenance/Dry the measuring unit</i></li> <li>● <b>START Alyza IQ</b></li> </ul>

Cause	Remedy
Power failure	<ul style="list-style-type: none"> <li>● In the Alyza menu / tab <i>Maintenance</i>, restart the Alyza IQ.</li> <li>● If necessary, activate the function "Automatic start after power failure"</li> </ul>
Unknown	See log book or Alyza menu / tab <i>Status</i> (display details with <OK>)

## Display of OFL

Cause	Remedy
Measuring range exceeded	Select different measuring range
Calibration error	<ul style="list-style-type: none"> <li>● Check the calibration standards (e.g. expiry date)</li> <li>● Check the connection of the calibration standards</li> <li>● Refill the tubes for the ChemBags with standard solutions Alyza menu / tab <i>Maintenance</i> / <i>Manual maintenance</i> / <i>Fill the system</i></li> <li>● Carry out a cleaning cycle Alyza menu / tab <i>Maintenance</i> / <i>Manual maintenance</i> / <i>Clean</i></li> <li>● Exchange calibration standards</li> <li>● Contact the service department</li> </ul>
Measuring cell of the photometer unit dirty	<ul style="list-style-type: none"> <li>● Clean Alyza menu / tab <i>Maintenance</i> / <i>Manual maintenance</i> / <i>Clean</i>)</li> <li>● Contact the service department</li> </ul>

## Display of ERROR

Cause	Remedy
Alyza IQ is not properly connected	Check the assignment of the terminal connections
Communication between Alyza IQ and IQ SENSOR NET is interrupted	Check the cable and connections
The electrical power supply of the Alyza IQ is interrupted	<ul style="list-style-type: none"> <li>● Check the power supply</li> <li>● Check the maximum load</li> </ul>

**Implausible measured values**

Cause	Remedy
Erroneous measurement	Wait for another measurement
Calibration error	<ul style="list-style-type: none"> <li>● Repeat calibration</li> <li>● Check the calibration standards</li> <li>● Check the connection of the calibration standards</li> <li>● Refill the tubes for the ChemBags with standard solutions Alyza menu / tab <i>Maintenance / Manual maintenance / Fill the system</i></li> <li>● Exchange the calibration standards</li> <li>● Increase the time between cleaning and calibration.</li> </ul>
Measured values always too high after cleaning	<p>Activate the <i>Conditioning</i> function in the Alyza menu / tab <i>Settings / Autom. cleaning</i>).</p> <p>After cleaning, a rinse is carried out for each of the set numbers of steps and then a rinse with the sample and the added reagent.</p>
Measured values too low Measuring unit draws in air (e.g. air bubbles in the sample tube)	<ul style="list-style-type: none"> <li>● Reduce the pump capacity of the filtration pump (set to approx. 2 - 5 %).</li> <li>● Check the screw couplings of the tubes for tightness.</li> <li>● Check the sample tube (overflow vessel - measuring unit) for contamination.</li> </ul>
Measured values too low There is not enough test sample in the measuring unit (e.g. blockage in the intake tube or in the sample tube)	Clean the entire sample inlet up to the measuring unit
Measuring cell of the photometer unit dirty	<ul style="list-style-type: none"> <li>● Carry out a cleaning cycle Alyza menu / tab <i>Maintenance / Manual maintenance / Clean</i></li> <li>● Contact the service department</li> </ul>
Interferences e.g. in sample matrix	Select suitable measuring location

**Measuring mode cannot be set**

Cause	Remedy
Alyza IQ is not stopped	Stop the Alyza IQ

**Red signal LED at the measuring unit**

Cause	Remedy
LED lights up red. Error causing the STOP of the Alyza IQ	Check and, if necessary, eliminate the error message in the log book
LED flashes red A beep is to be heard.	<ul style="list-style-type: none"> <li>The front cover of the measuring unit is open. There is risk of damage due to the formation of condensation water within the measuring unit. Close the measuring unit immediately. After being open for 3 minutes, the measuring unit is automatically separated from the power supply to avoid damage due to a short-circuit on the PCB. To open the measuring unit for maintenance activities without any risk: <ul style="list-style-type: none"> <li>Before, start the function <i>Prepare to open measuring unit</i>.</li> <li>Wait until the opening of the measuring unit is released</li> </ul> </li> <li>The locking device of the MultiPort valve is open. There is a risk of damage due to leaking chemicals (see section 6.2, <a href="#">108</a>).</li> </ul>

**The system cannot be emptied via the Alyza menu**

Cause	Remedy
<ul style="list-style-type: none"> <li>Defective component, e.g.: <ul style="list-style-type: none"> <li>Syringe pump</li> <li>MultiPort valve (MPV)</li> <li>ACM</li> <li>ACS</li> <li>Power supply module</li> <li>...</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>Empty the system manually (see section 6.10 Emptying the system manually, <a href="#">150</a>).</li> <li>Then exchange the defective component.</li> <li>Contact the service department</li> </ul>

**Storing the detailed operating data of the Alyza IQ**

Cause	Remedy
e.g. request by service department	Transmit the detailed operating data of your Alyza IQ to a USB memory device (see section 5.6.2,  104).

**Collection tray under the ChemBags is moist**

Cause	Remedy
<ul style="list-style-type: none"><li>● ChemBag is leaking</li><li>● MPV is leaking</li></ul>	Empty the tray and dry it (e.g. with a paper towel) Caution, chemicals

## 9 Technical data

### 9.1 Measuring characteristics NH4-N, NH4

#### Measuring method

Berthelot method in conjunction with an LED photometer

#### Measuring ranges and resolution

Measuring range	Measuring mode (citation form)	Measuring ranges	Resolution	Accuracy
Measuring range 1	NH4-N and NH3-N	0.02 .. 5.00 mg/L 0.02 .. 5.00 ppm	0.01	±2 %, ±0.02 ±2 %, ±0.02
	NH4	0.03 .. 6.00 mg/L 0.03 .. 6.00 ppm	0.01	±2 %, ±0.03 ±2 %, ±0.03
Measuring range 2	NH4-N and NH3-N	0.10 .. 20.00 mg/L 0.10 .. 20.00 ppm	0.01	±3 %, ±0.10 ±3 %, ±0.10
	NH4	0.13 .. 25.00 mg/L 0.13 .. 25.00 ppm	0.01	±3 %, ±0.13 ±3 %, ±0.13

All specifications concerning the measuring accuracy refer to the use of suitable standard solutions.



The display ranges are extended to 0.00 each at the lower measuring range limits.

Response time t90 < 10 min

#### Process variation coefficient

Measuring range	Process variation coefficient
1	< ±2%
2	< ±3%

#### Detection limit

Measuring range	Detection limit
1	0.01 mg/L NH4-N
2	0.03 mg/L NH4-N

## 9.2 Application conditions

### Suitability and areas of application

The Alyza IQ analyzer is designed for online measurements of the ammonium concentration (NH4) in aqueous samples (e.g. in the effluents of waste water treatment plants), and to control and regulate the elimination of ammonium in waste water treatment plants.

### Requirements of the measuring medium (by the measuring unit)

Temperature	0 ... +50 °C (+32 ... +122°F)
pH value	4...9
Solids contents	0 (max. particle size: 0.45 µm)
Bacteria	0 (as far as possible, free from bacteria)
Air bubbles	0 (as far as possible, free from air bubbles)
Required flow rate	Volume surge of the sample in the overflow vessel: < 1 ml/surge or, with quasi continuous supply: Volume flow of the sample in the overflow vessel: 1 ... 25 ml/min
Hardness	Total hardness < 3.5 mmol/l (20 °dH)



The requirements of the test sample are met by using the FM/PC filter module available as an accessory.

The FM/PC can be used if the test sample meets the following requirements.

### Requirements of the test sample (by the filtration system)

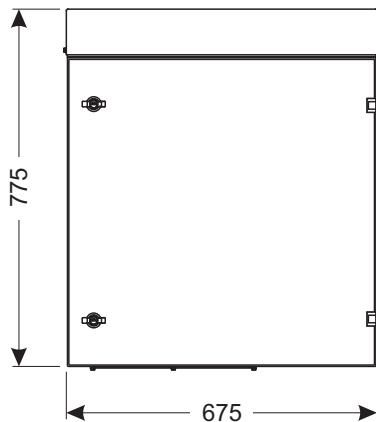
Temperature	+4 ... +45 °C (+39 ... +113°F)
pH value	4...9
Solids contents	< 6 g/l

### 9.3 General data

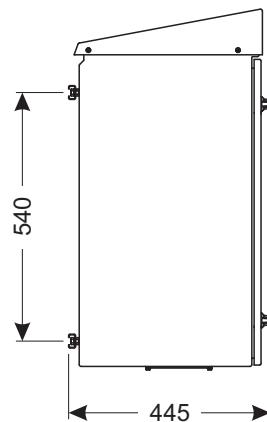
#### Dimensions and weight

Component	Height x width x depth	Weight (without chemicals)
Housing with components	825 x 675 x 445 mm	up to approx. 50 kg (depending on equipment)

Front view:



Lateral view:



#### Required space

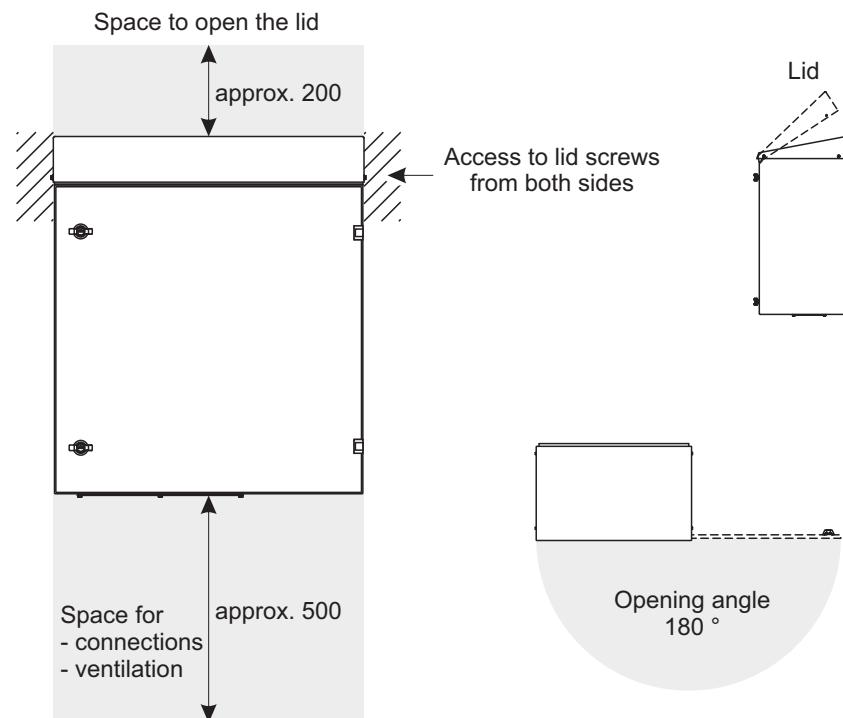


figure 9-1 Dimension drawing of Alyza IQ housing (dimensions in mm)

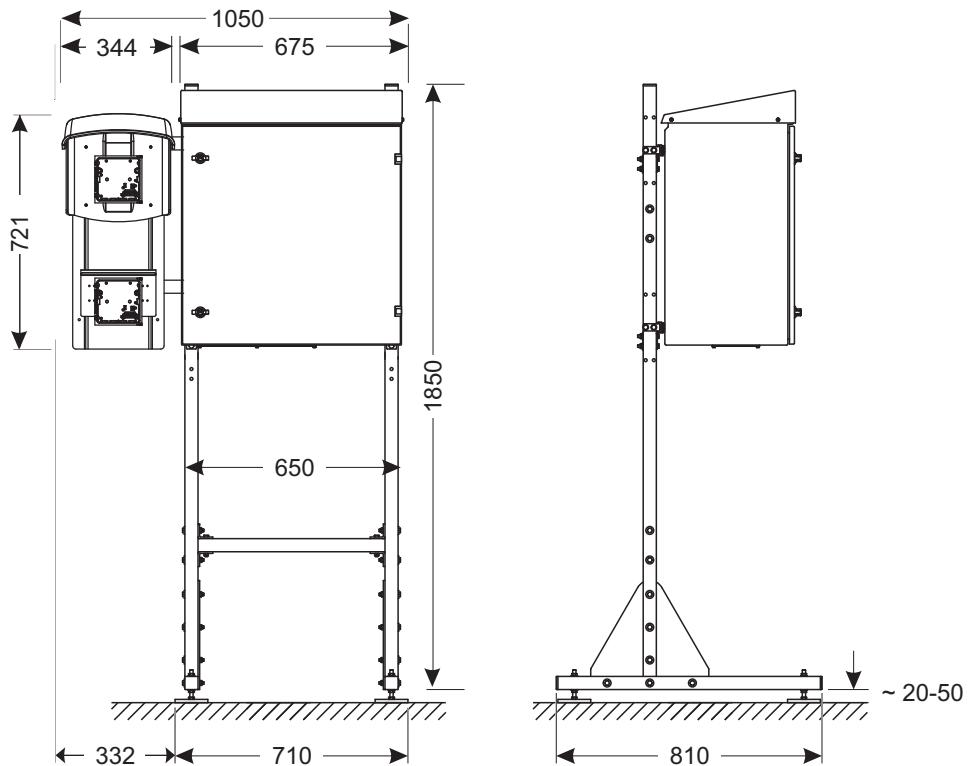


figure 9-2 Dimension drawing of Alyza IQ, installation on a mounting stand (dimensions in mm)

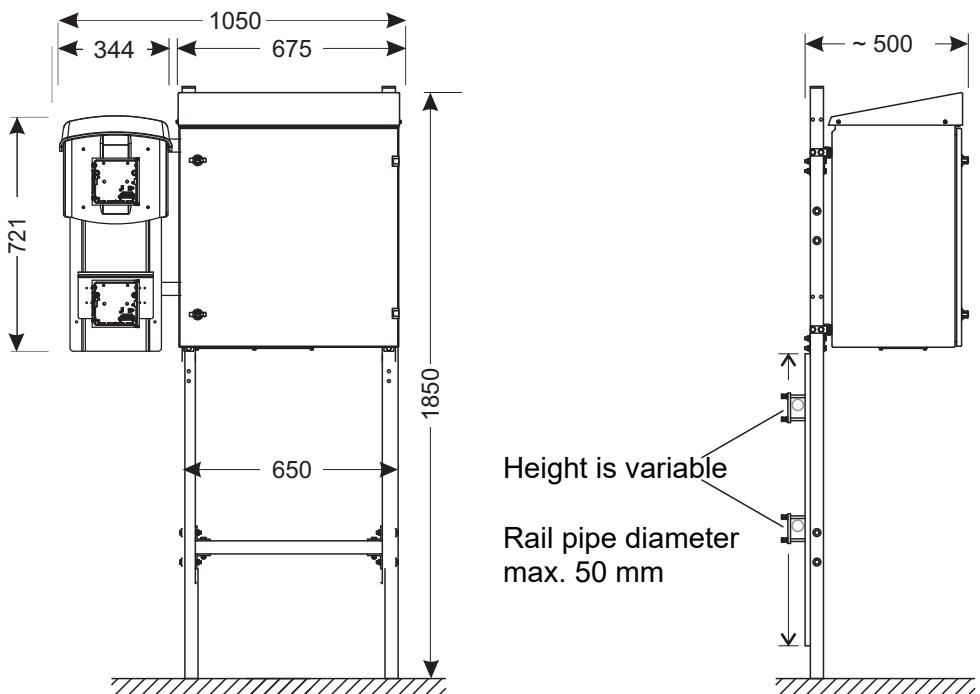


figure 9-3 Dimension drawing of Alyza IQ, rail mounting (dimensions in mm)

### Connection technique

Connection to the IQ SENSOR NET with the IQ SENSOR NET cable

Ambient conditions	<p>Temperature range</p> <ul style="list-style-type: none"> <li>● Mounting/installation/maintenance + 5 ... + 40 °C (+ 41 ... +104 °F)</li> <li>● Operation - 20 ... + 40 °C (- 4 ... + 104 °F)</li> <li>● Storage - 20 ... + 50 °C (- 4 ... + 122 °F) (when completely empty)</li> </ul>	
	<p>Relative air humidity</p> <ul style="list-style-type: none"> <li>● Mounting/installation/maintenance ≤ 80 %</li> <li>● Yearly average ≤ 90 %</li> <li>● Dew formation Possible</li> </ul>	
	<p>Environment</p>	<p>non-corrosive, non-saline. Operation in a moist, saline atmosphere (e.g. near the sea) can lead to corrosion of metallic components.</p>
	<p>Measuring location</p> <ul style="list-style-type: none"> <li>● Site altitude Max. 4000 m above sea level</li> <li>● Level of contamination 2</li> </ul>	
	<p>Chloride concentration</p>	<p>&lt; 500 mg/l (no sea water)</p>
Components	<p>Housing</p>	<p>Sunlight (UV) resistant Material: powder-coated aluminium Mounting plate: powder-coated aluminium</p>
	<p>Housing of the measuring unit</p>	<p>EPP foam</p>
	<p>Cable glands at the base plate</p>	<p>M40 x 1.5 (black, large): Clamping range 19 - 28 mm M20 x 1.5 (black, small): Clamping range 6.5 - 12 mm</p>
	<p>Overflow vessel</p>	<p>Material: PMMA Required sample quantity: 1... 25 ml/min For correct measurements, enough sample must always be available in the overflow vessel.</p>
	<p>Temperature control</p>	<p>Heating, cooling, ventilation</p>

Light source for photometer	LED, 660 nm (red)
MultiPort valve (MPV)	Material: PMMA, fluoroplastic, aluminum

**Accessories**

Mounting stand, wall mount and rail mount	Rails: Stainless steel V2A, Screws etc.: stainless steel V2A, V4A
Filtration unit	Membrane surface of the filter plate: 1300 cm <sup>2</sup> Cut-off limit: < 0.45 µm Max. operating temperature: 45 °C (113 °F) Max. suction height: 5 m pH value: 2 ... 11.5 Housing: PVC Sleeve tube: PVC-reinforced PCV tube, transparent, 24 x 3 mm Intake line: PE 4 x 1 mm Line length (intake line, return line): Max. 20 m

**Meter safety**

Applicable norms	EN 61010-1 UL 61010-1 CAN/CSA C22.2#61010-1
Electromagnetic compatibility	EN 61326-1, EN 61326-2-3, FCC 47 CFR Part 15
Type of protection (housing)	IP 54 (EN 60529)
Type of protection (internal power supply box)	IP 67 (EN 60529)
Protective class	I
Overvoltage category	II

**Test certificates**

cETLus

**9.4 Electrical data**

Input voltage	120 V / 240 V AC ±10% 50 / 60 Hz
Fuse protection of the building	16 A with ground fault circuit interrupter
Line power connection	3-pin, N/L /PE
Line cross-section of line power connection	Europe: 1.5 ... 4.0 mm <sup>2</sup> USA: AWG 14 ... 12

Cable (requirements)	Europe: IEC 60332-1-2 USA, Canada: UL 2556 VW-1 Details: <ul style="list-style-type: none"> <li>● Temperature resistant in the range -20 °C...+80 °C (-68 °C...+176 °F),</li> <li>● Weather-resistant (year-round)</li> <li>● Watertight (cable sheath)</li> <li>● Copper wire</li> </ul>
Power consumption Alyza IQ <ul style="list-style-type: none"> <li>● Basic consumption</li> <li>● Heat tracing, intake line return line</li> </ul>	300 - 1600 W (depending on the length of the heat tracing) 300 W 16 W/m (max. 80 m heat tracing allowed)
IQ SENSOR NET cable (SNCIQ, SNCIQ/UG, SACIQ)	<ul style="list-style-type: none"> <li>● Insulation <math>\geq</math> 500 V</li> <li>● Temperature resistant in the range -20 °C...+80 °C (-68 °C...+176 °F),</li> <li>● Weather-resistant (year-round)</li> <li>● Watertight (cable sheath)</li> </ul>
Power delivery to the IQ SENSOR NET	max. 10 W

## 9.5 Consumption data

The consumption of chemicals depends on the specified intervals and the selected measuring range (see section 6.4 OVERVIEW OF THE MAINTENANCE AND CLEANING ACTIVITIES).

Typical consumption values	Solution	Sufficient for
	Reagent solution R-NH4/1-1A/B/C (MR1) R-NH4/1-2A/B/C (MR2)	3 months (measuring interval 10 minutes) 1.5 months (measuring interval 10 minutes)
	Cleaning solution C-NH4/1-1 C-NH4/1-2	6 months (daily cleaning) 6 months (daily cleaning)
	Standard solution S-NH4/1-0.0/-1.0/-4.0/-16.0	3 months (daily calibration)

## 10 Lists

### 10.1 Explanation of the messages

This chapter contains a list of all message codes and the related message texts that can occur in the log book of the IQ SENSOR NET system for the Alyza IQ analyzer.



Information on the contents and structure of the log book and the structure of the message code is given in the LOG BOOK chapter of the IQ SENSOR NET system operating manual.

The last three digits of the message code form the component code. It identifies the component (active component) that caused the message:  
Some error messages contain an internal error code, starting with "#".

Module code	Component
3E1	Alyza IQ NH4, channel 1
3E2	Alyza IQ NH4, channel 2
552	MIQ/Alyza (adapter ADA)

#### 10.1.1 Error messages

Message code	Message text
EA1552	<i>Meas. range exceeded or undercut</i> * Check process * Select other meas. range
EA2552	<i>Sensor temperature too high!</i> * Check process and application
EA3552	<i>Sensor temperature too low!</i> * Check process and application
EAM552	<i>Meas. range exceeded or undercut</i> * Check process
EC1552	<i>Calibration error: Calibration standard could not be determined or is not suitable for current measurement range. Alyza IQ is stopped.</i> * Check the current measurement range * Check the calibration standard used

Message code	Message text
EI1552	<p><i>Operational voltage too low</i></p> <ul style="list-style-type: none"> <li>* <i>Check installation and cable lengths, Follow installation instructions</i></li> <li>* <i>Power supply module(s) overloaded, add power supply module(s)</i></li> <li>* <i>Check terminal and module connections</i></li> <li>* <i>Defective components, replace components</i></li> </ul>
EI2552	<p><i>Operational voltage too low, no operation possible</i></p> <ul style="list-style-type: none"> <li>* <i>Check installation and cable lengths, Follow installation instructions</i></li> <li>* <i>Power supply module(s) overloaded, add power supply module(s)</i></li> <li>* <i>Check terminal and module connections</i></li> <li>* <i>Defective components, replace components</i></li> </ul>
EI3552	<p><i>Operational voltage too low</i></p> <ul style="list-style-type: none"> <li>* <i>Check installation and cable lengths, Follow installation instructions</i></li> <li>* <i>Power supply module overloaded</i></li> <li>* <i>Check terminal and module connections</i></li> <li>* <i>Defective component, replace components</i></li> </ul>
EI4552	<p><i>Operational voltage too low, no operation possible</i></p> <ul style="list-style-type: none"> <li>* <i>Check installation and cable lengths, Follow installation instructions</i></li> <li>* <i>Power supply module overloaded</i></li> <li>* <i>Check terminal and module connections</i></li> <li>* <i>Defective component, replace components</i></li> </ul>
EI5552	<p><i>The measuring unit is not compatible!</i></p> <ul style="list-style-type: none"> <li>* <i>Contact service</i></li> </ul>
EI6552	<p><i>MPV Type is not compatible!</i></p> <ul style="list-style-type: none"> <li>* <i>Install a suitable MPV type.</i></li> </ul>
EIA552	<p><i>Communication fault between MIQ/Alyza and ACM</i></p> <ul style="list-style-type: none"> <li>* <i>Check cable connections</i></li> <li>* <i>Check the power supply of the Alyza IQ</i></li> <li>* <i>Contact service</i></li> </ul>
ES1552	<p><i>Component hardware defective</i></p> <ul style="list-style-type: none"> <li>* <i>Contact service</i></li> </ul>
ES2552	<p><i>Component hardware defective xxx</i></p> <ul style="list-style-type: none"> <li>* <i>Contact service</i></li> </ul>
ES3552	<p><i>Danger of condensation water forming in the measuring unit. The measuring unit is switched off.</i></p> <ul style="list-style-type: none"> <li>* <i>Dry the measuring unit</i></li> </ul>

Message code	Message text
ES5552	<i>Communication failure with ACS</i> * Check ACS connection
ES6552	<i>Pressure on port xxx too high.</i> * Check the liquid circle for errors and replace maintenance parts if necessary.
ES7552	<i>Dosing of xxx failed several times</i> * Make sure that tubes, ChemBags and couplings are free from air bubbles.
ES8552	<i>Error initializing MPV: The Alyza IQ was stopped.</i> * Drain the system manually (see operating manual) * Replace the MPV * Contact service
ES9552	<i>The locking device of the MPV is open. The Alyza IQ was stopped.</i> * Close the locking device of the MPV
ESA552	<i>Error of photometer LED: The Alyza IQ was stopped.</i> * Contact service
ESB552	<i>Error MPV: No MPV detected. The Alyza IQ was stopped.</i> * Install the MPV correctly (see operating manual) * Contact service
ESC552	<i>Error syringe pump: The Alyza IQ was stopped.</i> * Contact service
ESD552	<i>Pressure xxx too high. The Alyza IQ was stopped.</i> * Contact service
ESE552	<i>Error of valve V2 or overpressure/blocking: The Alyza IQ was stopped.</i> * Contact service
ESF552	<i>Error pressure sensor PS1: Pressure sensor PS1 defective. The Alyza IQ was stopped.</i> * Contact service
ESG552	<i>Error of MPV tightness: The Alyza IQ was stopped.</i> * Drain the system manually (see operating manual) * Replace the MPV immediately via Alyza menu
ESH552	<i>Error of MPV tightness: Alyza IQ was stopped.</i> * Drain the system via Alyza menu * Replace the MPV immediately via Alyza menu
ESI552	<i>Error of MPV tightness: System was drained. The Alyza IQ was stopped.</i> * Replace the MPV immediately via Alyza menu

Message code	Message text
ESJ552	<i>ACS board cross changed!</i> * Contact service
ESK552	<i>New ACS board, missing backup!</i> * Contact service
ESL552	<i>ACS software too old, no restore to ACS board!</i> * Update software
ESM552	<i>ACS backup error xxx</i>
ESO552	<i>Power output into IQ SensorNet too high</i> * Check installation and length, see installation instruction * Power supply overloaded, add power supply * Check clamping and modul connections * Replace defective devices
ESP552	<i>Error drive blockade MPV: The Alyza IQ was stopped. Syringe pump locked.</i> * Drain the system manually (see operating manual) * Contact service
ESQ552	<i>Dosing of xxx failed several times. sample is missing.</i> * Check sample flow
ESR552	<i>Error MPV-positioning: The Alyza IQ was stopped.</i> * Contact service
ESS552	<i>Climate control not fully functional!</i> * Indoor temperature sensor defective * The Alyza IQ was stopped * Attention: Emergency operation due to danger of frost! * Contact service
EST552	<i>Climate control not fully functional!</i> * Temperature sensor of the measuring unit defective * The Alyza IQ was stopped * Contact service
ESU552	<i>Climate control not fully functional!</i> * Temperature sensor of the ACM control unit defective * Caution: Danger of condensation when opening the measuring unit! * Contact service
ESV552	<i>Heating photometer defective!</i> * Contact service
ESW552	<i>Filling error: xxx</i>

Message code	Message text
ESX552	<i>Error MPV blocking: Alyza IQ was stopped. System was drained.</i> * Check MPV and piping to syringe pump * Contact service
ESY552	<i>Error MPV blocking: Alyza IQ was stopped.</i> * Drain the system manually (see operating manual) * Check MPV and piping to syringe pump * Contact service
ESZ552	<i>The drain of waste from the measuring unit blocked. Alyza IQ was stopped.</i> * Check waste tube (see operating manual) * Check waste collector (see operating manual)

#### 10.1.2 Informative messages

Message code	Message text
IA1552	<i>Please check the remaining times of the ChemBags.</i>
IA2552	<i>Permissible internal temperature of the basic unit has been undershot! Acute danger of frost!</i> * Observe permissible outside temperature for operation * Keep doors closed * Check heater basic unit for blocking * In case of defect: Contact Service
IA3552	<i>Permissible internal temperature of basic unit has been exceeded!</i> * Keep doors closed * Check fan grille for blockage * Observe permissible outside temperature for operation * In case of defect: Contact Service
IC2552	<i>Sensor still successfully calibrated, Calibration in limit range</i> * Service sensor as soon as possible (see operating manual) * View calibration history * Check calibration conditions and calibration standard
IC7552	<i>Calibration error: Calibration standard could not be determined or is not suitable for current measurement range.</i> <i>Calibration is rejected. Measurement will be continued with active valid calibration!</i> * Check the current measurement range * Check the calibration standard used

Message code	Message text
IC8552	<p><i>Calibration error: dosing or pressure error xxx.</i>  <i>Calibration is rejected. Measurement will be continued with active valid calibration!</i></p> <ul style="list-style-type: none"> <li>* Make sure that tubes, ChemBags and couplings are free from air bubbles.</li> <li>* Check the liquid circle for errors and replace maintenance parts if necessary.</li> <li>* Clean the liquid circle</li> </ul>
IC9552	<p><i>Cleaning error: dosing or pressure error xxx.</i></p> <ul style="list-style-type: none"> <li>* Make sure that tubes, ChemBags and couplings are free from air bubbles.</li> <li>* Check the liquid circle for errors and replace maintenance parts if necessary.</li> <li>* Clean the liquid circle</li> </ul>
II1552	<p><i>Language not available,</i>  <i>Default language German</i></p> <ul style="list-style-type: none"> <li>* Contact service</li> </ul>
IS1552	<p><i>The front cover of the measuring unit is open. Danger of condensation water.</i></p> <ul style="list-style-type: none"> <li>* Close the front cover of the measuring unit immediately</li> </ul>
IS3552	<i>MPV has been changed!</i>
IS4552	<i>Warning MPV tightness. MPV replacement recommended.</i>
IS5552	<i>ACS backup created!</i>
IS6552	<i>ACS backup restored!</i>
IS7552	<p><i>Missing USB flash drive or Alyza control file!</i></p> <ul style="list-style-type: none"> <li>* Disconnect and connect USB-cable from ACM control unit</li> </ul>
IS8552	<i>Cell exchanged!</i>
IS9552	<i>Vtot determined!</i>
ISA552	<i>VPark determined!</i>
ISB552	<i>Alyza IQ has been reconfigured!</i>
ISC552	<p><i>Temperature control not working properly!</i></p> <ul style="list-style-type: none"> <li>* Current interruption housing fan</li> <li>* Contact service</li> </ul>
ISD552	<p><i>Temperature control not working properly!</i></p> <ul style="list-style-type: none"> <li>* Housing fan</li> <li>* Contact service</li> </ul>

Message code	Message text
ISE552	<p><i>Temperature control not working properly!</i></p> <ul style="list-style-type: none"> <li>* Caution: frost danger if ambient temperature falls below 0°C</li> <li>* Power interruption of housing heating</li> <li>* Contact service</li> </ul>
ISF552	<p><i>Temperature control not working properly!</i></p> <ul style="list-style-type: none"> <li>* Heating of the basic instrument</li> <li>* Caution: frost danger if ambient temperature falls below 0°C</li> <li>* Contact service</li> </ul>
ISG552	<p><i>Temperature control not working properly!</i></p> <ul style="list-style-type: none"> <li>* Power interruption at the peltier element of cooling unit</li> <li>* Contact service</li> </ul>
ISH552	<p><i>Temperature control not working properly!</i></p> <ul style="list-style-type: none"> <li>* Peltier element of cooling unit</li> <li>* Contact service</li> </ul>
ISI552	<p><i>Temperature control not working properly!</i></p> <ul style="list-style-type: none"> <li>* Power interruption of outside fan peltier element</li> <li>* Contact service</li> <li>* Contact service</li> </ul>
ISJ552	<p><i>Temperature control not working properly!</i></p> <ul style="list-style-type: none"> <li>* Outside fan peltier element</li> <li>* Contact service</li> </ul>
ISK552	<p><i>Temperature control not working properly!</i></p> <ul style="list-style-type: none"> <li>* Current interruption inside fan peltier element</li> <li>* Contact service</li> <li>* Contact service</li> </ul>
ISL552	<p><i>Temperature control not working properly!</i></p> <ul style="list-style-type: none"> <li>* Inside fan peltier element</li> <li>* Contact service</li> </ul>
ISM552	<p><i>Temperature control not working properly!</i></p> <ul style="list-style-type: none"> <li>* Current interruption heating measure unit</li> <li>* Contact service</li> </ul>
ISN552	<p><i>Temperature control not working properly!</i></p> <ul style="list-style-type: none"> <li>* Heating of measuring</li> <li>* Contact service</li> </ul>
ISO552	<p><i>Internal voltage implausible</i></p> <ul style="list-style-type: none"> <li>* Contact service</li> </ul>
ISP552	<p><i>Climate control not fully functional!</i></p> <ul style="list-style-type: none"> <li>* Humidity measurement of the ACM control unit defective.</li> <li>* Measurement is not affected.</li> <li>* Attention: Opening the measuring unit can take decidedly longer.</li> <li>* Contact service</li> </ul>

Message code	Message text
ISQ552	<i>Temperature control not working properly!</i> * <i>Housing fan</i> * <i>Contact service</i>
ISR552	<i>Temperature control not working properly!</i> * <i>Heating of the basic instrument</i> * <i>Caution: frost danger if ambient temperature falls below 0°C</i> * <i>Contact service</i>
ISS552	-
IST552	<i>Temperature control not working properly!</i> * <i>Peltier element of cooling unit</i> * <i>Contact service</i>
ISU552	<i>Temperature control not working properly!</i> * <i>Outside fan and peltier element</i> * <i>Contact service</i>
ISV552	<i>Temperature control not working properly!</i> * <i>Inside fan and peltier element</i> * <i>Contact service</i>
ISW552	<i>Temperature control not working properly!</i> * <i>Heating of measuring unit</i> * <i>Contact service</i>

## 10.2 Status info

The status info is a coded piece of information on the current status of a sensor. Each sensor sends this status info to the controller. The status info of sensors consists of 32 bits, each of which can have the value 0 or 1.

### Status info, general structure

0 1 2 3 4 5 6 7	8 9 10 11 12 13 14 15	
1 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0	(general)
0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0	(internal)
16 17 18 19 20 21 22 23	24 25 26 27 28 29 30 31	

The bits 0 - 15 are reserved for general information.

The bits 16 - 21 are reserved for internal service information.

You obtain the status info:

- via a manual query in the menu *Settings/Service>List of all components* (see IQ SENSOR NET system operating manual)
- by an automated query
  - from a superordinate process control (e. g. when connected to the Profibus)
  - from the IQ Data Server (see IQ SENSOR NET Software Pack operating manual)

The evaluation of the status info, e.g. in the case of an automated query, has to be made individually for each bit.

### Status info Alyza IQ

Status bit	Explanation
Bit 0	<i>Component hardware defective</i>
Bit 1	<i>ERROR</i> The Alyza IQ is stopped
Bit 2	<i>Please check the remaining times of the ChemBags.</i>
Bit 3	-
Bit 4 - 31	-

## 11 Disposal

Handle and dispose of all waste in compliance with local laws and regulations.

**EU only: Correct disposal of this product — WEEE Directive on waste electrical and electronic equipment**



This marking on the product, accessories or literature indicates that the product should not be disposed of with other waste at the end of its working life.

To prevent possible harm to the environment or human health from uncontrolled waste disposal, please separate these items from other types of waste and recycle them responsibly to promote the sustainable reuse of material resources.

Waste from electrical and electronic equipment can be returned to the producer or distributor.





# Xylem | 'zīləm|

- 1) The tissue in plants that brings water upward from the roots;
- 2) a leading global water technology company.

We're a global team unified in a common purpose: creating advanced technology solutions to the world's water challenges. Developing new technologies that will improve the way water is used, conserved, and re-used in the future is central to our work. Our products and services move, treat, analyze, monitor and return water to the environment, in public utility, industrial, residential and commercial building services settings. Xylem also provides a leading portfolio of smart metering, network technologies and advanced analytics solutions for water, electric and gas utilities. In more than 150 countries, we have strong, long-standing relationships with customers who know us for our powerful combination of leading product brands and applications expertise with a strong focus on developing comprehensive, sustainable solutions.

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